

Error	Problem	Cause or remedy	Process (service technician)
	Spray arm does not rotate.	# Sprayers should rotate freely (before you run a program). # Check how the dishes are loaded. # Check how the basket is inserted. # Clean spray arms. # Clean the filter.	•Spray arm. •Diverter valve. •Circulation pump.
	Soap dispenser door cannot be closed.	# Appropriate detergent dosage. # Clean the detergent dispenser.	• Detergent dispenser.
	Soap dispenser door does not close.	# Appropriate detergent dosage. # Clean the detergent dispenser.	• Detergent dispenser.
	Soap dispenser door does not open.	# Appropriate detergent dosage. # Clean the detergent dispenser. # Check how the dishes are loaded (prevent dishes from bloc # Check how the basket is inserted.	• Detergent dispenser.
	Soap dispenser door cannot be opened.	# Appropriate detergent dosage. # Clean the detergent dispenser. # Check how the dishes are loaded (prevent dishes from bloc # Check how the basket is inserted.	• Detergent dispenser.
	Salt indicator is turned on.	# Add salt. # Set the correct water hardness. # Screw the salt cover tightly.	•Softener. •Control unit.
	Loud appliance.	•When rinse aid is added at the end of the program there is a b # Sprayers should rotate freely (before you run a program). # Clean the filter. # Clean the detergent dispenser	•Spray arm. •Valve. • Detergent dispenser. •Drain pump.
	Appliance is buzzing.	• When rinse aid is added at the end of the program there is a # Clean the detergent dispenser. # Clean drain pump.	•Valve. • Detergent dispenser. •Drain pump.
	Cracking / banging sound in the appliance.	•When rinse aid is added at the end of the program there is a b # Clean the detergent dispenser. # Check how the dishes are loaded. # Check how the basket is inserted. # Sprayers should rotate freely (before you run a program). # Clean the filter.	•Spray arm. •Drain pump.
	Rust/corrosion in/on the appliance.	•When adding salt it is necessary to run a program. # Clean rust with soft cloth. # Screw the salt cover tightly.	
	Buttons does not respond.	• Water on the user interface. # Clean buttons. # Open door. # Deactivate child lock.	•Knob. •User interface. •Control unit.
	Doors do not close.	# Basket is not inserted correctly. • Incorrect/wrong installation of the appliance (transport protec # Door lock reset (how to do reset is written in manual)	•Door lock. •Hinges. •The door.
	Does not heat.	• After the program dishes must be hot/warm. • Program without heating was used. # Choose program with high temperature. • Repair is carried out by authorized Servis.	•Heater. •Temperature sensor. •Control unit.
	Bad odor/smell.	• The stench/smell in the machine may occur due to the inactiv # Clean the filter. # Clean siphon. # Clean spray arm. # Run program with high temperature or run self cleaning prog	•Outlet hose. •Drain pump.

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	Smells like burned plastics.	<ul style="list-style-type: none"> # Disconnect appliance from the power supply. # Close water tap. • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> •Electrical installation. •Power supply cable. •Wiring harness / connector. •Control unit.
	Water inside the machine.	<ul style="list-style-type: none"> • Water outlet fault. Drain pump doesn't drain water. # Clean the filter # Filter is not correctly assembled • Drain pump clogged • Hydraulic sump clogged • Clogged drain hose or siphon # Clean drain pump # Clean drain hose # Clean siphon • Kinked drain hose # Run a program and if error repeats call authorized Service. 	<ul style="list-style-type: none"> • Drain pump calibration. Reset 02. •Drain pump. •Wiring harness. •Pressure sensor.
	Dishes are not dry.	<ul style="list-style-type: none"> • Dishes can be wet if wrong cleaning program was selected or • Dishes are not loaded correctly. • Plastic and teflon does not dry the same as ceramics # Choose program with high temperature. # Mandatory use of rinse aid. # Rinse aid setting is too low. # Deactivate TAB setting. # Select extra option Auto door opening or Extra dry. 	<ul style="list-style-type: none"> •Heater. •Turbidity sensor. • Set the fan value to 2 in service mode. • Turn on the TDE option in the service mode. • [blink]4-123-1805[/blink] •Control unit.
	Wet dishes.	<ul style="list-style-type: none"> • Dishes can be wet if wrong cleaning program was selected or • Dishes are not loaded correctly. • Plastic and teflon does not dry the same as ceramics # Choose program with high temperature. # Mandatory use of rinse aid. # Rinse aid setting is too low. # Deactivate TAB setting. # Select extra option Auto door opening or Extra dry. 	<ul style="list-style-type: none"> •Heater. •Turbidity sensor. • Set the fan value to 2 in service mode. • Turn on the TDE option in the service mode. • [blink]4-123-1805[/blink] •Control unit.
	Does not drain water.	<ul style="list-style-type: none"> • Water outlet fault. Drain pump doesn't drain water. # Clean the filter # Filter is not correctly assembled • Drain pump clogged • Hydraulic sump clogged • Clogged drain hose or siphon # Clean drain pump # Clean drain hose # Clean siphon • Kinked drain hose # Run a program and if error repeats call authorized Service. 	<ul style="list-style-type: none"> • Drain pump calibration. Reset 02. •Drain pump. •Wiring harness. •Pressure sensor.
	Rust/corrosion in/on cutlery.	<ul style="list-style-type: none"> • Cutlery is not resistant to rust, bad quality. # Screw the salt cover tightly. # Correct water hardness setting. 	<ul style="list-style-type: none"> •Softener.
	White dishes.	<ul style="list-style-type: none"> • White stains on the dishes due to lime stone gathering. # Correct dose of cleaning aid. # Correct water hardness setting. # Use salt. # Correct rinse aid setting. # Screw the salt cover tightly. 	<ul style="list-style-type: none"> • Detergent dispenser. •Softener.
	Light filming/milky layer/ white smears and streaks.	<ul style="list-style-type: none"> • Dishes are cloudy and change color. Dishes have rainbow c # Correct dose of cleaning aid. # Correct water hardness setting. # Correct rinse aid setting. • Inappropriate glasses. 	<ul style="list-style-type: none"> • Detergent dispenser. •Softener.

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	Automatic door opening system does not work.	<ul style="list-style-type: none"> • Door does not open at the drying phase. # Check if Auto door opening system was selected (not all pro # Door lock reset (how to do reset is written in manual)	[blnk]4-123-1804[/blnk] •Door lock
	Appliance is leaking.	# Close the water tap and call service..	• Check appliance for leakage.
	Run self cleaning program is displayed.	# Appliance must be cleaned. Clean spray arms and filters an	
	Appliance does not start.	# Check electricity. # Door is not correctly closed. # Check water tap. # Clean filter inside aqua stop hose. # Turn on the machine and run one program, and if after 10 mi	• Check electricity. •Door lock. •Circulation pump (capacitor). •Diverter valve. •Control unit.
	Appliance stops working during program.	<ul style="list-style-type: none"> • Appliance stops with program if there is a power shortage or # Check electricity. # Check water tap. # Clean filter inside aqua stop hose.	• Check electricity. • Check the appliance according to error displayed. •Door lock. •Turbidity sensor. •Heater. • Circulation pump. •Drain pump •Control unit.
	Appliance works all the time, the program doesn't finish washi	# Check electricity. • Auto program can shorten or extend the program time based	• Check electricity. •Door lock. •Turbidity sensor. •Heater. •Control unit.
	Dishes are not clean enough.	# Choose program with high temperature. # Check how the dishes are loaded. # Sprayers should rotate freely (before you run a program). # Clean spray arm. # Clean the filter. # Clean the detergent dispenser. # Correct dose of cleaning aid. # Correct water hardness setting. # Appropriate detergent dosage. # Correct rinse aid setting. # Run a self-cleaning program(without dishes)	•Spray arm. •Heater •Diverter valve •Circulation pump
	Appliance does not take the tablet.	<ul style="list-style-type: none"> • Dishes are blocking soap dispenser door.After appliance doo # Clean soap dispenser (soap dispenser must be dry). # Check how the dishes are loaded (prevent dishes from bloc # Check how the basket is inserted	• Detergent dispenser •Control unit
	Circuit breaker turns off.	<ul style="list-style-type: none"> • Improper electrical installation. # Turn on the FID and reconnect the appliance. # Turn on the FIT and connect another device.	•Wiring harness / connector. • Measurements of the electrical parts of the appliance.
	The tablet does not dissolve.	<ul style="list-style-type: none"> • Dishes are blocking soap dispenser door.After appliance doo # Check how the dishes are loaded (prevent dishes from bloc # Choose program with high temperature. # Clean spray arm. # Clean the filter. # Throw the tablet directly inside the machine (not in the soap	•Heater •Turbidity sensor
	User interface isn't responding / does not work.	# Clean user interface (buttons and display).	•Wiring harness / connector. •User interface. •Control unit.
	After being plugged in, the appliance fails to function.	# Check the connection of the appliance to the mains in accor # Check if the appliance is switch ON (ON/OFF button).	•Wiring harness / connector. •Connecting clamps. •Control unit. •User interface

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	Safety fuse is being disconnected.	<ul style="list-style-type: none"> • Improper electrical installation. # Turn on the fuse and reconnect the appliance. # Turn on the fuse and connect another appliance.	<ul style="list-style-type: none"> • Check the appliance.
	The appliance does not work or it does not turn on	# Check the connection of the appliance to the mains in accord # To turn on the appliance, the door must be open.. # To start/run a program the appliance door must be closed co # Turn on the machine and run one program, and if after 10 mi	<ul style="list-style-type: none"> • Check the connection of the appliance to the mains in accord • Knob • [blnk]4-123-2104[/blnk] • User interface • Control unit • Door lock
	doesn't operate	# Check the connection of the appliance to the mains in accord # To turn on the appliance, the door must be open.. # To start/run a program the appliance door must be closed co # Turn on the machine and run one program, and if after 10 mi	<ul style="list-style-type: none"> • Check the connection of the appliance to the mains in accord • Knob • [blnk]4-123-2104[/blnk] • User interface • Control unit • Door lock
	Appliance does not respond	# Check the connection of the appliance to the mains in accord # To turn on the appliance, the door must be open.. # To start/run a program the appliance door must be closed co # Turn on the machine and run one program, and if after 10 mi	<ul style="list-style-type: none"> • Check the connection of the appliance to the mains in accord • Knob • [blnk]4-123-2104[/blnk] • User interface • Control unit • Door lock