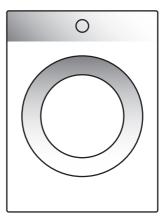


EN (GB) (IE)

# **DETAILED INSTRUCTIONS**

FOR USE OF WASHING MA-CHINE



The following symbols are used throughout the manual and they have the following meanings:



### -`Ó- INFORMATION!

Information, advice, tip, or recommendation



# **WARNING!**

Warning - general danger



# A ELECTRIC SHOCK!

Warning - danger of electric shock



### HOT SURFACE!

Warning - danger of hot surface



**DANGER OF FIRE!** Warning - danger of fire



It is important that you carefully read the instructions.

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# SAFETY PRECAUTIONS



Carefully read the instructions for use before using the washing machine.

Please, do not use the washing machine without reading and understanding these instructions or use first.

These instructions for use of a washing machine are supplied with different types or models of washing machines. Therefore, they may include descriptions of settings or equipment that are not available in your washing machine.

**Failure to observe the instructions for use** or inappropriate use of the washing machine may result in damage to the laundry or the appliance, or injury to the user. Keep the instruction manual handy, near the washing machine.

# This appliance is intended to be used in household and similar applications, such as:

- staff kitchen areas in shops, offices and other working environments;
- farm houses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments.

The washing machine is not intended for use by persons (including children) with physical or mental impairments, or persons with lacking experience and knowledge. These persons should be instructed about the use of the washing machine by a person responsible for their safety.

# **☆** WARNING!

The washing machine may only be used with the supplied power cord.

# ▲ ELECTRIC SHOCK!

To avoid danger, a **damaged power cord** may only be replaced by the manufacturer, a service technician, or an authorized person.

# A WARNING!

Do not connect the washing machine to power mains using an external switching device such as a programme timer, or connect it to power mains that is regularly switched on and off by the power supply provider.

Instructions for use are available through Hisense customer service centers.

Follow the instructions for correct installation of the Hisense washing machine and connection to the water and power mains (see chapter »INSTALLATION AND CONNECTION«).

Connection to water and power supply has to be executed by an adequately trained technician or expert.

Any repair and maintenance pertaining to safety or performance should be done by trained experts.

Do not install the washing machine in a room where the temperature can drop to below 5°C, as washing machine parts may be damaged in case of water freezing.

The ventilation openings in the base of washing machine must not be obstructed by a carpet.

To connect the washing machine to water supply, make sure to use the supplied water supply hose and gaskets. Water pressure must be between 0.05 and 0.8 MPa (0.5–8 bar).

Always use a new water supply hose to connect the washing machine to water supply; do not reuse an old water supply hose.

The end of the water discharge hose should reach into a water drain line.

Before the start of the washing cycle, press the door on the indicated spot until it locks into place. The door cannot be opened during washing machine operation.

We recommend removing any impurities from the washing machine drum before the first wash using the Cotton 90°C programme (see PROGRAMME TABLE).

# After the washing cycle, close the water tap and pull out the washing machine plug from the power socket.

Only use the washing machine for washing laundry, as described in the instruction manual. The machine is not intended for dry cleaning.

No silver ions are released during the washing programme.

Only use agents for machine washing and care of laundry. We shall not be responsible for any damages or discolouration of gaskets and plastic parts resulting from incorrect use of bleaching or colouring agents.

When descaling, only use descaling agents with added anti-corrosion protection. (Only use non-corrosive descaling agents.) Follow the manufacturer's instructions. Finish the descaling process with several rinse cycles or by running the Drum clean (Self-cleaning programme) in order to remove any residual acid (e.g. vinegar etc.).

# **▲ DANGER OF FIRE!**

Do not use detergents that contain solvents as this could lead to release of poisonous gases, damage to the washing machine, and risk of fire and explosion.

# Child safety

# A WARNING!

Children of less than 3 years should be kept away unless continuously supervised.

Children should be supervised to ensure that they do not play with the appliance.

Keep the detergent and conditioner out of reach of children.

Activate the child lock. See chapter »CHOOSING THE SETTINGS/Child lock«.

Before closing the washing machine door and running the programme, make sure there is nothing except laundry in the drum (e.g. if a child climbed into the washing machine drum and closed the door from the inside).

# The washing machine is made in compliance with all relevant safety standards.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance.

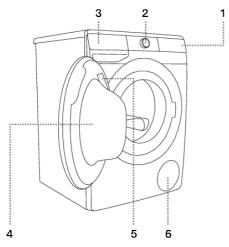
Cleaning and user maintenance shall not be made by children without supervision.

# Danger of hot surface

# A HOT SURFACE!

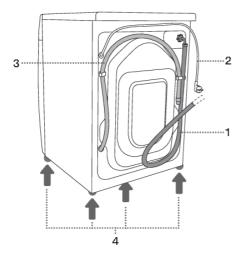
At higher washing temperatures, the door glass will heat up. Be careful to avoid burns. Make sure children do not play near the door glass.

# WASHING MACHINE DESCRIPTION



### FRONT

- 1. Touch control unit
- 2. Dryer on/off and program selector knob
- 3. Detergent compartment
- 4. Door
- 5. Rating plate
- 6. Pump filter



### BACK

- 1. Water supply hose
- 2. Power cord
- 3. Water discharge hose
- 4. Adjustable feet

# **Technical data**

(depending on the model)

Rating plate with basic information about the washing machine is located on the inner side of the washing machine door (see chapter »WASHING MACHINE DESCRIPTION«).

Maximum load	See rating plate			
Width	600 mm	600 mm	600 mm	
Height	850 mm	850 mm	850 mm	
Washing machine depth (a)	465 mm	545 mm	610 mm	
Depth with door closed	495 mm	577 mm	640 mm	
Depth with door open (b)	980 mm	1062 mm	1125 mm	
Washing machine weight	X kg (depending on the model)			
Rated voltage	See rating plate			
Nominal power	See rating plate			
Connection	See rating plate			
Water pressure	See rating plate			
Current	See rating plate			
Frequency	See rating plate			

### **Compliance information**

Radio equipment type HL3215STG			
(depending on the model)	HLW3215-TG		
	HLW3215-TG01		
Wi-Fi	· · · · ·		
Operating frequency range	2.4000 GHz – 2.4835 GHz		
Maximum output power	≤10 dBm/MHz (EIRP) (Antenna gain <10 dBi)		
Maximum antenna gain	Gain: 0 dBi		
Bluetooth	· · · · ·		
Operating frequency range	2.400 GHz – 2.4835 GHz		
Carrier output	6 dBm (≤ 10 dBm)		
Emission type	F1D		

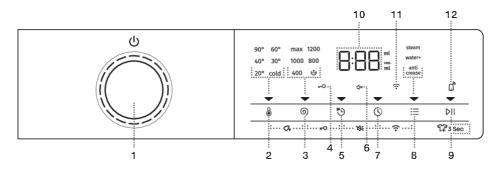
Hisense states that the equipment described above complies with the 2014/53/EU directive.

### Rating plate

Hisense	ART.No.: XXXXXX/XX XXX-XXX V ~XX Hz	MODEL: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	MADE IN SLOVENIA
---------	--	---	------------------

# **Control unit**

	10 11 12 : : : :	
	90°     60°     max 1200     steam       40°     30°     1000     800       20°     cold     400     50       1     2     3     5     7     8	
1	Washing machine ON/OFF and PROGRAM SELECTOR DIAL. To TURN ON the washing machine, rotate the program selector knob left or right. To TURN OFF the washing machine, rotate the program selector knob to position OFF to SELECT a washing programme, rotate the knob left or right. The signal light next to the selected program lights up.	
2	<b>TEMP.</b> $$ (WASHING TEMPERATURE) Option to set washing temperature. When the appliance is turned on, the $\checkmark$ indicator on the button lights up.	
3	<ul> <li>SPIN ⑨ (SPINNING RATE)</li> <li>⊕ PUMP STOP</li> <li>DRAIN – no lighting</li> <li>Option to set the spinning rate.</li> <li>When the appliance is turned on, the</li></ul>	
2+3	<b>DOSE ASSIST</b> Information on recommended amount of powder and liquid detergent, according to the selected settings and the amount Press the positions 2+3 and hold them for 3 seconds.	
4	CHILD LOCK symbol 0 lighting	
5	QUICKER <sup>™</sup> (FAST)         Option to set a shorter washing programme time.         When the appliance is turned on, the ▼ indicator on the button lights up.	
3+5	Child lock ON/OFF Press the positions 3+5 and hold them for 3 seconds.	
6	Lighting of the SOUND OFF symbol 디×	
7	<b>DELAY END</b> $\textcircled{O}$ (DELAYING THE END OF THE WASHING PROGRAM) Option to set the time of washing programme completion. When the appliance is turned on, the $\checkmark$ indicator on the button lights up.	
5+7	Sound ON/OFF Press the positions 5+7 and hold them for 3 seconds.	



8	<b>OPTIONS</b> $\stackrel{:}{=}$ (EXTRA FUNCTIONS)
	• STEAM (STEAM)
	Option to activate the laundry refresh function;
	• WATER+ (EXTRA WATER)
	Option to set a higher water level;
	ANTI CREASE (CREASE PREVENTION)
	Option to activate the gentle wash function.
	When the appliance is turned on, the $\blacktriangleright$ indicator on the button lights up.
7+8	MENU Wi-Fi connections (CONNECT) (CONNECTION)
	Press the positions 7+8 and hold them for 3 seconds.
9	START/PAUSE DIBUTTON
	The button has 4 functions:
	• START – starting the washing programme (start the programme with a brief press on
	the button);
	• <b>PAUSE</b> – pause the washing programme (if you briefly press the button again, you can
	temporarily stop appliance operation);
	• ADD CLOTHES – adding clothes into the drum during the washing progress (hold the
	button for 3 seconds);
	• SAVING PERSONAL SETTINGS (hold the button for 5 seconds).
	When the appliance is turned on, the $igsim $ indicator on the button lights up.
10	The following is displayed on the <b>DISPLAY UNIT</b> :
	available functions;
	time remaining to programme completion;
	information for the user.
11	Lighting of the symbol <b>CONNECT</b> $\widehat{}$ (CONNECTION)
	The symbol is lit at all times when REMOTE START (REMOTE START) is enabled, even when
	the appliance is not in operation or is in standby mode.
12	Lighting of the symbol <b>REMOTE START</b> .
	The symbol is lit at all times when REMOTE START is enabled, even when the appliance is
	not in operation or is in standby mode.
L	

# INSTALLATION AND CONNECTION

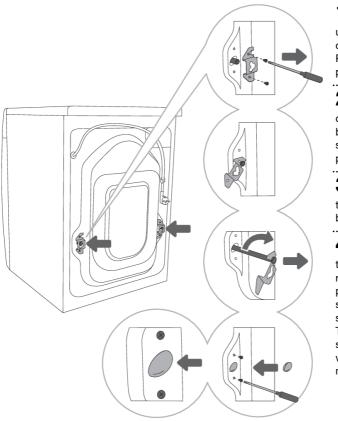
### 'O- INFORMATION!

Remove all packaging. When removing the packaging, make sure not to damage the appliance with a sharp object.

# Removing the blocking rods

### 

Before the first use of the appliance, transport rods must be removed. A blocked washing machine may be damaged when it is switched on for the first time. Warranty shall be void in cases of such damage!



Move the hoses and undo the screws on the back of the washing machine. Remove the two angular pieces. **2** Slide the angular pieces onto the arove in the blocking rod; before doing so, rotate the right angular piece to the opposite side. ..... **3** Use the angular pieces to rotate the blocking rods by 90° and pull them out. ..... Cover the two holes through which the blocking rods were inserted with plastic plugs, and redo the screws that you undid in step 1. The plastic plugs are

supplied in the bag with the washing machine instruction manual.

# Moving and transport after installation

## -O- INFORMATION!

If you wish to move the washing machine after it has been installed, the angular pieces and at least one blocking rods have to be re-installed to prevent vibration damage to the washing machine during transport (see chapter »INSTALLATION AND CONNECTION/Removing the blocking rods«). If you lost the angular pieces and the blocking rods, they can be ordered from the manufacturer.

# Selecting the room

### -O- INFORMATION!

Floor on which the washing machine is placed must have a concrete base. It should be clean and dry; otherwise, the washing machine may slide. Also, clean the bottom surface of adjustable feet.



## 'O'- INFORMATION!

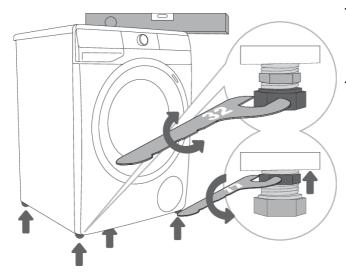
The washing machine must stand level and stable on a solid base.

### O- INFORMATION!

If the washing machine is placed on an elevated stable base, the washing machine has to be additionally secured against tipping.

# Adjusting the washing machine feet

Use a water scale and spanner No. 32 (for feet) and 17 (for the nut). The spanners are not supplied.



Т Level the washing machine in longitudinal and traverse direction by rotating the adjustable feet. -----

**2** After adjusting the height of the feet, firmly tighten the jam nuts (counter nuts) using a spanner No 17, by turning them towards the bottom of

the washing machine 1 (see figure).

### - INFORMATION!

Incorrect levelling of the washing machine with the adjustable legs may cause vibration, appliance sliding across the room, and loud operation. Incorrect levelling of the washing machine is not subject to warranty.



### O- INFORMATION!

Sometimes, unusual or louder noise may appear during appliance operation; these are mostly the result of improper installation.

# Positioning the washing machine

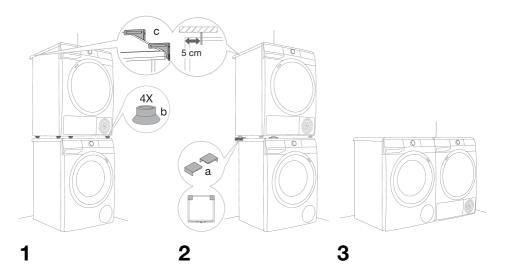
If you also have a Hisense dryer of corresponding (same) dimensions, it can be placed on top of the Hisense washing machine (in this case, vacuum feet must be used) or next to it (figures 1 and 3).

If your Hisense washing machine is smaller (min. depth 545 mm), than your Hisense dryer, then the dryer support has to be purchased extra (figure 2). The supplied vacuum feet must be used; they are designed to prevent the dryer from slipping.

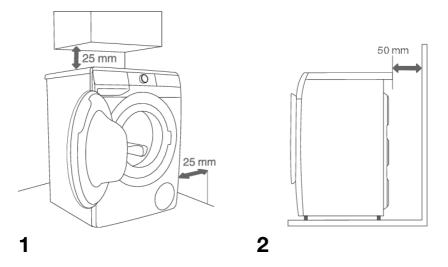
Additional equipment (dryer support (a), vacuum feet (b) and wall fixing bracket (c)) can be purchased at the service centre.

The surface on which the appliance is placed should be clean and level.

Hisense washing machine onto which you intend to place the Hisense dryer should be able to hold the weight of the Hisense dryer (see chapter »DESCRIPTION OF THE DRYER/Technical information«).



# Washing machine installation clearances



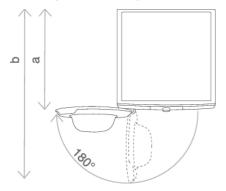
# -Ò- INFORMATION!

The washing machine may not be in contact with a wall or adjacent furniture. For optimum washing machine operation, we recommend observing the clearances from the walls as indicated in the figure. In case of failure to observe the minimum required clearances, safe and correct washing machine operation cannot be ensured. Moreover, overheating can also occur (figures 1 and 2).

### 'O- INFORMATION!

Installing the washing machine under a countertop is not recommended.

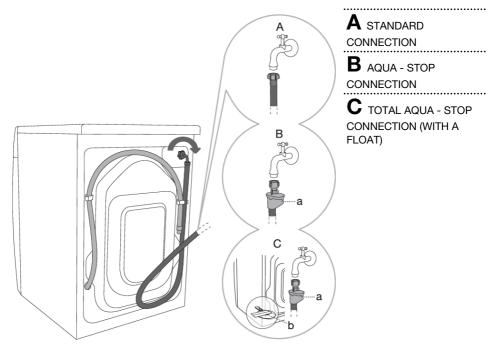
### Opening the washing machine door (bird's-eye view)



See chapter »WASHING MACHINE DESCRIPTION/Technical information«). a = washing machine depth b = depth with door open

# Connection to water supply

Attach the hose to the water tap by screwing it onto the thread.





### - INFORMATION!

For normal washing machine operation, the pressure in the water mains should be between 0.05 and 0.8 MPa (0.5–8 bar). Minimum dynamic water pressure can be determined by measuring the water flow.

In 30 seconds, 1.2 litres of water should flow from a fully open tap.

### -`O'- INFORMATION!

Tighten the water supply hose by hand, firmly enough for the hose to have a good seal (max. 2 Nm). After connecting the hose, the seal must be checked for any leaks. Do not use pliers or similar tools when connecting the hose as this could damage the nut thread.

### 0- INFORMATION!

Only use the water supply hose supplied with the appliance. Do not use any used or other hoses.

### -`O'- INFORMATION!

When connecting the water supply hose, make sure to connect it in a way that allows adequate and unobstructed water supply.

# **AQUA - STOP connection**

(depending on the model)

If an internal tube or hose is damaged, a shut-off system is activated that cuts the water supply to the washing machine. In such case, the control glass (a) will turn red. Replace the water supply hose.

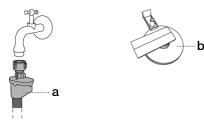


# TOTAL AQUA - STOP connection (with a float)

(depending on the model)

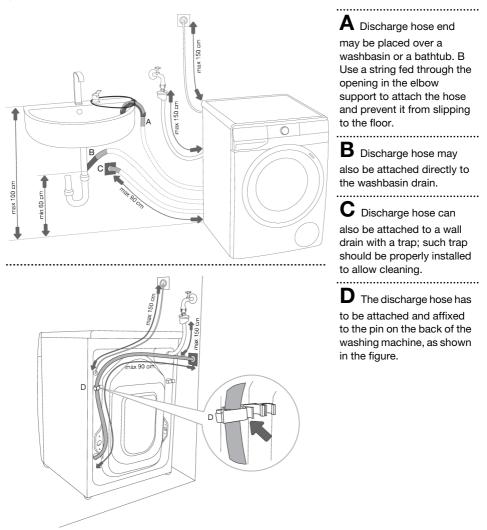
If an internal tube or hose is damaged, a shut-off system is activated that cuts the water supply to the washing machine. In such case, the control glass (a) will turn red. Replace the water supply hose.

If there is water on the bottom of the washing machine, the float (b) will rise and trigger a shut-off system to cut the water supply to the washing machine; washing process is stopped, water supply is shut off, the appliance engages the pump, and signals an error.



# Connecting and securing the water discharge hose

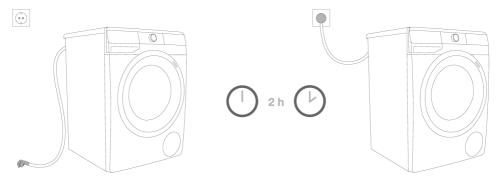
Feed the water discharge hose into a washbasin or a bathtub, or connect it directly to a drain (minimum drain connection diameter is 4 cm). The vertical distance from the floor to the end of the discharge hose may be no more than 100 cm and no less than 60 cm. It can be attached in three ways (A, B, C).



### O- INFORMATION!

If the discharge hose is not correctly attached, safe and correct washing machine operation cannot be ensured.

# Connecting to the power mains



# ELECTRIC SHOCK!

Before connecting the washing machine to the power mains, wait for at least 2 hours until it reaches room temperature.

Connect the washing machine to a grounded power outlet. After installation, the wall outlet should be freely accessible. The outlet should be fitted with an earth contact (in compliance with the relevant regulations).

Information on your washing machine is indicated on the rating plate (see chapter »WASHING MACHINE DESCRIPTION/Technical information«).



### ELECTRIC SHOCK!

We recommend using over-voltage protection to protect the appliance in case of a lightning strike.

WARNING!

The washing machine may not be connected to the power mains using an extension cord.

### - INFORMATION!

Do not connect the washing machine to an electrical outlet intended for an electric shaver or hair drver.



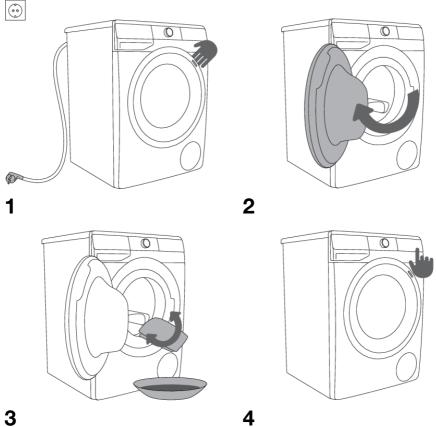
### - INFORMATION!

Any repair and maintenance pertaining to safety or performance should be done by trained experts.

# **BEFORE USING THE APPLIANCE FOR THE FIRST TIME**

Make sure the washing machine is disconnected from the power mains; then, open the door towards you (figures 1 and 2).

Before first use, clean the washing machine drum with a soft moist cotton cloth and water, or use the Cotton 90°C programme. There should be no laundry in the washing machine drum; the drum should be empty (figures 3 and 4).



### WARNING!

Do not use any solvents or cleaning agents that could damage the washing machine (please observe the recommendations and warnings provided by the cleaning agent manufacturers).

# Connecting the appliance to the ConnectLife application

**Connect**Life is a smart home platform that connects people, devices and services. The **Connect**Life application includes advanced digital services and carefree solutions that allow users to monitor and control appliances, receive notifications from a smartphone, and update software (supported features may vary depending on your appliance and the region/country in which you are located).

To connect your smart device, you need a home Wi-Fi network (only 2.4 GHz networks are supported) and a smartphone equipped with the application **Connect**Life.



To download the **Connect**Life application, scan the QR code or search for **Connect**Life in your favourite app store.

- 1. Install the ConnectLife application and create an account.
- In the ConnectLife application, go to the »Add device« menu and select the appropriate type of device. Then scan the QR code (it can be found on the nameplate of the appliance; you can also enter the AUID/SN number manually).
- 3. The application then guides you through the entire process of connecting the appliance to your smartphone.
- 4. After a successful connection, the appliance can be operated remotely via the mobile application.

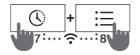
# Useful tips for your smart device

# Where to find the QR code for the devices required by the app during the installation process?

The QR code can be found on the warranty card and on the rating plate of the appliance.

# How to enable Wi-Fi on the device?







Check that the appliance is switched on; the programme selection button can be in any position. Then do the following:

- In the **Connect**Life app, open the add device menu.
- Follow the instructions in the application ConnectLife, where you
  will pair your phone and appliance and add the appliance to your
  home Wi-Fi network.
  - Select the type of appliance.
  - Scan the QR code (it can be found on the warranty card or on the rating plate of the appliance).
- On the appliance:
  - Simultaneously press the positions (7+8). A countdown will start
     3-2-1 and III appear on the appliance.
  - Press the button (8) to switch on Wi-Fi; the display will show
  - Press the button (9) START/PAUSE. The display will show [m.
  - Press again the button (9) START/PAUSE. A 5-minute countdown will begin on the appliance.

In the **Connect**Life app, instructions will guide you through the process of entering the appropriate data for your appliance to connect to your home network.

## How to enable remote start of the appliance?

Move the programme selection button to **Connect**Life/**REMOTE CONTROL** (remote control).

Press the (9) START/PAUSE button (the door must be closed).

# How to add a user? PRr

Check that the appliance is switched on; the programme selection button can be in any position. Then do the following:

- In the **Connect**Life app, open the add device menu.
- Follow the instructions in the application **Connect**Life where you will pair the phone and the appliance.
  - Select the type of appliance.
  - Scan the QR code (it can be found on the warranty card or on the rating plate of the appliance).
- On the appliance:
  - Simultaneously press the positions (7+8). A countdown will start 3-2-1 and [on will appear on the appliance.
  - Press the button (8); the display will show PR-. -
  - Press the button (9) START/PAUSE, A 3-minute countdown will start on the appliance.
- You can then complete and confirm the setting in the app.

# How to remove the users (UnPair)?

Check that the appliance is switched on; the programme selection button can be in any position. Then do the following:

On the appliance:

- . Simultaneously press the positions (7+8). A countdown will start 3-2-1 and con will appear on the appliance.
- Repeatedly press (8); until the display shows UnP.
- Press the button (9) START/PAUSE. A 1-minute countdown will start on the appliance.



### O- INFORMATION!

This step will remove all active users of the appliance. If you want to operate the appliance remotely again, you will need to repeat the process of adding a user PR.

### Which Wi-Fi router can be used?

Only 2.4 GHz networks are supported. During the connection setup, if the ConnectLife app cannot find your local network, proceed as follows:

- your router is operating at the frequency of 2.4 GHz,
- your network is hidden, and
- your signal is strong enough.

### Do you have more questions?

Please visit us at www.connectlife.io or contact us at hello@connectlife.io.

**Remotely upgrading the software** Check the software update options in the app **Connect**Life.

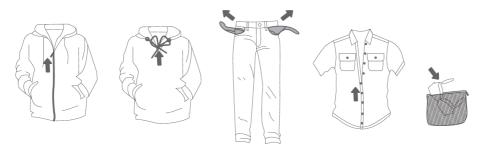
# WASHING PROCESS, STEP BY STEP (1-7)

# Step 1: Heed the labels on the laundry

Normal wash; Sensitive laundry							
(95) (95)	Max. washing temp. 95°C		Max. wa 40°C	np.	•	Hand wash only	
	Max. washing temp. 60°C	30) 30)	Max. washing temp. 30°C			$\bowtie$	Do not wash
Bleachi	ng						·
	Bleaching in cool water			$\boxtimes$	Bleachi	ng not a	allowed
Dry clea	aning						
A	Dry cleaning with all agents			P	Petroleum solvent R11, R113		
F	Dry cleaning in kerosene, pure alcohol, and R113			$\boxtimes$	Dry cleaning not allowed		
Ironing							
•••	Hot ironing, max. 200°C			•	Hot iror	ning, ma	ax. 110°C
••	Hot ironing, max. 150°C			$\mathbb{M}$	Ironing	not allo	wed
Drying							
	Dry flat (place on a flat surface)			$\odot$	High temperature		ure
	Drip dry			$\odot$	Low temperature		ire
$\square$	Line dry			$\boxtimes$	Tumble	drying	not allowed

# Step 2: Preparing the washing process

- 1. Sort the laundry by type of fabric, colour, soiling, and allowed washing temperature (see PROGRAMME TABLE).
- 2. Wash the laundry that sheds a lot of fibre or lint separately from other laundry.
- 3. Close the buttons and zippers, tie any ribbons, and turn the pockets inside out; remove any metal clips that could damage the laundry and washing machine interior, or clog the drain.
- 4. Place very sensitive clothes and small items in a special-purpose laundry washing bag. (The special-purpose laundry bag is available as an optional accessory.)



# Switching on the washing machine

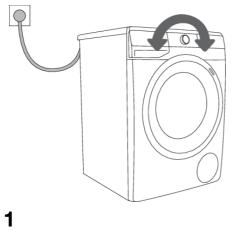
Use the power cord to connect the washing machine to power mains, and connect the washing machine to water supply.

To turn on the appliance, rotate the program selector knob (1) to any position.

With some models, the washing machine drum is also lit for 5 minutes when the washing machine is switched on (figure 2).

The light in the washing machine drum can also remain lit during appliance operation, if you press the START/**PAUSE** (9) button, as well as after the washing programme is completed.

(The lamp in the washing machine drum is not suitable for any other use.)





2

## -`o\_' INFORMATION!

The lamp in the washing machine drum may only be replaced by the manufacturer, a service technician or an authorized person.

# Loading the washing machine

Open the washing machine door by pulling the handle towards you (figure 1).

Insert the laundry into the drum (after making sure the drum is empty) (figure 2).

Make sure that no garment is stuck between the door and the rubber gasket.

Close the washing machine door (figure 3).



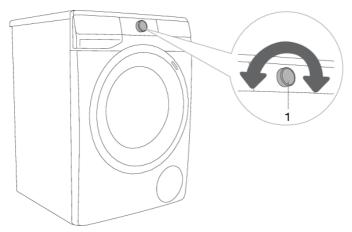
Do not overload the drum! See PROGRAMME TABLE and observe your nominal load as indicated on the rating plate.

If the washing machine drum is too full, the laundry will not be washed as thoroughly.

# Step 3: Choosing the washing programme

Choose the programme by rotating the program selector knob (1) to the left or to the right (depending on the type of laundry and how heavily soiled it is). See PROGRAMME TABLE.

The signal light next to the selected program lights up.



### - INFORMATION!

During operation, the program selector knob (1) will not rotate automatically.

### O- INFORMATION!

Washing programmes are comprehensive programmes that include all washing stages, including softening and spinning (this does not apply to Partial programmes).

### - INFORMATION!

Partial programmes are independent programmes. Use them when you feel you do not need the entire washing programme.

# Program chart

Program	Max. Ioad	Mах. (3)	Programme description
Katoen Wit (C Coton Blanc (Cotton white) 40°C–90°C	*MAX	MAX <sup>1)</sup>	Programme for washing white cotton laundry, towels, bed linen, T-shirts The temperature can be set separately; therefore, observe the instructions indicated on the clothing. Spinning speed can be set to your preference. Programme duration and amount of water will be adjusted to the amount of laundry. To reduce creasing, press the (8) <b>OPTIONS</b> (EXTRA FUNCTIONS) button before the start of the washing programme, and select the <b>STEAM</b> (STEAM) and/or <b>ANTI CREASE</b> (CREASE PREVENTION) function.
Katoen Kleur Coton Couleurs (Cotton colour) cold–60°C	*MAX	MAX <sup>1)</sup>	Programme for coloured laundry made of cotton. The temperature can be set separately; therefore, observe the instructions indicated on the clothing. Spinning speed can be set to your preference. Programme duration and amount of water will be adjusted to the amount of laundry.
Mix (Mixed laundry/Synthetics) cold–60°C	3,5 kg	1200 <sup>2)</sup>	Washing programme for delicate clothing made of synthetic and mixed fibres or viscose, and for simple care of cotton. Observe the instructions indicated on the clothing.
<b>Wol/Handwas</b> Laine/Lavage à main (Wool& Hand wash) cold-40°C	2 kg	800	Delicate washing programme for washing woollens, silk, and clothes that require manual washing. Maximum temperature is 40°C. This programme has a short spinning cycle. Top spinning speed available is 800 rpm.
Eco 40-60	*MAX	MAX <sup>1)</sup>	Washing cycle, which is able to clean normally soiled cotton laundry declared to be washable at 40°C or 60°C.
<b>Power Wash 59′/32′</b> 40°C	4 kg	MAX <sup>1)</sup>	Programme for smaller amounts of lightly soiled laundry. The washing programme includes intensive tumbling and maximum spinning rate. The programme lasts 59 minutes. When using the <b>QUICKER</b> (FAST) function, the programme lasts 32 minutes.
<b>Snel 20'</b> Rapide 20' (Speed 20') 30°C	2,5 kg	1000 <sup>2)</sup>	Quick washing programme for laundry that only needs refreshing.

	Max.	Max.	
Program	load	<b>()</b> 3)	Programme description
Trommelreiniging/ Nettoyage Tambour (C3 (Self-cleaning programme)	0 kg		This programme is used for cleaning the drum and removing the residue of detergent and bacteria. To select the programme, rotate the program selector knob to the left or to the right to the Drum clean (Self-cleaning programme) position. Other extra functions cannot be selected. he drum has to be empty. <b>Do not add detergent</b> <b>and softener!</b> You can add some distilled (spirit) vinegar (approx. 2 dl) or sodium bicarbonate (1 tablespoon, or 15 g). We recommend running the programme at least once a month. You can add the agents to the main wash compartment or to the drum.
<b>Centrifugeren</b> Essorage (Spinning rate   Drain) (Partial programme)	/	MAX <sup>1)</sup>	Use the programme when you only wish to spin the laundry. If you wish to only drain the water from the washing machine, without spinning, press the (3) <b>SPIN</b> multiple times, until no indicator (light) is on.
<b>Spoel&amp;Impreg.</b> Rinçage (Rinse& Softening) (Partial programme)	/	MAX <sup>1)</sup>	For softening, starching, or impregnating the washed laundry. It can also be used as a rinse programme, but without added softener. It is completed with an additional rinse. You can also choose <b>WATER+</b> (EXTRA WATER) by selecting the extra function (press the (8) <b>OPTIONS</b> (EXTRA FUNCTIONS) button before the start of the washing programme).
Baby Care C (Baby clothes) 40°C–90°C	*MAX	MAX <sup>1)</sup>	For washing clothes requiring special care, such as infant garments. We recommend turning the garments inside out as this will also thoroughly wash out the skin scales or residues of skin treatment products. The programme is a combination of a prolonged heating and an extra rinse that removes any detergent residue. The washing programme includes an automatic prewash and additional rinses. To treat laundry with steam, press the (8) <b>OPTIONS</b> (EXTRA FUNCTIONS) button and select the <b>STEAM</b> function.
Overhemden (C) Chemises (Shirts with steam) cold-40°C	3,5 kg	1200 <sup>2)</sup>	This program is intended for washing garments made of cotton, microfibres and synthetics; for washing collars and cuffs. The wash takes place at a low temperature, with a greater amount of water and gentle tumbling. Preset spinning speed is 800 rpm. To treat laundry with steam, press the (8) <b>OPTIONS</b> (EXTRA FUNCTIONS) button and select the <b>STEAM</b> function.

Program	Max. Ioad	Max. ⊚³)	Programme description
Sportkleding Textiles Sport (Sportswear) cold–40°C	3,5 kg	1200 <sup>2)</sup>	Sportswear made of cotton, microfibres and synthetic fibres, at lower spinning rates and a brief final spinning cycle.
Anti-Allergy ੴ 40°C–90°C	*MAX	MAX <sup>1)</sup>	This washing programme is used for washing cotton garments that require special care, such as clothes for people with highly sensitive skin or allergies. We recommend turning the garments inside out, as this will also thoroughly wash out the skin and other residues. To treat laundry with steam, press the (8) <b>OPTIONS</b> (EXTRA FUNCTIONS) button and select the <b>STEAM</b> function.
Start op afstand Départ à distance (Remote control)			Use the Remote control programme to remotely control your appliance (using your phone). You can select all programmes available on your appliance (see chapters »BEFORE USING THE APPLIANCE FOR THE FIRST TIME/Connecting the appliance to a Wi-Fi network« and »WASHING PROCESS, STEP BY STEP (1–7)/Step 3: Remote control of wash using the app«). You can also select additional programs in the app.

\* Maximum declared load (MAX) - see rating plate

/ Any load (0 kg - MAX kg)

<sup>1)</sup> Maximum spinning rate (MAX) – see rating plate

<sup>2)</sup> Depending on the model

cold Cold wash

S 3) Maximum spinning rate

### -O- INFORMATION!

Add powder or liquid detergents according to the manufacturer's instructions, considering the washing temperature, washing program, how soiled the laundry is, and water hardness.

In case of excessive foaming in the washing machine or leak of foam through the detergent dispenser tray, the washed laundry must be rinsed thoroughly with a large amount of water. Choose a washing program, but do not add any detergent.

### -`o\_'- INFORMATION!

Maximum amount of laundry in kg (for the Cotton programme) is indicated on the washing machine rating plate (see chapter »WASHING MACHINE DESCRIPTION/Technical information«).

### -`o\_- INFORMATION!

Maximum or nominal load applies to laundry prepared pursuant to the IEC 60456 standard.

### -`Ó- INFORMATION!

For better washing effect, we recommend loading the drum to 2/3 when using the cotton programmes.

## -`O'- INFORMATION!

Low water temperature, low mains voltage and different washing loads may affect the washing time; the remaining time displayed is adjusted accordingly during the washing process.

# Time optimization during the programme progress

In the early stage of the washing programme, the washing machine uses advanced technology to detect the amount of laundry. After load detection, the washing machine adjusts the programme duration.

# Washing programs with steam

Adding steam during the last washing step loosens the laundry, slightly disinfects it, and eliminates some allergens. After using such a program, the laundry will be soft, supple, and fresh, and it will require less ironing.

The use of steam (press the position 8) also allows omitting or reducing the amount of conditioner. For a better steam effect on the laundry, we recommend half load.

# **AirDry function**

(depending on the model)

**AIR**DRY is a function intended for drying the washing machine interior and dispenser without any laundry in the appliance. The purpose of drying is to reduce and prevent the conditions for occurrence of mould and development of microbes that cause unpleasant odours of the washed clothes. We recommend running this function once per week. The drying procedure takes several hours but uses little electricity.

When the **AIR**DRY process is completed, water droplets may still be present in the appliance or parts thereof. This is completely normal. Efficiency of appliance interior drying depends on the relative humidity in the room, amount of humidity remaining from the most recent wash, amount of clothes in the most recent wash etc.

AIRDRY function can only be activated using the **Connect**Life app on your phone. (See chapter »WASHING PROCESS, STEP BY STEP (1–7)/Step 3: Remote control of wash using the app«.)

# Remote control of wash using the app



5- INFORMATION!

See chapter WASHING PROCESS, STEP BY STEP (1-7) and observe steps 1 and 2.





On the appliance:

- 1. Close the washing machine door and close the detergent compartment.
- 2. Rotate the program selector knob to position ConnectLife/REMOTE **CONTROL** (Remote control)
- 3. Press the button (9) START/PAUSE. The appliance door will lock, and the **REMOTE START** () (REMOTE START) remote control indicator will light up.

Remote control is available for the next 24 hours, even when the appliance enters standby mode. The door is locked during this time, so it cannot be opened. Remote control can be cancelled by pressing (9) START/PAUSE .

Continue operating the appliance in the **Connect**Life app, where you can choose from several options (selection, launch, and monitoring and stopping of the programme, amongst other additional settings)

### - INFORMATION!

The washing process can be controlled/monitored from the app.

# -O- INFORMATION!

Washing machine operation can be paused or stopped by choosing STOP/ADD CLOTHES/PAUSE

Some options can be implemented remotely in full, and some require your physical presence, such as adding laundry during a washing cycle (ADD CLOTHES).

### - INFORMATION!

You can also control your appliance from your phone if you are not connected to the same Wi-Fi network as your appliance (the phone only needs an active internet connection). This means you can also control your appliance when you are away from home.

### O- INFORMATION!

You can operate the appliance with multiple devices. You can also control and monitor the operation of the appliance with any phone connected to the appliance, regardless of which user has initiated the washing cycle. The appliance can be connected to/controlled simultaneously with several **Connect**Life suser accounts.

# -`O'- INFORMATION!

After you have started the appliance from your phone, a person located next to the appliance can take over and manually turn off or control the appliance; the app will notify you in such case. In such case, controlling the appliance remotely from your phone is no longer possible. If you wish to control the appliance from your phone again, all required steps must be repeated.

# Step 4: Choosing the settings

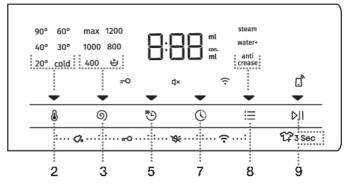
Most programmes feature basic settings, but these settings can be changed.

Adjust the settings by pressing the relevant function button (before pressing the (9) START/PAUSE button). Functions that cannot be changed with the selected washing programme are partly lit (dimmed).

Certain settings cannot be selected with some programmes. Such settings will not be lit, and the button will flash when pressed (see FUNCTION TABLE).

Description of function indicators for selected washing programme:

- lit (Basic/preset setting);
- dimmed (Functions that can be adjusted) and
- **unlit** (Functions that cannot be selected).





### TEMP. (WASHING TEMPERATURE)

Changing the temperature for the selected program.

Each program has a preset temperature that can be changed by pressing the position (2) **TEMP.** (WASHING TEMPERATURE).

The selected temperature is lit.



### SPIN (SPINNING RATE/PUMP STOP/DRAIN)

To adjust the spinning rate. Every programme (except for Drum Clean (Self-cleaning programme)) has a preset spinning rate that can be adjusted by pressing on position (3) **SPIN** (SPINNING RATE/PUMP STOP/DRAIN)

If you select the Drain function without spinning, then no indicator (light) will be lit on the display unit. Washing time will be accordingly shorter.

If you select »Pump stop«, the symbol 🖑 will appear on the display unit.

Select the »Pump stop« function when you wish the laundry to stay soaked in the water from the last rinse cycle in order to prevent it from creasing when you are unable to take it from the washing machine immediately after the washing programme is complete. You may set the desired spinning rate. To continue the program, press the (9) **START**/PAVZA button that is lit. Water will be drained (pumped out) and the final spin cycle will be run.



#### QUICKER (FAST)

When the **QUICKER** (FAST) function is activated, the washing programme will be carried out with a shorter washing duration. There are two available choices (depending on the selected washing programme).

If you choose the **QUICKER** (FAST) function, the function indicator (light) will turn from a partly lit to fully lit symbol, and the total programme time on the display unit will be adjusted accordingly.

To further shorten the washing programme, press the button (5) **FAST** (FAST) again.

If you press the button once again, the setting is reset back to default.

First press – **QUICKER** (FAST) Second press – **SUPER QUICKER** (SUPER FAST) Third press – **DEFAULT** (DEFAULT)

We recommend a half-load for the Cotton programme.



#### DELAY END (DELAY END)

Press on the position (7) **DELAY END** (DELAY END) to delay the programme completion time by up to 24 hours.

Settings procedure:

- Select the desired programme and extra functions.
- Press the position (7) DELAY END (DELAY END) to activate the function.
- Repeatedly press this position to set the desired programme completion time (with 30-minute increments up to 6 hours, and 1-hour increments thereafter, up to 24 hours.)
- To activate the function, press the (9) START/PAUSE button.

Washing machine starts counting down the set time. When the countdown reaches the programme duration (e.g. 2:30), the washing programme starts automatically.

To cancel or change the delayed end of the washing programme, rotate the program selector knob (1) to position  $OFF \bigcirc$  for at least two seconds.

To quickly cancel the programme completion delay, press the position (7) **DELAY END** (DELAY END) and hold it for 3 seconds. The washing programme will resume.

Example of function setting:

It is now 9 PM, and you wish the washing programme to be completed at 6 AM the next morning then set the DELAY END (DELAY END) time to 9 hours.

#### -O- INFORMATION!

Some settings cannot be selected with certain programmes. Such functions will not be lit on the display unit, and when the corresponding button is pressed, an acoustic signal will be emitted and the light on the button will flash (see FUNCTION TABLE).

#### -O- INFORMATION!

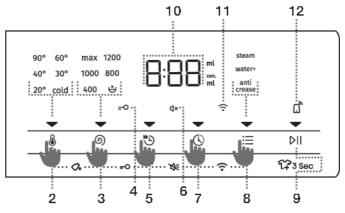
Activate/deactivate the functions by pressing the desired function (before pressing the (9) START/ PAUSE button). An indicator will light up next to the selected functions.

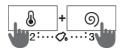


#### -O- INFORMATION!

If you have set the **DELAY END** (DELAYING THE END OF THE WASHING PROGRAM) function and you are using liquid detergent, we do not recommend setting a programme without a pre-wash.

## Settings using a combination of two buttons pressed simultaneously





#### DOSE ASSIST

With the **DOSE ASSIST** function, the washing machine will recommend the optimum amount of powder or liquid detergent according to the selected settings.

Recommended amount of powder or liquid detergent depends on:

- Water hardness (the following settings are available: soft, medium, hard. Default setting is the medium level, but the user may adjust it. See chapter »INTERRUPTIONS AND CHANGING THE PROGRAMME/Personal settings menu).« For correct functioning of the DOSE ASSIST function, we recommend setting the correct water hardness level.
- · Selected washing programme and
- Amount of laundry (load) the washing machine measures the laundry load every time you use the DOSE ASSIST function.

In order for the **DOSE ASSIST** feature to function correctly, the STEP 2 (preparing the laundry, switching on, and loading the washing machine) and STEP 3 (selecting the washing programme) have to be carried out first.

1. Activate the function by simultaneously pressing on positions(2) **TEMP.** (WASHING TEMPERATURE) in (3) **SPIN** (SPINNING RATE/PUMP STOP/DRAIN) and holding them for at least 3 seconds. Countdown timer is displayed on the display unit. Indicator (light) lights up when the function is activated.



2. Press the (9) **START**/PAUSE button. The washing machine will start measuring the amount of laundry in the drum.

Measuring process is indicated with alternating flashing of the indicator lights on the display unit.



3. Based on the measured amount of laundry in the drum and other settings, the recommended amount of concentrated/nonconcentrated powder or liquid detergent will be displayed alternately on the display unit.

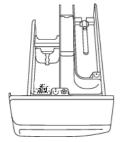


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To determine whether your powder or liquid detergent is concentrated or not, check the packaging of your detergent.

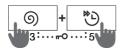
#### O- INFORMATION!

To re-check the amount of concentrated or non-concentrated powder or liquid detergent, simultaneously press the (2) **TEMP.** (WASHING TEMPERATURE) and (3) **SPIN** (SPINNING RATE/PUMP STOP/DRAIN) buttons once again.



4. Add the recommended amount of powder or liquid detergent into the dosing tank  $\dot{\odot}$ . For guidance, observe the detergent amount/ level indication in the washing detergent compartment (see chapter »RECOMMENDATIONS FOR WASHING AND ECONOMIC USE YOUR WASHING MACHINE«).

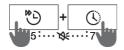
To start the washing programme, press the (9) **START**/PAUSE button.



#### CHILD LOCK

To ensure safety. Turn it on by simultaneously pressing (3) **SPIN** (SPINNING RATE/PUMP STOP/DRAIN) and (5) **QUICKER** (FAST) for at least 3 seconds. The display will show the time countdown. The selection is confirmed by an acoustic signal and by the activation of the indicator lamp (the symbol = 0 will light up (4)). You can also deactivate the child lock using the same procedure. As long as the child lock is activated, you cannot change the programme, settings or additional functions.

Child lock remains active even after the washing machine is switched off. For safety reasons, the child lock does not prevent the washing machine from being switched off by turning the washing programme selector button (1) to the position **OFF**  $\bigcirc$ . If, when the child lock is activated, the button is turned to the position **OFF**  $\bigcirc$ , the washing programme goes into pause mode. You can resume the programme by changing the position of the button and pressing (9) **START**/PAUSE . To select a new programme, you need to turn off the child lock.



#### SOUND ON/OFF

To turn off the sounds, simultaneously press the positions (5) **QUICKER** (FAST) and (7) **DELAY END** (DELAYING THE END OF THE WASHING PROGRAM) and hold them for at least 3 seconds.

The selection will be confirmed by an acoustic signal and by an indicator light (the symbol  $4 \times 6$ ) will be lit).

To turn the sound back on, hold (5) and (7) for at least 3 seconds. If you turn off the sound, there will be no acoustic warning at the end of the washing programme.



#### Wi-Fi MENU

The Wi-Fi menu is used for connecting the appliance and for remote control.

Rotate the programme selector knob (1) to any position, except position **OFF** .

For 3 seconds, simultaneously press the positions (7) **DELAY END** (DELAYING THE END OF THE WASHING PROGRAM) and (8) **OPTIONS** (EXTRA FUNCTIONS). You have now entered the setup menu for Wi-Fi.

You can take one step back by simultaneously pressing the positions (7) and (8) and holding them for 3 seconds.

By pressing (8) **OPTIONS** (EXTRA FUNCTIONS) you can select the available functions. By pressing (9) START/PAUSE, you confirm your selection.

#### Available settings:

- OFF/On IFF / In turning appliance connectivity off or on.
- Con connecting to a Wi-Fi network for 5 minutes.
- PAr PR the appliance can be connected to the ConnectLife app for 3 minutes. The function will only be active if you have already connected the appliance to your Wi-Fi network.
- UnP UnP Remove (unpair) all users.

#### O- INFORMATION!

When the washing machine is switched off, all extra functions return to their basic or custom settings, except for the acoustic signal setting.

## Step 5: Selecting additional functions

## -`ó- INFORMATION!

Activate/deactivate the functions by pressing the desired function (before pressing the (9) START/PAUSE button).



#### **OPTIONS** (EXTRA FUNCTIONS)

Press the (8) **OPTIONS** (EXTRA FUNCTIONS) button once or multiple times to choose between the eight different functions (depending on the selected washing programme):

- First press: ANTI CREASE (CREASE PREVENTION);
- Second press: WATER+ (EXTRA WATER);
- Third press: **STEAM** (STEAM);
- Fourth to eighth press: different combinations of these three functions.



#### ANTI CREASE (CREASE PREVENTION)

To prevent creasing, select the **ANTI CREASE** (CREASE PREVENTION) function. Gentle tumbling will continue after the end of the washing programme.

This function is recommended for delicate laundry.

will appear on the display unit (10).

A function can be deactivated at any time by pressing the (9) **START**/PAUSE button or by rotating the program selector knob to position **OFF**  $\bigcirc$ .



#### WATER+ (EXTRA WATER)

Use this function to wash with a larger amount of water on some programmes.



#### STEAM (STEAM)

Adding a 20-minute steam cycle at the end of the program will soften and disinfect your garments, and reduce or do away with the need for ironing and using softener/conditioner for your laundry.

## **Extra function table**

Programmes	QUICKER	SUPER QUICKER	DELAY END	DOSE ASSIST	PREWASH	ANTI CREASE	WATER+	STEAM	SPIN	RINSE&HOLD
Katoen Wit (C) Coton Blanc (Cotton white) 40°C–90°C	•	•	•	•	•	•	•	•	•	•
Katoen Kleur Coton Couleurs (Cotton colour) cold–60°C	•	•	•	•	•	•	•		•	•
Mix (Mixed laundry/Synthetics) cold–60°C	•	•	•	•	•	•	•		•	•
Wol/Handwas Laine/Lavage à main (Wool& Hand wash) cold-40°C	•	•	•	•		•			•	•
Eco 40-60			•	•					•	•
<b>Power Wash 59′/32</b> ′ 40°C	•		•	•	•	•	•		•	•
Snel 20' Rapide 20' (Speed 20') 30°C			•	•		•			•	•
Trommelreiniging/ Nettoyage Tambour (岱 (Self-cleaning programme)			•					•		
Centrifugeren Essorage (Spinning rate   Drain) (Partial programme)			•						•	
<b>Spoel&amp;Impreg.</b> Rinçage (Rinse& Softening) (Partial programme)			•			•	•		•	•
Baby Care (∁) (Baby clothes) 40°C–90°C	•	•	•	•	•	•	•	•	•	•

Programmes	QUICKER	SUPER QUICKER	DELAY END	DOSE ASSIST	PREWASH *	ANTI CREASE	WATER+	STEAM	SPIN	RINSE&HOLD
Overhemden (C) Chemises (Shirts with steam) cold-40°C	•	•	•	•	•	•	•	•	•	•
Sportkleding Textiles Sport (Sportswear) cold-40°C	•	•	•	•	•	•	•		•	•
Anti-Allergy ଐ 40°C–90°C	•	•	•	•	•	•	•	•	•	•

Additional functions can be used

\* **PREWASH** function can only be activated using the **Connect**Life app on your phone. (See chapter »WASHING PROCESS, STEP BY STEP (1–7)/Step 3: Remote control of wash using the app«.)

## Step 6: Starting the washing programme

Press the (9) START/PAUSE button.



TIME REMAINING TO PROGRAMME COMPLETION or DELAY END time (if set) will appear on the display.

Symbols will be lit on the selected functions.

After pressing the (9) **START**/PAUSE button, the spinning rate (except in the case of the Drum clean (Self-cleaning programme) and **SPIN** (SPINNING RATE/PUMP STOP/DRAIN)), the Child lock and the Sound off functions can be adjusted/changed, while other settings cannot be changed.

#### -`Ó- INFORMATION!

If the **TIME REMAINING UNTIL PROGRAMME COMPLETION** flashes three times on the display unit, and there is an audible signal, this means that the washing machine door is open or not closed tightly. Close the washing machine door and press the (9) button **START**/PAUSE again to resume the washing programme.

## Step 7: End of the washing programme

The washing machine will indicate the end of the washing programme with an acoustic signal and will appear on the display until the washing machine switches into low standby mode or switches off. After 5 minutes, the time sign will no longer be displayed.



- 1. Open the washing machine door.
- 2. Take the laundry from the drum.
- 3. Wipe the rubber door gasket and the door glass.
- 4. Close the door!
- 5. Shut off the water supply tap.
- 6. Switch off the washing machine (rotate the program selector knob (1) to the OFF  $\oplus$  position.
- 7. Unplug the power cord from the outlet.

# INTERRUPTIONS AND CHANGING THE PROGRAMME

## **Manual interruption**

To stop and cancel a washing programme, rotate the program selector knob (1) to the OFF  $\bigcirc$  position. Signal lights will flash on the display. At the same time, the washing machine pumps the water out of the washing machine drum. When the water is pumped out, washing machine door will be unlocked. If the water in the washing machine is hot, the washing machine will automatically cool it and pump/drain it out.

## **Personal settings**

Basic or default settings for each washing programme can also be changed. When you select the washing programme and Additional functions, the combination can be stored by pressing the ((9) **START**/PAUSE button and holding it for 5 seconds (the time is counted down on the display unit). The sign **»SAVED**« (*»*saved«) will appear on the display.

The programme will remain stored until it is changed using the same procedure.

Personal settings can also be reset to factory settings in the user menu.

## AdaptTech

When a washing programme setting is used three times in a row, this setting is stored as default and will always be suggested when you select that washing programme – this is called the **ADAPT**TECH function. If you manually store the settings of a washing programme, the **ADAPT**TECH function on this washing programme is deactivated.

## Personal settings menu

To turn on the washing machine, rotate the program selector knob (1) to any position. Simultaneously press the (2) **TEMP.** (WASHING TEMPERATURE) and (5) **QUICKER** (FAST) positions to open the Personal Settings Menu. The lights in the upper row of the display unit will light up, and number 1 will appear to indicate the setting function. Rotate the program selector knob (1) to the left or to the right to choose the function to change. Number 1 indicates sound settings, 2 indicates Water hardness setting (DOSE ASSIST), and number 3 indicates resetting of Personal programme settings to factory defaults. If the desired settings are not selected in 20 seconds, the programme will automatically return to main menu.

Press the (3) **SPIN** (SPINNING RATE/PUMP STOP/DRAIN) position to confirm the desired functions and their settings; press the (2) **TEMP.** (WASHING TEMPERATURE) position to go back one step.

Acoustic signal volume can be set at four levels (0 means the sound is off; 1 means that the button sound is activated; 2 means low volume, and 3 means high volume). Choose the volume level by rotating the program selector knob (1) to the left or to the right. The lowest setting means that the acoustic signal is switched off.

## Pause button

The washing programme can always be stopped by pressing the (9) START/**PAUSE** button. The washing programme is **temporarily paused** when the time remaining until programme completion is flashing on the display unit. If there is no water in the drum and water temperature is not too high, then the door will unlock after a certain period of time, and they can be opened. To resume the washing program, first close the door and then press the key (9) **START**/PAUSE button.

## Adding/removing laundry during washing machine operation

After a certain period of time, the washing machine door can be opened if the water level and temperature are below a predefined threshold.

If the conditions below are met, then the electronic door lock is released and the washing machine door can be opened; it will appear on the display unit:

- water temperature in the drum has to be suitable,
- water level in the drum has to be below a certain value.

In order to add or remove laundry from the washing machine during programme operation, proceed as follows:

- 1. Press the (9) START/PAUSE button and hold it for 3 seconds.
- 2. If all conditions for release of electronic door lock are met, then you can open the washing machine door and add or remove laundry from the drum.
- 3. Close the washing machine door!
- 4. Press the button (9) START/PAUSE

The washing program will resume.

#### `O'- INFORMATION!

If you add a considerable amount of laundry during the wash, the laundry could be washed less effectively, since the washing machine initially sensed a lower weight of the load of laundry and added a smaller amount of water. Insufficient amount of water relative to the amount of laundry could also cause damage to the laundry (rubbing of dry laundry), and washing time can be longer.

#### -`O'- INFORMATION!

Washing time will resume from the point at which the washing programme was interrupted.

## Errors

In case of an error or fault, the programme will be interrupted.

An acoustic signal will warn about such occurrence (see TROUBLESHOOTING AND ERROR TABLE), and the error will be indicated on the display unit (E:XX).

## **Power supply failure**

In case of a power supply failure, the washing programme is interrupted. When power supply is restored, the washing programme is resumed from the point at which it was interrupted. Upon completion of the washing cycle, [and/ ]?? will alternate on the display unit. This informs the user about a power supply failure and on the effect on the execution of the washing programme.

Washing time will resume from the point at which the washing programme was interrupted.

## Opening the door (pause/cancel/change programme)

Washing machine door can be opened, if the water level in the machine is low enough and if the water temperature is not excessively high.

#### -`O'- INFORMATION!

If the washing machine is not connected to the power mains or in case of a power supply failure during the programme execution, then the washing machine door cannot be opened. In such case, the washing machine has to be properly connected, or a service technician should be contacted.

## Displaying the number of completed wash cycles

(depending on the model)

If you disconnect the appliance from the power supply, wait for 10 seconds, and then reconnect the power cord, information on the number of completed wash cycles is displayed on the display unit for 3 seconds. After 3 seconds, the appliance switches to standby mode.

## **CLEANING AND MAINTENANCE**

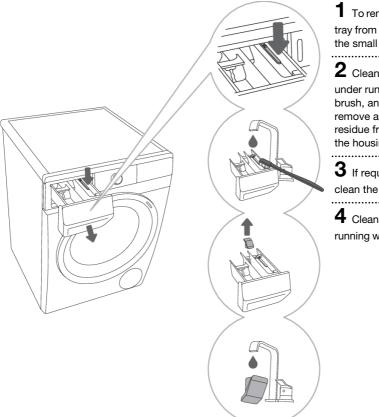
A ELECTRIC SHOCK!

Before cleaning, unplug the washing machine from the power mains.

## Cleaning the dispenser tray

#### -`d'- INFORMATION!

The dispenser tray should be cleaned at least twice per month.



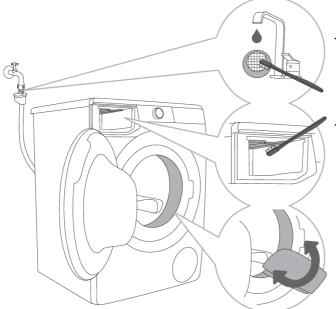
 To remove the dispenser tray from the housing, press the small tab.
 Clean the dispenser tray under running water using a brush, and dry it. Also, remove any detergent residue from the bottom of the housing.
 If required, remove and clean the plug cap.

4 Clean the plug cap under running water and replace it.

### O- INFORMATION!

Do not wash the detergent compartment in the dishwasher!

## Cleaning the water supply hose, detergent dispenser housing, and rubber door gasket



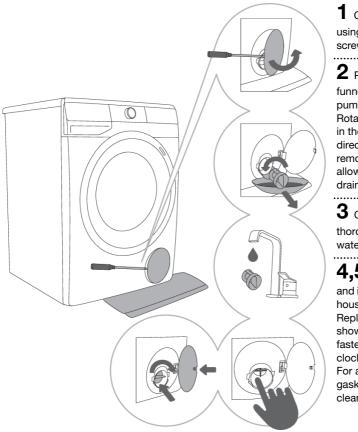
1 Clean the net filter often under running water.
2 Use a brush to clean the entire washing machine rinsing section, especially the nozzles on the upper side of the rinsing chamber.
3 After every wash, wipe

the rubber door seal to extend its useful life.

## Cleaning the pump filter

#### -`O'- INFORMATION!

During cleaning, some water may be spilled. It is therefore recommended to place an absorbent cloth on the floor.



..... 1 Open the pump filter cap using a suitable tool (flat screwdriver or a similar tool). 2 Pull out the water outlet funnel before cleaning the pump filter. Rotate the pump filter slowly in the counter-clockwise direction. Pull out and remove the pump filter to allow the water to slowly drain. ..... **3** Clean the pump filter thoroughly under running water. .....

**4,5** Remove all objects and impurities from the filter housing and the impeller. Replace the pump filter as shown in the figure and fasten it by rotating in the clockwise direction. For a good seal, the filter gasket surface should be clean.

#### O- INFORMATION!

The pump filter must be occasionally cleaned, especially after washing very fleecy, woolly, or very old laundry.

## Cleaning the washing machine exterior



#### A ELECTRIC SHOCK!

Always disconnect the washing machine from the power mains before cleaning.

Clean the washing machine exterior and display unit using a soft damp cotton cloth and water.

#### WARNING!

Do not use any solvents or cleaning agents that could damage the washing machine (please observe the recommendations and warnings provided by the cleaning agent manufacturers).

#### -O- INFORMATION!

Do not clean the washing machine with a jet of water!



## TROUBLE-SHOOTING

## What to do ...?

The washing machine shall automatically control the operation of particular functions during the washing cycle. If any irregularity is identified, this will be indicated by reporting (E:XX) on the display. The washing machine will report the error until it is switched off. Disturbances from the environment (e.g. the power grid) may result in various error reports (see TROUBLESHOOTING TABLE).

In such case:

- Switch off the washing machine and wait for a few seconds.
- Switch on the washing machine and repeat the washing programme.
- Most errors during operation can be resolved by the user (see TROUBLESHOOTING TABLE).
- If the error occurs again, call an authorized service unit.
- Repairs may only be carried out by an adequately trained person.

## Troubleshooting and error table

Errors indicated on the display unit may include the following:

Problem/ Error	Indication on the display unit and problem description	What to do?
6:00	Incorrect settings	Restart the program; if the error reoccurs, call a service technician.
<u>{</u> :0	Temperature sensor error	Inlet water too cold. Repeat the washing program. If the washing machine reports this error again, call a service technician.
503	Door lock error	Make sure the washing machine door is closed. If you hear an acoustic signal after pressing the (9) <b>START</b> /PAUSE button, it means that the door of the washing machine is not closed. Close the washing machine door. Unplug the power cord from the outlet; then, plug the power cord back into the outlet and switch on the washing machine. If the error reoccurs, call a service technician.
E:03	Water filling error	<ul> <li>Check the following:</li> <li>is the water inlet valve open,</li> <li>is the filter on the water inlet hose clean,</li> <li>is the water supply hose deformed (clipped, clogged etc.),</li> <li>is the pressure in the water mains between 0.05 and 0.8 MPa (0.5–8 bar)</li> <li>Then, press the (9) START/PAUSE button to resume the programme.</li> <li>If the error reoccurs, call a service technician.</li> </ul>

Problem/ Error	Indication on the display unit and problem description	What to do?
6:06	Water heating error	Restart the program; if the error reoccurs, call a service technician.
E:01	Water draining error	<ul> <li>Check the following:</li> <li>is the pump filter clean,</li> <li>is the drain hose clogged,</li> <li>is the drain clogged,</li> <li>if the discharge hose placed is placed below the maximum and above the minimum height (see chapter »INSTALLATION AND CONNECTION/ Connecting and securing the water discharge hose«);</li> <li>press the (9) START/PAUSE button again. If the error reoccurs, call a service technician.</li> </ul>
	Excessive amount of detergent	Too much detergent may cause excessive foaming in the drum. See description for
6:09	Water leak detected in the washing machine area	Turn off the washing machine and turn it back on. Inspect the exterior of the appliance. If you do not observe any leaks, you can continue to use the washing machine.
E: 10	Water level sensor error	Unplug the power cord from the outlet; then, plug the power cord back into the outlet and switch on the washing machine. Vent the appliance. Do this by draining and cleaning the washing machine filter and cleaning the wall-mounted trap. If the error reoccurs, call a service technician.
E:	Water overflow	If there is water in the drum that exceeds a certain level, and an error is reported on the display unit, the washing program will be interrupted and water will be pumped out of the washing machine. Restart the program; if the error reoccurs, call a service technician. If there is water in the drum that exceeds a certain level, and an error is reported on the display unit, while the washing machine continues to add water, close the water tap and call a service technician.
	Excessive amount of detergent	Too much detergent may cause excessive foaming in the drum. See description for Fd.
5: 12	Motor control error	Manually redistribute the laundry (stuck or tangled laundry) and repeat the washing programme.

Problem/ Error	Indication on the display unit and problem description	What to do?
5:55	Error while locking the door	Door is closed, but it cannot be locked. Switch off the washing machine. Switch it back on and restart the washing program. If the error reoccurs, call a service technician.
6:23 6:24	Error while unlocking the door	Door is closed, but it cannot be unlocked. Turn off the washing machine, then turn it back on. If the error reoccurs, call a service technician. To open the door, see chapter »INTERRUPTIONS AND CHANGING THE PROGRAMME/Opening the door (Pause/Cancel/Change Programme)«.
6:36 6:37	Electronics communication failure in the washing machine	Unplug the power cord from the outlet; then, plug the power cord back into the outlet and switch on the washing machine. If the error reoccurs, call a service technician.
E:40	Warning from the system for detecting extended washing machine voltage fluctuation – 180 V > U > 260 V	A prolonged drop of voltage do below 180 V, or voltage in excess of 260 V was detected, which can affect the washing machine operation. Check the power supply network to which your washing machine is connected.
<b>E:</b> 4 {	Warning from the system for detecting incorrect power mains frequency (50/60 Hz)	When the washing machine was switched on, the system detected incorrect supply power frequency, which could affect washing machine functionality. Any problems on the power network should be checked and corrected.
£:48	Appliance cannot be connected to the network.	The error only affects the option to remotely control (Remote control) your washing programme. it does not affect the washing process on other programmes. Call a service technician.

Warnings/information for the user, which can be indicated on the display unit, may include the following:

Warning/ Information	Indication on the display unit	Error cause and description, what to do?
	ANTI CREASE (CREASE PREVENTION) function that you have selected as a part of the washing programme is activated and in progress	To cancel or stop the <b>ANTI CREASE</b> (CREASE PREVENTION) function, rotate the program selector knob (1) to position <b>OFF</b> 也.
[[F	Water drain system alert Display of warning III.	<ul><li>Alert about reduced water flow in the pumping stage. Check the following:</li><li>is the pump filter clean,</li></ul>

Warning/ Information	Indication on the display unit	Error cause and description, what to do?
		<ul> <li>is the drain hose clogged,</li> <li>is the drain clogged,</li> <li>if the discharge hose placed is placed below the maximum and above the minimum height (see chapter »INSTALLATION AND CONNECTION/Connecting and securing the water discharge hose«).</li> </ul>
[[n	System warning to run the Drum clean (Self-cleaning programme) After the washing programme is complete, the signs and will alternate on the display unit.	We recommend running the Drum clean (Self-cleaning programme).
Fd	Warning by the system for detecting excessive foaming during the washing programme	<ul> <li>In case of excessive foaming in the washing machine or leak of foam through the detergent dispenser tray, the washed laundry has to be rinsed thoroughly with a large amount of water. Choose a washing programme, but do not add any detergent.</li> <li>We recommend choosing the Rinse&amp;Softening programme.</li> <li>Decrease the amount of detergent added.</li> </ul>
PF	Power supply failure warning (»PF«/Power Failure)	The system detected a power supply failure during the washing programme progress, which affected functional execution of the washing programme. Check the power supply network to which your washing machine is connected.
PF End	Power supply failure warning (»PF/End«)	Upon completion of the washing cycle, Ind and Iff will alternate on the display unit. This informs the user about a power supply failure and on the effect on the execution of the washing programme. The washing program continues where it was interrupted and then ends successfully.
ULO	Warning – U:Lo (voltage below 180 V)	A prolonged drop of voltage to below 180 V was detected, which can affect the washing machine operation. Check the power supply network to which your washing machine is connected.

Warning/ Information	Indication on the display unit	Error cause and description, what to do?
	Unresponsive display unit and all buttons	Unplug the power cord from the outlet. Check if the supply voltage is suitable for the washing machine (220–240 V); then, plug the power cord back into the outlet and switch on the washing machine.
	Warning – U:Hi (voltage over 260 V)	A prolonged voltage surge to over 260 V was detected, which can affect the washing machine operation. Check the power supply network to which your washing machine is connected.
	Washing machine standing by, ready to resume the washing programme The time remaining until programme completion is alternately lit and off on the display unit.	To resume the washing programme, press the button (9) <b>START</b> /PAUSE.
·····································	Preparation for unlocking the door Signal lights will flash on the display unit.	Wait for the process to finish. If no errors are shown after the process, a new cycle can be run. Water has to be drained. Wait for the door to unlock.
	The appliance cannot be controlled remotely	Appliance remote control is not activated or enabled. Check if the Wi-Fi symbol $\widehat{}$ on the appliance is lit, and set the program selector knob (1) to position <b>REMOTE CONTROL</b> (ConnectLife) $\widehat{}$ (Remote control).
	The appliance will not connect to the Wi-Fi network	The appliance cannot find your Wi-Fi network. Check whether 2.4 GHz network is activated on your router and whether the Wi-Fi signal at the appliance is strong enough.

-`Ó- INFORMATION!

Noise and vibration - make sure the appliance is levelled using the adjustable legs and that the jam nuts are securely tightened.

Unevenly distributed laundry or lumps of laundry in the washing machine drum can cause problems such as vibration and noisy operation. The washing machine detects such problems and the UKS\* (\*stability control system) will be activated.

Smaller loads (e.g. one towel, one sweater, one bathrobe etc.) or clothes made of materials with special geometrical properties are virtually impossible to distribute evenly across the washing machine drum (slippers, large items etc.). This results in several attempts to redistribute the laundry, which in turn leads to longer programme duration. In extreme cases of unfavourable conditions, the programme can be completed without the spinning cycle.

The UKS\* (\*stability control system) allows stable operation and a longer washing machine useful life.

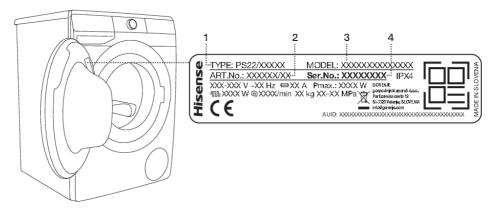
If the problems persist despite observing the advice above, call an authorized service technician.

## Service

#### Before calling a service technician

When you contact a service centre, please state your washing machine's type (1), code/ID (2), model number (3), and serial number (4).

Washing machine type, code, model, and serial number can be found on the rating (type) plate on the inner side of the washing machine door.





#### WARNING!

In case of a failure, only use approved spare parts by authorized manufacturers.

#### \Lambda WARNING!

Repair or any warranty claim resulting from incorrect connection or use of the washing machine shall not be covered by the warranty. In such cases, the costs of repair shall be charged to the user.

#### 

The warranty does not cover consumables, minor deviations in colour, increased noise that results from appliance age and which does not affect the functionality of the appliance, and aesthetic defects on components, which do not affect the functionality and safety of the appliance.

#### -`O'- INFORMATION!

The warranty does not cover the errors or failures resulting from disturbances from the environment (lightning strike, power grid failures, natural disasters etc.).

## Additional information, equipment and accessories for maintenance can be obtained through Hisense customer service centers.

# RECOMMENDATIONS FOR WASHING AND ECONOMIC USE YOUR WASHING MACHINE

Wash new coloured garments separately the first time.

Wash heavily soiled laundry in smaller amounts, with more powder detergent or with a pre-wash cycle.

Apply a special stain remover on stubborn stains before the wash.

With slightly soiled laundry, we recommend a programme without a pre-wash cycle, use of shorter programmes (e.g. QUICKER) and a lower washing temperature.

If you often wash laundry at low temperatures and with liquid detergents, bacteria may spawn which can cause odour in the washing machine. To prevent such odour, we recommend occasionally running the Drum clean (Self-cleaning programme) (see PROGRAMME TABLE).

We recommend avoiding washing very small amounts of laundry as this will lead to excessive use of energy and poorer washing machine performance.

Loosen any folded laundry before putting it into the drum. Only use detergents for machine washing.

If water hardness exceeds 14°dH, water softener should be used. Heater damage resulting from incorrect use of water softeners shall not be covered by the warranty. Check the information on water hardness with your local water supply company or authority.

Use of chlorine-based bleaches is not recommended as they can damage the heater.

Do not add hardened lumps of powder detergent into the detergent dispenser as this may clog the piping in the washing machine.

When using thick liquid laundry care products, we recommend diluting them with water to prevent clogging the dispenser tray drain.

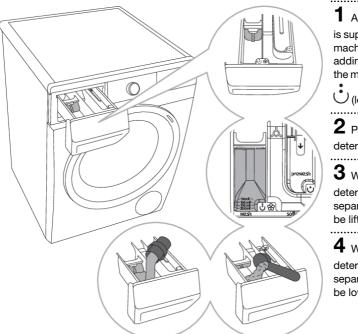
Liquid detergents are intended for washing programmes without a prewash cycle.

At higher spinning rates, there will be less residual moisture in the laundry. As a result, drying in a tumble dryer will be more economical and faster.

Water hardness	Hardness levels						
water naroness	°dH (°N) m mol/l °fH (°F) p.p.						
1 – soft	< 8,4	< 1,5	< 15	< 150			
2 – normal	8,4–14	1,5–2,5	15–25	150–250			
3 – hard	> 14	> 2,5	> 25	> 250			

### 0- INFORMATION!

Check the information on water hardness with your local water supply company or authority.



A separator/divider tab is supplied with the washing machine, which allows adding liquid detergent to the main wash compartment Uleft compartment). **2** Powder and liquid detergent level indicator **3** When using powder detergent, the separator/divider tab should be lifted. ..... **4** When using liquid detergent, the separator/divider tab should be lowered.

Symbols of detergent dispenser compartments					
Ů	prewash				
Ċ	main wash				
8	softening				

#### O- INFORMATION!

We recommend adding powder detergent immediately before the washing cycle. If you add it sooner, make sure the detergent compartment in the dispenser tray is completely dry before adding the powder detergent: otherwise, the powder detergent may cake before the start of the washing process.

#### -O- INFORMATION!

Pour the conditioner into the dispenser tray, into the compartment with the symbol &. Observe the recommendation on the conditioner packaging.

#### -O- INFORMATION!

Do not fill the conditioner compartment over the max. indication (maximum indicated level). Otherwise, the conditioner will be added to the laundry too soon, leading to poorer washing effect.

## **PRODUCT INFORMATION**

#### PRODUCT INFORMATION SHEET According to EU-Regulation No. 2019/2014

(depending on the model)

Supplier's name or trade r	nark:					
Supplier's adress ( <sup>b</sup> ):						
Model identifier:						
General product parameter	ers:					
Parameter	Value		Parameter	Value		
Rated capacity ( <sup>a</sup> ) (kg)			Dimensions in cm	Height	х	
	x,x			Width	х	
				Depth	х	
EEI <sub>W</sub> <sup>(a)</sup>	x,x		Energy efficiency class ( <sup>a</sup> )	[A/B/C/D/E/F	/G] ( <sup>c</sup> )	
Washing efficiency index ( <sup>a</sup> )	x,xxx		Rinsing effectiveness (g/kg) ( <sup>a</sup> )	x,x		
Energy consumption in kWh per cycle, for the 'eco 40-60' programme. Actual energy consumption will depend on how the appliance is used.	x,xxx		Water consumption in litre per cycle, based on the 'eco 40-60' programme. Actual water consumption will depend on how the appliance is used and on the hardness of the water.	x		
Maximum temperature inside the treated textile ( <sup>a</sup> )	Rated capacity	x	Remaining moisture content (ª) (%)			
(°C)	Half x		-	X,X		
	Quarter	х	-			
Spin speed ( <sup>a</sup> ) (rpm)	Rated capacity	x	Spin-drying efficiency class ( <sup>a</sup> )			
	Half	х		[A/B/C/D/E/F/G] ( <sup>c</sup> )		
	Quarter	х				
Programme duration ( <sup>a</sup> ) (h:min)	Rated capacity	x:xx	Туре	[built-in/ fr	ee	
	Half	x:xx		standing	]	
	Quarter	x:xx				
Airborne acoustical noise emissions in the spinning phase ( <sup>a</sup> ) (dB(A) re 1 pW)	x		Airborne acoustical noise emissions class ( <sup>a</sup> ) (spinning phase)	[A/B/C/D]	(°)	
Off-mode (W)	x,xx		Standby mode (W)	x,xx		
Delay start (W) (if applicable)	x,xx		Networked standby (W) (if applicable)	x,xx		
Minimum duration of the g	guarantee offe	ered by	the supplier ( <sup>b</sup> ):			
This product has been des silver ions during the was	•	ase	[YES/NC	)]		

#### Additional information:

Weblink to the supplier's website, where the information from point 9 Anex II to Commition Regulation (EU) 2019/2023 ( $^{a}$ ) ( $^{b}$ ) is found:

(<sup>a</sup>) For the »eco 40-60« programme.

(<sup>b</sup>) Changes to these items shall not be considered relevant for the purposes of paragraph 4 of Article 4 of Regulation (EU) 2017/1369.

(°) If the product database automatically generates the definitive content of this cell the supplier shall not enter these data.

## Low standby mode

If you do not run any program or choose any settings after switching on the washing machine (program selector knob (1)), the display unit will be switched off after 5 minutes and switched to stand-by mode in order to save energy.

The display unit can be reactivated by rotating the program selector knob (1). If you do not do anything for 5 minutes after the end of a programme, the display unit will be switched off to save power.

P o = weighted power when off [W]	< 0,5
PI = weighted power when in standby [W]	< 0,5
T I = standby time [min]	5,00

#### O- INFORMATION!

Appliance with a wireless connection uses less than 2 W of electric energy in standby mode.

## DISPOSAL



**Packaging** is made of environmentally friendly materials that can be recycled, disposed of, or destroyed without any hazard to the environment. To this end, packaging materials are labelled appropriately.

**The symbol** on the product or its packaging indicates that the product should not be treated as normal household waste. Take the product to an authorized collection centre for waste electric and electronic equipment processing.

When **disposing** of the appliance at the end of its useful life, remove all power cords, and destroy the door latch and switch to prevent the door from locking or latching (child safety).

Correct **disposal** of the product will help prevent any negative effects on the environment and health of people, which could occur in case of incorrect product removal. For detailed information on removal and processing of the product, please contact the relevant municipal body in charge of waste management, your waste disposal service, or the store where you bought the product.





We reserve the right to any changes and errors in the instructions for use.