Fout	Probleem	Oorzaak of oplossing	Proces (service monteur)
	Spray arm does not rotate.	# Sprayers should rotate freely (before you run a program). # Check how the dishes are loaded. # Check how the basket is inserted. # Clean spray arms. # Clean the filter.	•Spray arm. •Diverter valve. •Circulation pump.
	Soap dispenser door cannot be closed.	# Appropriate detergent dosage. # Clean the detergent dispenser.	• Detergent dispenser.
	Soap dispenser door does not close.	# Appropriate detergent dosage. # Clean the detergent dispenser.	• Detergent dispenser.
	Soap dispenser door does not open.	# Appropriate detergent dosage. # Clean the detergent dispenser. # Check how the dishes are loaded (prevent dishes from blocking soap dispenser door). # Check how the basket is inserted.	• Detergent dispenser.
	Soap dispenser door cannot be opened.	# Appropriate detergent dosage. # Clean the detergent dispenser. # Check how the dishes are loaded (prevent dishes from blocking soap dispenser door). # Check how the basket is inserted.	• Detergent dispenser.
	Salt indicator is turned on.	# Add salt. # Set the correct water hardness. # Screw the salt cover tightly.	•Softener. •Control unit.
	Loud appliance.	•When rinse aid is added at the end of the program there is a buzzing/humming and cracking / banging sound. # Sprayers should rotate freely (before you run a program). # Clean the filter. # Clean the detergent dispenser	•Spray arm. •Valve. • Detergent dispenser. •Drain pump.
	Appliance is buzzing.	• When rinse aid is added at the end of the program there is a buzzing/humming and cracking / banging sound. # Clean the detergent dispenser. # Clean drain pump.	•Valve. • Detergent dispenser. •Drain pump.
	Cracking / banging sound in the appliance.	•When rinse aid is added at the end of the program there is a buzzing/humming and cracking / banging sound. # Clean the detergent dispenser. # Check how the dishes are loaded. # Check how the basket is inserted. # Sprayers should rotate freely (before you run a program). # Clean the filter.	•Spray arm. •Drain pump.
	Rust/corrosion in/on the appliance.	•When adding salt it is necessary to run a program. # Clean rust with soft cloth. # Screw the salt cover tightly.	
	Buttons does not respond.	• Water on the user interface. # Clean buttons. # Open door. # Deactivate child lock.	•Knob. •User interface. •Control unit.
	Doors do not close.	# Basket is not inserted correctly. • Incorrect/wrong installation of the appliance (transport protections must be removed). # Door lock reset (how to do reset is written in manual)	•Door lock. •Hinges. •The door.
	Does not heat.	• After the program dishes must be hot/warm. • Program without heating was used. # Choose program with high temperature. • Repair is carried out by authorized Servis.	•Heater. •Temperature sensor. •Control unit.

Fout	Probleem	Oorzaak of oplossing	Proces (service monteur)
	Bad odor/smell.	• The stench/smell in the machine may occur due to the inactive machine (longer period) or clogged and greasy hoses, pipes.. # Clean the filter. # Clean siphon. # Clean spray arm. # Run program with high temperature or run self cleaning program.	•Outlet hose. •Drain pump.
	Smells like burned plastics.	# Disconnect appliance from the power supply. # Close water tap. • Repair is carried out by authorized Servis.	•Electrical installation. •Power supply cable. •Wiring harness / connector. •Control unit.
	Water inside the machine.	• Water outlet fault. Drain pump doesn't drain water. # Clean the filter # Filter is not correctly assembled • Drain pump clogged • Hydraulic sump clogged • Clogged drain hose or siphon # Clean drain pump # Clean drain hose # Clean siphon • Kinked drain hose # Run a program and if error repeats call authorized Service.	• Drain pump calibration. Reset 02. •Drain pump. •Wiring harness. •Pressure sensor.
	Dishes are not dry.	• Dishes can be wet if wrong cleaning program was selected or rinse aid setting is too low.. Make sure appliance is full with dishes, more dishes more accumulated heat, better drying result. After the program has finished leave the dishes in the dishwasher for at least one hour. Remove the dishes from the bottom basket first than dishes form upper basket. • Dishes are not loaded correctly. • Plastic and teflon does not dry the same as ceramics # Choose program with high temperature. # Mandatory use of rinse aid. # Rinse aid setting is too low. # Deactivate TAB setting. # Select extra option Auto door opening or Extra dry.	• Heater. • Turbidity sensor. • Set the fan value to 2 in service mode. • Turn on the TDE option in the service mode. • Control unit.
	Wet dishes.	• Dishes can be wet if wrong cleaning program was selected or rinse aid setting is too low.. Make sure appliance is full with dishes, more dishes more accumulated heat, better drying result. After the program has finished leave the dishes in the dishwasher for at least one hour. Remove the dishes from the bottom basket first than dishes form upper basket. • Dishes are not loaded correctly. • Plastic and teflon does not dry the same as ceramics # Choose program with high temperature. # Mandatory use of rinse aid. # Rinse aid setting is too low. # Deactivate TAB setting. # Select extra option Auto door opening or Extra dry.	• Heater. • Turbidity sensor. • Set the fan value to 2 in service mode. • Turn on the TDE option in the service mode. • Control unit.

Fout	Probleem	Oorzaak of oplossing	Proces (service monteur)
	Does not drain water.	• Water outlet fault. Drain pump doesn't drain water. # Clean the filter # Filter is not correctly assembled • Drain pump clogged • Hydraulic sump clogged • Clogged drain hose or siphon # Clean drain pump # Clean drain hose # Clean siphon • Kinked drain hose # Run a program and if error repeats call authorized Service.	• Drain pump calibration. Reset 02. •Drain pump. •Wiring harness. •Pressure sensor.
	Rust/corrosion in/on cutlery.	• Cutlery is not resistant to rust, bad quality. # Screw the salt cover tightly. # Correct water hardness setting.	•Softener.
	White dishes.	• White stains on the dishes due to lime stone gathering. # Correct dose of cleaning aid. # Correct water hardness setting. # Use salt. # Correct rinse aid setting. # Screw the salt cover tightly.	• Detergent dispenser. •Softener.
	Light filming/milky layer/ white smears and streaks.	• Dishes are cloudy and change color. Dishes have rainbow colors that are due to an excessive degree setting for rinse aid. It is not recommended to wash crystal glasses. After some time, white spots appear on glass, which is the result of non-resistant glass in the continuous washing in the dishwasher.. # Correct dose of cleaning aid. # Correct water hardness setting. # Correct rinse aid setting. • Inappropriate glasses.	• Detergent dispenser. •Softener.
	Automatic door opening system does not work.	• Door does not open at the drying phase. # Check if Auto door opening system was selected(not all programs allow auto door open extra function, when choosing a program check that the ADO symbol is lit). # Door lock reset (how to do reset is written in manual)	•Door lock
	Appliance is leaking.	# Close the water tap and call service..	• Check appliance for leakage.
	Run self cleaning program is displayed.	# Appliance must be cleaned. Clean spray arms and filters and run self cleaning program.	
	Appliance does not start.	# Check electricity. # Door is not correctly closed. # Check water tap. # Clean filter inside aqua stop hose. # Turn on the machine and run one program, and if after 10 minutes appliance does not start, service intervention is needed.	• Check electricity. •Door lock. •Circulation pump (capacitor). •Diverter valve. •Control unit.
	Appliance stops working during program.	• Appliance stops with program if there is a power shortage or an error is displayed or if the contact betwen door lock and door latch is disconnected. # Check electricity. # Check water tap. # Clean filter inside aqua stop hose.	• Check electricity. • Check the appliance according to error displayed. •Door lock. •Turbidity sensor. •Heater. • Circulation pump. •Drain pump •Control unit.

Fout	Probleem	Oorzaak of oplossing	Proces (service monteur)
	Appliance works all the time, the program doesn't finish washing.	# Check electricity. • Auto program can shorten or extend the program time based on how dirty the dishes are, but only up to 20 min.	• Check electricity. •Door lock. •Turbidity sensor. •Heater. •Control unit.
	Dishes are not clean enough.	# Choose program with high temperature. # Check how the dishes are loaded. # Sprayers should rotate freely (before you run a program). # Clean spray arm. # Clean the filter. # Clean the detergent dispenser. # Correct dose of cleaning aid. # Correct water hardness setting. # Appropriate detergent dosage. # Correct rinse aid setting. # Run a self-cleaning program(without dishes)	•Spray arm. •Heater •Diverter valve •Circulation pump
	Appliance does not take the tablet.	• Dishes are blocking soap dispenser door.After appliance door is open the the soap dispenser door also opens and tablet fall into the appliance.. # Clean soap dispenser (soap dispenser must be dry). # Check how the dishes are loaded (prevent dishes from blocking soap dispenser door). # Check how the basket is inserted	• Detergent dispenser •Control unit
	Circuit breaker turns off.	• Improper electrical installation. # Turn on the FID and reconnect the appliance. # Turn on the FIT and connect another device.	•Wiring harness / connector. • Measurements of the electrical parts of the appliance.
	The tablet does not dissolve.	• Dishes are blocking soap dispenser door.After appliance door is open the the soap dispenser door also opens and tablet fall into the appliance.. # Check how the dishes are loaded (prevent dishes from blocking soap dispenser door). # Choose program with high temperature. # Clean spray arm. # Clean the filter. # Throw the tablet directly inside the machine (not in the soap dispenser).	•Heater •Turbidity sensor
	User interface isn't responding / does not work.	# Clean user interface (buttons and display).	•Wiring harness / connector. •User interface. •Control unit.
	After being plugged in, the appliance fails to function.	# Check the connection of the appliance to the mains in accordance with the Operating Instructions and the electrical supply in the outlet. # Check if the appliance is switch ON (ON/OFF button).	•Wiring harness / connector. •Connecting clamps. •Control unit. •User interface
	Safety fuse is being disconnected.	• Improper electrical installation. # Turn on the fuse and reconnect the appliance. # Turn on the fuse and connect another appliance.	• Check the appliance.
	The appliance does not work or it does not turn on	# Check the connection of the appliance to the mains in accordance with the Operating Instructions and the electrical supply in the outlet. # To turn on the appliance, the door must be open.. # To start/run a program the appliance door must be closed correctly. # Turn on the machine and run one program, and if after 10 minutes appliance does not start, service intervention is needed.	• Check the connection of the appliance to the mains in accordance with the Operating Instructions and the electrical supply in the outlet • Knob • User interface • Control unit • Door lock

Fout	Probleem	Oorzaak of oplossing	Proces (service monteur)
	doesn't operate	# Check the connection of the appliance to the mains in accordance with the Operating Instructions and the electrical supply in the outlet. # To turn on the appliance, the door must be open.. # To start/run a program the appliance door must be closed correctly. # Turn on the machine and run one program, and if after 10 minutes appliance does not start, service intervention is needed.	• Check the connection of the appliance to the mains in accordance with the Operating Instructions and the electrical supply in the outlet • Knob • User interface • Control unit • Door lock
	Appliance does not respond	# Check the connection of the appliance to the mains in accordance with the Operating Instructions and the electrical supply in the outlet. # To turn on the appliance, the door must be open.. # To start/run a program the appliance door must be closed correctly. # Turn on the machine and run one program, and if after 10 minutes appliance does not start, service intervention is needed.	• Check the connection of the appliance to the mains in accordance with the Operating Instructions and the electrical supply in the outlet • Knob • User interface • Control unit • Door lock
	Pre-wash / detergent	• Pre-washing is intended for the preliminary removal of food residues on the dishes. • Pre-washing is done with water without using detergent.	

Fout	Probleem	Oorzaak of oplossing	Proces (service monteur)
F10	F10 on display.	• Overfilling. Too much water inside the machine. # Clean the filter. • Filter is not correctly assembled. # Clean drain pump. # Clean siphon. # Clean drain hose. • Kinked drain hose. # Run a program and if error repeats call authorized Service.	• Drain pump. • Outlet hose. • Pressure sensor. • Clean water level sensor chamber.
F11	F11 on display.	• Water outlet fault. Drain pump doesn't drain water. # Clean the filter # Filter is not correctly assembled • Drain pump clogged • Hydraulic sump clogged • Clogged drain hose or siphon # Clean drain pump # Clean drain hose # Clean siphon • Kinked drain hose # Run a program and if error repeats call authorized Service.	• Clean water level sensor chamber. • Calibrate pressure sensor. • Drain pump. • Wiring harness. • Pressure sensor.
F12	F12 on display.	• Water Inlet fault. Flowmeter didn't detect enough pulses. Program stops. # Check water tap. # Check that the outer filter on the inlet hose is not blocked. # Run a program and if error repeats call authorized Service.	•Flowmeter. Time filling. •Electro valve. •Aqua stop inlet hose. •Wiring harness. •Control unit.
F40	F40 on display.	• Inlet valve leakage. Flowmeter detected leakage on inlet valve. # Close water tap. • Repair is carried out by authorized Servis.	• Inlet valve. • Aqua stop inlet hose.
F41	F41 on display.	• Heating fault 1. In case of heater fault the machine continues with program. Except Sani A&B • Repair is carried out by authorized Servis.	• Heater. • Wiring harness.
F42	F42 on display.	• Temperature sensor fault (Detected temperature out of range). • Repair is carried out by authorized Servis.	• Temperature sensor. • Wiring harness.
F43	F43 on display.	• Pressure sensor fault. • Repair is carried out by authorized Servis.	•Pressure sensor. •Control unit. •Wiring harness.
F44	F44 on display.	• Turbidity sensor fault. • Repair is carried out by authorized Servis.	•Turbidity sensor. •Wiring harness. •Control unit.
F45	F45 on display.	• Diverter valve fault. • Repair is carried out by authorized Servis.	• Clean diverter valve. • Diverter valve. • Wiring harness.
F52	F52 on display.	• Water level detection error. Water level in appliance is to low. # Clean the filter. • Filter is not correctly assembled. # Clean siphon. # Clean drain hose • Kinked drain hose. # Clean drain pump. • Repair is carried out by authorized Servis.	• Circulation pump. • Wiring harness.

Fout	Probleem	Oorzaak of oplossing	Proces (service monteur)
F54	F54 on display.	• Overfilling. Leakage. Float switch activated. # Clogged drain hose or siphon. # Check that the inlet and outlet hoses are not leaking. # Check that the drain pump is not clogged. # Check that the colored stop of the drain pump (yellow plug) is on the right side of bottom drain (sump) and is correctly installed. Check the care and maintenance section in the user manual. # If the pump is not clogged and the hose is not leaking, there is a high probability that the appliance will leak and the fault will recur.. # Restart the program. If the error occurs again, close the water supply tap. # Disconnect the appliance from the electrical network. • Repair is carried out by authorized Servis	• Find leakage. • Floater microswitch. • Wiring harness.
F56	F56 on display.	• Circulation pump fault. # Clean the filter. • Filter is not correctly assembled. # Clean siphon. # Clean drain hose. • Kinked drain hose. # Clean drain pump. # Run a program and if error repeats call authorized Service. • Repair is carried out by authorized Servis.	• Wiring harness. • Control unit.
F61	F61 on display.	• Water tank fault. • Repair is carried out by authorized Servis.	•Water tank valve. •Pressure sensor. •Clogged water tank or hose.
F67	F67 on display.	• Inlet valve fault. Water Inlet fault 2. Program stops. # Check water tap. # Check that the outer filter on the inlet hose is not blocked # Run a program and if error repeats call authorized Service.	• Inlet valve. • Aqua stop inlet hose. • Wiring harness. • Clean water level sensor chamber. • Calibrate pressure sensor. • Pressure sensor.
F62	F62 on display.	• Tank valve fault. • Repair is carried out by authorized Servis.	• Clean water level sensor chamber. • Calibrate pressure sensor. • Water tank valve. • Pressure sensor. • Clogged water tank or hose.
F46	F46 on display.	• Heating fault 2. In case of heater fault the machine continues with program. • Repair is carried out by authorized Servis.	• Heater. • Control unit. • Temperature sensor.
F65	F65 on display.	• Communication fault between control unit and user interface. • Repair is carried out by authorized Servis.	• User interface. • Wiring harness.
F68	F68 on display.	• BLDC drain pump fault. # Clean filter. # Filter is not correctly assembled. • The pump is faulty, clogged. • Clogged hydraulic pump . • Clogged drain hose or siphon. # Clean drain pump. # Clean drain hose. # Clean siphon. • Kinked drain hose. # Run a program and if error repeats call authorized Service.	• Drain pump. • Wiring harness. • Pressure sensor.

Fout	Probleem	Oorzaak of oplossing	Proces (service monteur)
F69	F69 on display.	• WiFi communication fault. • Repair is carried out by authorized Servis.	• Wi-Fi module. • Wiring harness. • Control unit.
F74	F74 on display.	• Variant error. • Repair is carried out by authorized Servis.	• Choose correct variant through service menu. • Wiring harness.
F75	F75 on display.	• Wrong control unit variant. • Repair is carried out by authorized Servis.	• Choose correct control unit variant. • Wiring harness.