

Error	Problem	Cause or remedy	Process (service technician)
	Circuit breaker turns off.	<ul style="list-style-type: none"> <li>Switching off the FID switch (fault isolation detection switch )</li> <li># In the case that you have several devices connected at the s</li> <li>This can also be caused by the electrical installation itself.</li> </ul>	Electric wire.
	When turned on for the first time, letter H illuminates on the dis	<ul style="list-style-type: none"> <li>H displayed on the glass ceramic hob means that the cookin</li> </ul>	
	Appliance with touch control does not work properly (does not	<ul style="list-style-type: none"> <li>The operation of the control module may be disturbed by ext</li> </ul>	<ul style="list-style-type: none"> <li>LIN cable, [see service manual[blnk]4-037-1842[/blnk].</li> <li>TC module/user interface.</li> <li>Impurities from above or below of the glass above the sensor</li> </ul>
	Cooking of food is all the time starting and stopping.	<ul style="list-style-type: none"> <li>This is normal, in this way the heating power is regulated - at</li> </ul>	
	Glass above the sensors/control module is too hot.	<ul style="list-style-type: none"> <li>The cookware you are using is too big (in diameter)..</li> </ul>	
	Stink, unpleasant smell at first use the appliance.	<ul style="list-style-type: none"> <li>This is normal; smell will go away..</li> </ul>	
	The fuse is switch OFF.	<ul style="list-style-type: none"> <li>Too many appliances (consuming too much power) are conn</li> </ul>	
	Appliance can not be operated, the sensors are not respondin	<ul style="list-style-type: none"> <li># Switch off the appliance from the mains for a few minutes (u</li> </ul>	TC module/user interface.
	Broken glass.	<ul style="list-style-type: none"> <li>Glass breaks due to impact or overload.</li> </ul>	See technical information[blnk]4-033-1704[/blnk].
	There is a gap between the cooktop and the worktop..	<ul style="list-style-type: none"> <li>Just after the installation a narrow gap is normal; gradually it</li> </ul>	
	Cooktop rim unglued.	<ul style="list-style-type: none"> <li>Edge fell off by impact of the bottom of the pot.</li> </ul>	
	Impurities on the glass, change on color, damages on glass, s	<ul style="list-style-type: none"> <li>In the use manuals, chapter cleaning and maintenance, the p</li> </ul>	See technical information[blnk]4-033-1704[/blnk].
	Heater/cooking zone switches on independently, can not be tu	<ul style="list-style-type: none"> <li>Repair is carried out by authorized Servis.</li> </ul>	TC module/user interface.
	Left or right side does not work.	<ul style="list-style-type: none"> <li># Check that the appliance is connected to the mains in accord</li> </ul>	
	Appliance does not detect a pan on the cooking zone (power l	<ul style="list-style-type: none"> <li>No cookware on the cooking zone..</li> <li>Induction principle requires a container with an appropriate b</li> <li>Cookware too small (see User Manual for minimum diameter</li> </ul>	
	At higher power, the power level flashes.	<ul style="list-style-type: none"> <li>With higher temperatures the magnetic properties of cookwar</li> <li># Try with a different cookware..</li> </ul>	
	When the highest power levels are selected then power level o	<ul style="list-style-type: none"> <li>The system for protecting the electric circuit against overloadi</li> </ul>	
	When the highest power levels are selected then power level o	<ul style="list-style-type: none"> <li>The system for limiting the maximum power of the appliance i</li> </ul>	
	When IQcook system is used it comes to foaming off the conte	<ul style="list-style-type: none"> <li>Too much water (fill the pot with water to 5 cm below the rim)</li> <li>A lid without an air hole was used.</li> <li>Certain foodstuffs tend to foam more (e.g. potatoes: different</li> </ul>	
	Water does not boil on the IQcook system.	<ul style="list-style-type: none"> <li>With certain cookware it is possible that despite the water boi</li> </ul>	
	Metal ring of IQcook sensor fell off the lid..	<ul style="list-style-type: none"> <li>Lid too small..</li> <li>Before gluing, the surface of the lid was not cleaned thorough</li> <li>Glue has not cured sufficiently; we recommend longer curing</li> <li>Due to washing up in a dishwasher the glue may become sof</li> </ul>	
	Induction hob is too loud..	<ul style="list-style-type: none"> <li>Induction technology is based on the properties of certain me</li> <li>In most cases is container loud (double-bottomed container).</li> <li># Try a different cookware (cast iron or enamel with flat base)..</li> </ul>	
	Vibration and crackling of the cookware.	<ul style="list-style-type: none"> <li>Noise appears in cookware (pots or pans) made of different</li> <li>Noise appears in cookware (pots or pans) made of different</li> </ul>	
	Noise of the fan.	<ul style="list-style-type: none"> <li>For proper operation of the induction electronics, it must oper</li> </ul>	
	Buzzing like in a transformer.	<ul style="list-style-type: none"> <li>Buzzing occurs when cooking at a high power level, the reas</li> <li>This noise will disappear or weaken when we reduce the pow</li> </ul>	
	Fan works for several minutes after switching off the hob.	<ul style="list-style-type: none"> <li>This is normal, the hob/cooktop cools down.</li> </ul>	
	Ticking is heard in the hob.	<ul style="list-style-type: none"> <li>This is caused by the capacity limiter on the front and back z</li> <li>Ticking can also occur at lower settings.</li> </ul>	
	Cooking zone is switched on but display continues blinking.	<ul style="list-style-type: none"> <li>The pan you are using is unsuitable for induction cooking or t</li> </ul>	
	Cooking suddenly stops, a beep sound can be heard.	<ul style="list-style-type: none"> <li>The set cooking time has expired.</li> <li># To stop a beep sound press any button.</li> </ul>	
	Appliance with five cooking zones switches off or interrupts an	<ul style="list-style-type: none"> <li>Repair is carried out by authorized Servis.</li> </ul>	See service manual[blnk]4-037-1801[/blnk].

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	Part fell off, in malfunction, broken, rusted.	• Repair is carried out by authorized Servis.	
	Child lock has switched on by itself.	# Turn the child lock off in accordance with the user manuals.	TC module/user interface.
	After a certain amount of time, the appliance reduces the power	• Appliance does not have sufficient cooling. # Checking the installation of the appliance (according to man	Cooling fan.
	Cooking zone has no power as before.	• With higher temperatures the magnetic properties of cookware # Try with a different cookware..	• Induction coil. • Induction module/Power Module.
	Cooking zone works at maximum power.	• Repair is carried out by authorized Servis.	Induction module/Power Module.
E6	E6 on the left or right side of the cooktop.	# Check that the appliance is connected to the mains in accordance	• Induction module/Power Module  (depends on model),  see s