

Error	Problem	Cause or remedy	Process (service technician)
	Child lock is activated, cannot change the settings	<ul style="list-style-type: none"> • Child lock is switched on 4-023-2025. • Not a mistake. • When the child lock is activated, the selection of other functions on display is not possible. # Press and hold the correct key combination at the same time for 3 seconds. The key combination marked in the user manual.	
	Appliance after connecting to the electricity doesn't operate.	# Check the outlet voltage 4-027-1986. # Check if the appliance is switch ON (ON/OFF button).	<ul style="list-style-type: none"> •There is voltage in the circuit. •Power switch. •Control unit.
	Appliance after connecting to electricity network, does not work.	# Check the outlet voltage. # Check if the appliance is switch ON (ON/OFF button).	<ul style="list-style-type: none"> •There is voltage in the circuit 4-023-2104. •Power switch. •Control unit.
	Appliance does not work, lights does not turn on, does not start	# Check the outlet voltage. # Check if the appliance is switch ON (ON/OFF button).	<ul style="list-style-type: none"> •There is voltage in the circuit 4-023-2104. •Power switch. •Control unit.
	Circuit breaker turns off.	<ul style="list-style-type: none"> • Improper electrical installation. # Turn on the FID and reconnect the appliance. # Turn on the FIT and connect another device.	<ul style="list-style-type: none"> •Wiring harness damaged. •Heater. •Motor.
	Switch off the fuse switch.	<ul style="list-style-type: none"> • Improper electrical installation. • The appliance is in short circuit. # Turn on the fuse and reconnect the appliance. # Turn on the fuse and connect another appliance.	<ul style="list-style-type: none"> •Wiring harness damaged. •Heater. •Motor.
	Drum does not rotate.	<ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> • Foreign object between tube and drum. •Belt. •Brushes. •Motor.
	Appliance does not rotate the drum.	<ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> • Foreign object between tube and drum. •Belt. •Brushes. •Motor.
	Drum doesn't rotate.	<ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> • Foreign object between tube and drum. •Belt. •Brushes. •Motor.
	Washing program is longer than expected.	<ul style="list-style-type: none"> • Low water temperature. • Low power supply. In cases where the supply voltage is less than 180V, the washing program stops and continues after the minimum supply voltage is reached.. • Low water pressure. •Pumping error. • Washing time can be up to 60% longer than expected, due to the above listed causes or switching on UKS (stability control). Extended washing time due to the multiple sorting of laundry. # Increase the amount of laundry. # We recommended washing large and small pieces of laundry together.	<ul style="list-style-type: none"> •Check motor alternative. •Motor power control unit heat sink overheating.
	The motor is not running.	# Check the outlet voltage. <ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> • Foreign object between tube and drum. • Belt. • Brushes. • Motor.

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	The appliance moves or vibrates during operation.	<ul style="list-style-type: none"> • Incorrect load 4-023-2023. • The laundry is not properly sorted. • The appliance is not positioned correctly. <p># Check if transport brackets were removed. # Remove the plastic plugs holding the transport screws, squeeze them and pull them out of the appliance. # Check levelling, positioning of the appliance. # It is recommended to wash smaller and larger pieces of laundry together.</p>	<ul style="list-style-type: none"> •voltage. •Springs. •Shock absorber.
	Door can not be opened.	<ul style="list-style-type: none"> • For safety reasons, the appliance does not allow opening the door. • To high water level in drum. • Water temperature to high. <p># Drain water, use a pumping or centrifuging program. # Wait that water temperature decrease, then drain water out. # If door still doesn't open use mechanical key to open it.</p>	<ul style="list-style-type: none"> • Door hinge. • Door lock. • Pressure sensor. • The door. • Control unit. •NTC sensor
	The appliance does not drain / eject water, the water remains in the drum.	<p># Clean the filter 4-027-2133. # Clean drain or siphon.</p>	<ul style="list-style-type: none"> • Filter. •Outlet hose. •Pump.
	It smells / smells burnt.	<ul style="list-style-type: none"> • An unpleasant smell can be caused by the winding of the electric motor, which disappears after several washing cycles. <p># Check the socket. # Check the plug.</p>	<ul style="list-style-type: none"> • Check the appliance. • Gap between door seal and drum.
	Washing machine tearing the laundry.	<p># Check the surface of the drum with a silk cloth. # Recommended washing of delicate laundry, small pieces in the bag.</p>	<ul style="list-style-type: none"> •Drum. •Door seal.
	To fast / immediately takes the softener.	<ul style="list-style-type: none"> • Too high level of the softener in the soap dispenser 4-027-1985. • Aqueous stone on the cover of the soap dispenser. • Rough closing of the soap dispenser drawer. • Too much pressure. <p># Clean the detergent dispenser. # Add softener in accordance with the instructions.</p>	<ul style="list-style-type: none"> • Hose valve - soap dispenser. • Same water flow on both valves. • Valves. • Water jet. • Detergent dispenser.
	Fabric softener is not dispensed.	<ul style="list-style-type: none"> • To correct the fault on the WDQR series devices, it is necessary to follow the information 4-023-2120. <p># Clean the detergent dispenser, siphon 4-027-1982. # Concentrated softeners must be properly diluted.</p>	<ul style="list-style-type: none"> • Hose valve - soap dispenser. • Same water flow on both valves. • Control water dosage. • Valves. • Detergent dispenser.
	Drum hardly rotate.	<ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> • Drum support. • Bearings. • A foreign object in tube. • Belt.
	Unpleasant smell of laundry.	<ul style="list-style-type: none"> • If you often wash your clothes at low temperatures and with liquid detergents, germs might develop; this might also be the cause of unpleasant smell in the drum or of the clothes. <p># To prevent this, it is recommended to run the program Cotton 95°Cwithout a laundry at least once a week and to use powder laundry detergent, or to run a self-cleaning program. # Once a week, use the washing program with the vinegar.</p>	<ul style="list-style-type: none"> • Check the appliance.

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	The washing machine extends/prolonging the washing time.	<ul style="list-style-type: none"> • Low water temperature. • Low power supply. • Low water pressure. • Pumping error. • Washing time can be up to 60% longer than expected, due to the above listed causes or switching on UKS (stability control). Extended washing time due to the multiple sorting of laundry. # Increase the amount of laundry. # We recommended washing large and small pieces of laundry together. 	<ul style="list-style-type: none"> • Check motor alternative.
	The washing machine does not finish the program, it stops during operation.	<ul style="list-style-type: none"> • Low water temperature. • Low power supply. • Low water pressure. • Pumping error. • Washing time can be up to 60% longer than expected, due to the above listed causes or switching on UKS (stability control). Extended washing time due to the multiple sorting of laundry. # Clean the filter. # Clean drain or siphon. # Check the pump turbine, clean it. # Drain water, use a pumping or centrifuging program. # Restart the program. # Increase the amount of laundry. # We recommended washing large and small pieces of laundry together. # Restart the program. 	
	Laundry is still wet, washing machine doesn't drain.	<ul style="list-style-type: none"> • Excessive eccentric laundry, activation of the UKS system (stability control), reduces or deactivates the centrifuge 4-027-1984. # Disconnect the appliance from the power supply for 3 minutes. # Clean filter. # Check the pump turbine, clean it. # Clean drain or siphon. # Check that its not kinked drain hose. # Increase the amount of laundry. # We recommended washing large and small pieces of laundry together. 	<ul style="list-style-type: none"> • Drain pump. • consulting the client. • Check motor alternative.
	Washing machine does not start with the centrifuge, centrifuge is not working.	<ul style="list-style-type: none"> • Excessive eccentric laundry, activation of the UKS system (stability control), reduces or deactivates the centrifuge. # Disconnect the appliance from the power supply for 3 minutes. # Increase the amount of laundry. # We recommended washing large and small pieces of laundry together. 	<ul style="list-style-type: none"> • consulting the client. • Pressure sensor. • Check motor alternative. • a lot of foam.
	Washing machine rumbling, load in centrifuge.	<ul style="list-style-type: none"> • In case the appliance has a universal motor. Motor with brushes. Operation will be louder than on inverter motor appliances, brushless motor. # Check the installation of the appliance. # Clean filter. 	<ul style="list-style-type: none"> • Check the appliance. 4-027-1988 • Drum support. • Shock absorbers. • Weights. • Motor. • Bearings.

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	Loud operation of appliance, bearings, squealing, unusual sounds during operation.	<ul style="list-style-type: none"> • Vibration, movement of the appliance around the room and loud operation can be caused by incorrect adjustment of the adjustable feet. Improper alignment of adjustable feet is not a repair in warranty. • During operation, the sound of hitting hard parts of the laundry against the drum can be heard. • A louder sound can also be emitted by the pump. The reason of loud sound during the pump operation can be in case if filter or drain pump propeller is clogged. <p># Check the installation of the appliance. # Clean filter. # Clean propeller of drain pump.</p>	<ul style="list-style-type: none"> • Check the appliance. 4-027-1988 • Drain pump. • Shock absorbers. • Weights. • Motor. • Bearings.
	Door can not be opened, do not open.	<ul style="list-style-type: none"> • The appliance detected that there was water in the drum. Doors for security reasons remain locked. <p># In case there is water in the drum, run the spin program. # Clean filter. # Disconnect the plug from the main and connect it again. # Mechanical opening of the door, string – filter.</p>	<ul style="list-style-type: none"> •Outlet hose. • Tub - filter hose clogged. • 4-023-2003. •Pump. •Door lock. •The door.
	Doors can not be closed, they do not close.	<ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> •Door lock. •The door.
	The filter can not be pulled out.	<ul style="list-style-type: none"> • The foreign object mechanically blocks the filter. <p># Try to pull out the filter with a little more force.</p>	<ul style="list-style-type: none"> • Filter
	Traces of fabric, dirt on the laundry.	<ul style="list-style-type: none"> • After each wash, some traces of fabric, dirt can remain in the inner side of the door seal. • These residues can be partially decomposed in the next wash and leave traces on the laundry. <p># After each wash, the door seal must be cleaned, as shown in the user manual. # Clean the groove of the door seal. # Launch a short program without laundry. # Self cleaning program must be run. # Clean filter. # Appropriate temperature selection. # The appropriate sorting of the laundry regarding the color and fabric. # Turn the delicate laundry outwards. # In cases when the appliance is manufactured after 25.09.2021, the customer is advised not to select normal mode on the Easy Care, Cotton, Mix and Universal Wash programs.. Choose any other mode because of the softer rhythms.</p>	<ul style="list-style-type: none"> • Dirt in JET pipe. 4-023-2125. •Door seal. • A foreign object in tube. •Inlet hose filter. •Drum.
	Appliance does not take the water.	<ul style="list-style-type: none"> • There is no water in the drum, a dosing error. 4-027-2132 <p># Water tap. # Clean the filter on the inlet valve and inlet hose. # Check if appliance is leaking.</p>	<ul style="list-style-type: none"> •Valves. • Water jet. • Inlet hose. • Detergent dispenser.
Unbalance	Unbalance on display	<ul style="list-style-type: none"> • Not a mistake. Unbalance warning. • Excessive eccentric laundry, activation of the UKS system (stability control), reduces or deactivates the centrifuge. <p># Installation of the appliance. # Increase the amount of laundry. # We recommended washing large and small pieces of laundry together.</p>	
	Leaks at back	<p># Feed pipe is not properly tightened to the appliance or the tap. # Outlet pipe fell on the floor. # The drain hose is not well attached to the siphon. # Repair regarding the information 4-023-1823.</p>	<p># Repair regarding the information 4-023-1823.</p>

Error	Problem	Cause or remedy	Process (service technician)
	Detergent dispenser is leaking.	<ul style="list-style-type: none"> • Powder overdosing can cause the appliance to malfunction (E11, E7, foaming, leaking at the dosing container). • Aqueous stone on the cover of the soap dispenser. • The appliance is tilted too far forward, poor alignment # Reduce the dosage of the powder (pre-concentrated detergents). # Correct dosing of the powder according to the dirt and quantity of laundry. # Check if the dispenser is correctly inserted. # Installation of the appliance. • Repair regarding the information 4-023-1823. 	<ul style="list-style-type: none"> • Repair regarding the information 4-023-1823.
	<ul style="list-style-type: none"> • Leaking, water leaks at the door below. 	<ul style="list-style-type: none"> • In cases where a small amount of water under the washing machine door is observed during the program operation or a small leakage at the door below may be the cause of previously uncleaned gasket. • Folded door seal. # At the end of every wash clean the door seal.. # Before washing, make sure that there are no hair or other small parts trapped between the door and the door seal.. # Clean door seal. # Clean door glass. # Restart the program. • Repair regarding the information 4-023-1823. 	<ul style="list-style-type: none"> • Repair regarding the information 4-023-1823.
			<ul style="list-style-type: none"> • Repair regarding the information 4-023-1823.
	Leak at the bottom left, leak at the filter.	<ul style="list-style-type: none"> # The filter is not inserted correctly or tightened properly. # Water drain hose. • Repair regarding the information 4-023-1823. 	<ul style="list-style-type: none"> • Repair regarding the information 4-023-1823.
	Leaks at back	<ul style="list-style-type: none"> # Feed pipe is not properly tightened to the appliance or the tap. # Outlet pipe fell on the floor. # The drain hose is not well attached to the siphon. # Leakage on back side at the electrovalve. Repair regarding the information. 4-023-2204. 	
	Turns off when operating	<ul style="list-style-type: none"> # Check the outlet voltage. # Run a program and if error repeats call authorized Service. 	<ul style="list-style-type: none"> • Power switch. • Supply cord and connector. • RSO filter. • Control unit.

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E0	E0 on display.	<ul style="list-style-type: none"> • Test program for motor calibration was not set. • Motor alternative is not set. 	<ul style="list-style-type: none"> • Run test program and set the correct motor alternative.
E1	E1 on display.	<ul style="list-style-type: none"> • Open clamps/short circuit of the temperature sensor. • An error occurs if the connection between the control unit and the temperature sensor is interrupted or a short circuit between the temperature sensors. Washing program ends without heating. 	<ul style="list-style-type: none"> • Open clamps/short circuit of the temperature sensor. • Connectors, connection to NTC sensor. • NTC sensor.
E2	E2 on display.	<ul style="list-style-type: none"> • Open circuit of switch with door lock. • In the case of MDL door lock, an error occurs if the door switch is not closed or if the signal is lost at the contact of the magnetic lock. Washing program stops and an error is displayed. If the water in the drum pump is switch on and the water is drained out. # Close the door and press Start button. Close the door and press start button; if the machine fails to start, close the door again, push harder and switch on the machine. 	<ul style="list-style-type: none"> • The door. • Door lock. • Control unit.
DOOR LOCK ERROR	DOOR LOCK ERROR on display.	<ul style="list-style-type: none"> • Open circuit of switch with door lock. • In the case of MDL door lock, an error occurs if the door switch is not closed or if the signal is lost at the contact of the magnetic lock. Washing program stops and an error is displayed. If the water in the drum pump is switch on and the water is drained out. # Close the door and press Start button. Close the door and press start button; if the machine fails to start, close the door again, push harder and switch on the machine. 	<ul style="list-style-type: none"> • The door. • Door lock. • Motor winding. • Control unit.
E3	E3 on display.	<ul style="list-style-type: none"> • Water level is not reached. 4-027-2132 # To continue the program, it is necessary to press the Start button. # Water tap. # Clean the filter on the inlet valve and inlet hose. # Check if more users using the water at the same time. # Check if appliance is leaking. # Restart the program. # Leakage on back side at the electrovalve. Repair regarding the information. 4-023-2204. 	<ul style="list-style-type: none"> • Electro valve. • Check pressure, water flow.
WATER FILLING ERROR on the display	WATER FILLING ERROR on the display.	<ul style="list-style-type: none"> • Water level is not reached. 4-027-2132 # To continue the program, it is necessary to press the Start button. # Water tap. # Clean the filter on the inlet valve and inlet hose. # Check if more users using the water at the same time. # Check if appliance is leaking. # Restart the program. 	<ul style="list-style-type: none"> • Electro valve. • Check pressure, water flow.
E5	E5 on display.	<ul style="list-style-type: none"> • Triac short circuited. • An error occurs if the washing program is active, the electric motor acts without triac control. The program stops immediately. Operation self-test after two minutes. If the error does not occur again, then it is ignored and the program continues. If the error occurs again, the program stops. Followed by pumping cold water and draining. If the error is not detected after 60 seconds, the program continues. Fault occurs, if fault is still present after 2 min. • Strong (intense) start of the motor / drum of the appliance. 	<ul style="list-style-type: none"> • Check control unit (triac).

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E6	E6 on display.	<ul style="list-style-type: none"> • The water temperature is not reached. • Heater fault. • The error occurs if after finished heating step water temperature is more than 15 ° lower as required. • An error occurs if the temperature rise is less than 5 ° C within 10 minutes. <p># Check water heating (during washing cycle touch the door glass with hand); if water is cold, heater shall be replaced. # Check the adequacy of the drain height. # The drain hose must be secured and pinned to the pin on the back wall of the washing machine.</p>	<ul style="list-style-type: none"> • Check the adequacy of the drain height. •Heater. •NTC sensor. •In case of repeated failure of the heater, repair according to information 4-023-2116
E7	E7 on display.	<ul style="list-style-type: none"> • Pumping error. Water level not falling under level 1. 4-027-2133 • The error occurs if water level does not fall below the hydrostat level after draining. When an error occurs for the first time in the washing program will automatically repeat draining step. When the error occurs a second time in a row, the washing program stops and displays an error • Powder overdosing can cause the appliance to malfunction (E11, E7, foaming, leaking at the dosing container). <p># Clean filter. # Check wall siphon, clean it. # Check the pump turbine, clean it. # Reduce the dosage of the powder (pre-concentrated detergents). # Correct dosing of the powder according to the dirt and quantity of laundry. # Restart the program.</p>	<ul style="list-style-type: none"> • Outlet hose. • Tub - filter hose clogged. • Pump.
E8	E8 on display.	<ul style="list-style-type: none"> • Fault occurs when maximum spinning revolutions are not reached. • Error appears only in the test program. • An error occurs if, after the spin cycle is complete, the rotational speed is less than the prescribed speed. 	<ul style="list-style-type: none"> • After several cycles, the motor will work optimally. •Motor. •voltage.
E10	E10 on display.	<ul style="list-style-type: none"> • No signal of the level sensor. • The error occurs at the start of water dosing for all programs in the event that the level sensor is not connected (no frequency). Washing program stops. <p>If the water temperature in the drum is higher than 60 ° C, follows the dosing of cold water for 30 seconds. The program shuts down, the error appears.</p>	<ul style="list-style-type: none"> • Hoses. •Pressure sensor.
E11	E11 on display.	<ul style="list-style-type: none"> • Overflow. • An error occurs when the pressure switch or pressure sensor detects the overflow. If the error is repeated 5x within two minutes, then the control unit switches off all the valves, the water is exhausted, the program stops. Error is displayed. • Powder overdosing can cause the appliance to malfunction (E11, E7, foaming, leaking at the dosing container). <p># In case the appliance dosing water uncontrollably . Close the inlet valve. # In case the error is not detected: # Reduce the dosage of the powder (pre-concentrated detergents). # Correct dosing of the powder according to the dirt and quantity of laundry. # Installation of the appliance. # Run a program and if error repeats call authorized Service.</p>	<ul style="list-style-type: none"> • Valves. • Pressure switch. • Hydrostat cap.

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E12	E12 on display.	<ul style="list-style-type: none"> • BLDC MOTOR fault. # Restart the program.	<ul style="list-style-type: none"> • It is necessary to enter the service menu where the error code is displayed accurately(E12.1, E12.2 ...). • Motor. • Control unit.
E12.1	E12.1 on display.	<ul style="list-style-type: none"> • Excessive load of the motor or power module. • Jammed laundry • The error is informative (cause: ball laundry, unsuitable load...). #Run a program and if error repeats call authorized Service.	<ul style="list-style-type: none"> • Relavance of build in components, motor alternative need to be set. 4-023-2225 • Supply cord and connector. • Improperly connected motor connector (180 ° inverted) • Check drum rotation. • Motor. 4-027-2131 • MCU.
E12.2	E12.2on display.	<ul style="list-style-type: none"> • Fault of temperature sensor of power motor control unit. • An error occurs if the temperature sensor is not working properly. 	<ul style="list-style-type: none"> • Relavance of build in components, motor alternative need to be set. • Run test program. • Power motor control unit. • Motor. 4-027-2131
E12.3	E12.3 on display.	<ul style="list-style-type: none"> • Relay of motor supply unit error. • The relay does not work or there is no connection to the network. The error is displayed after 5 trials. #Run a program and if error repeats call authorized Service.	<ul style="list-style-type: none"> • Supply cord and connector. • Power motor control unit. • Motor. 4-027-2131
E12.4	E12.4 on display.	<ul style="list-style-type: none"> • At automatic self test fault detected on integrated elements (R, C, motor). 	<ul style="list-style-type: none"> • Motor. • Control unit.
E12.5	E12.5 on display.	<ul style="list-style-type: none"> • Blocked motor rotor. • Incorrect load. # Correct drum load. #Run a program and if error repeats call authorized Service.	<ul style="list-style-type: none"> • Relavance of build in components, motor alternative need to be set. • Run test program. • Drum pulley. • Motor. 4-027-2131
E12.6	E12.6 on display.	<ul style="list-style-type: none"> • The excess temperature of the cooling unit of the motor power supply unit. An error occurs if the temperature of the heat sink or motor exceeds the permissible. The program is stopped for as long as the temperature value does not reach the desired temperature. • The error is only visible in the service program. 	<ul style="list-style-type: none"> • The error is informative (cause: ball laundry, unsuitable load...). • Customer education without changing components. • Relavance of build in components, motor alternative need to be set. • Composition of the washing group (sealing, bearing assembly, door seal, belt). Possible cause of overheating of the heat sink on the power supply unit.
E12.8	E12.8 on display.	<ul style="list-style-type: none"> • Communication time / communication error. • Power unit communication error. #Run a program and if error repeats call authorized Service.	<ul style="list-style-type: none"> • Supply cord and connector. • Suitability of the connector (inner part of the connector), check for locking • MCU housing folded • Disconnect and reconnect the connector to the MCU
E12.9	E12.9 on display.	<ul style="list-style-type: none"> • Triac for door lock. • An error occurs if a fault is detected on triac on the power supply unit used to control the door lock. #Run a program and if error repeats call authorized Service.	<ul style="list-style-type: none"> • Supply cord and connector. • Relavance of build in components, motor alternative need to be set. • Power motor control unit.
E12.10	E12.10 on display.	<ul style="list-style-type: none"> • Spin speed error. Speed rotation fault. Motor doesn't stop or doesn't accelerate after command. 	<ul style="list-style-type: none"> • Motor. 4-027-2131 • Control unit.
E12.11	E12.11 on display.	<ul style="list-style-type: none"> • Overrun power of motor. 	<ul style="list-style-type: none"> • Motor. • Control unit.
E13.1	E13.1 on display.	<ul style="list-style-type: none"> • A motor calibration error (unbalance) - deviation from the allowed calibration values of the appliance. Error appears only in the test program. 	<ul style="list-style-type: none"> • Control the drum swinging. • Belt. • Motor. • Place between drum and drum sealing. • Bearings. • Conformity of the built-in motor and prograded control unit.

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E13.2	E13.2 on display.	<ul style="list-style-type: none"> • Motor calibration error (Inertia) - deviation from the allowed calibration values of the appliance. Error appears only in the test program. 	<ul style="list-style-type: none"> • Check drum rotation. •Bearings. •Motor. • Motor alternative is not set. • Conformity of the built-in motor and programed control unit. • If the customer has no problems with the operation, the error is ignored.
E22	E22 on display.	<ul style="list-style-type: none"> • Fault occurs when, door are closed, but lock does not initiate. ZB0054. ZB0036. • ZB0339. The door is closed and button Start in pushed - Contact C is checked at all times. ZB0036. • ZB0339. ZB0054. Washing program stops and an error is displayed. # Close the door and press Start button. ZB1007. # ZB0717. If the machine does not start, close the door again and press the start key. #Voltage fluctuation 	<ul style="list-style-type: none"> • 4-023-1813. # It is necessary to enter the service menu and check if the cause of the fault is a voltage fluctuation (E40, E43). # In the event of a voltage fluctuation, no component is replaced.
E23	E23 on display.	<ul style="list-style-type: none"> • Fault occurs when, door are closed, but lock does not release. • The door is closed - Contact C is checked at all times. The error occurs at the end of the program, doors are closed, can not be opened. # Check that the water is drained out. Try to mechanically open the door 	<ul style="list-style-type: none"> • Door lock. • Door hinge. • Door seal. • Door pin. • The door.
E29	E29 on display.	<ul style="list-style-type: none"> • Reed switch 1 fault. • When the automatic dosing of the detergent is active (the level sensor is active) and there is no signal from the sensor, an error occurs at the end of the program. 	<ul style="list-style-type: none"> •Reed switch. •ADS system.
E30	E30 on display.	<ul style="list-style-type: none"> • Reed switch 2 fault. • When the automatic dosing of the detergent is active (the level sensor is active) and there is no signal from the sensor, an error occurs at the end of the program. 	<ul style="list-style-type: none"> •Reed switch. •ADS system.
E31	E31 on display.	<ul style="list-style-type: none"> • Peristaltic pump 1 fault. • Peristaltic pump is activated and level of AD1 level sensor is not changed 2 times in row (in 2 cycles) then error happen at the end of the program • Error is displayed at the end of the program. 	<ul style="list-style-type: none"> •Peristaltic pump 2. •ADS system.
E32	E32 on display.	<ul style="list-style-type: none"> • Peristaltic pump 2 fault. • Peristaltic pump is activated and level of AD1 level sensor is not changed 2 times in row (in 2 cycles) then error happen at the end of the program • Error is displayed at the end of the program. 	<ul style="list-style-type: none"> •Peristaltic pump 2. •ADS system.
E33	E33 on display.	<ul style="list-style-type: none"> • No signal of the level sensor AD1 for auto dosing the detergent. The error occurs at the start of water dosing if automatic dosing is selected • There is no signal from the sensor or outside the range. Washing program stops, fault is displayed. It is not possible to run the program with detergent auto dosing. # Restart the program. 	<ul style="list-style-type: none"> •Pressure sensor. •ADS system.
E34	E34 on display.	<ul style="list-style-type: none"> • No signal of the level sensor AD1 for auto dosing the detergent. The error occurs at the start of water dosing if automatic dosing is selected • There is no signal from the sensor or outside the range. Washing program stops, fault is displayed. It is not possible to run the program with detergent auto dosing. # Restart the program. 	<ul style="list-style-type: none"> •Pressure sensor. •ADS system.

Error	Problem	Cause or remedy	Process (service technician)
E35	E35 on display.	<ul style="list-style-type: none"> • Communication faults between automatic dosing (AD) and power supply unit (PMCU). • No communication, auto dosing physically not included. # Restart the program. 	<ul style="list-style-type: none"> •Communication. •Power supply unit. • Auto dosing.
E36	E36 on display.	<ul style="list-style-type: none"> • Communication errors between the control unit (UI) and the power supply unit (PMCU). # Restart the program. 	<ul style="list-style-type: none"> •Communication. •Power supply unit. •Control unit.
E37	E37 on display.	<ul style="list-style-type: none"> • The SW of user interface is not compatible with the SW of power motor control unit. 	<ul style="list-style-type: none"> •SW versions at UI and PMCU. •Connection cable.
E38	E38 on display.	<ul style="list-style-type: none"> • Error appears only in the test program. 	<ul style="list-style-type: none"> • 3D sensor.
E39	E39 on display.	<ul style="list-style-type: none"> • Communication error between PMCU and 3D sensor. • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> • see technical information 4-023-2217. • Communication between PMCU and 3D sensor
E40	E40 on display.	<ul style="list-style-type: none"> • Incorrect main voltage. • The mains voltage is not in the range (180 - 255 V). • The error is only visible in the service program 	<ul style="list-style-type: none"> •Voltage level.
E41	E41 on display.	<ul style="list-style-type: none"> • The voltage range is not in the range (49/51 Hz - 59/61 Hz). 	<ul style="list-style-type: none"> •Voltage frequency.
E42	E42 on display.	<ul style="list-style-type: none"> • Washing time exceeded. • Washing time longer than prescribed (more than 2 hours). # Incorrect drum load. # Cold water. # Low voltage. 	<ul style="list-style-type: none"> • Drum load. •Water temperature. •voltage. • Check the appliance.