

Error	Problem	Cause or remedy	Process (service technician)
	Spray arm does not rotate.	# Sprayers should rotate freely (before you run a program). # Check how the dishes are loaded. # Check how the basket is inserted. # Clean spray arms. # Clean the filter.	•Spray arm. •Diverter valve. •Circulation pump.
	Soap dispenser door cannot be closed.	# Appropriate detergent dosage. # Clean the detergent dispenser.	• Detergent dispenser.
	Soap dispenser door does not close.	# Appropriate detergent dosage. # Clean the detergent dispenser.	• Detergent dispenser.
	Soap dispenser door does not open.	# Appropriate detergent dosage. # Clean the detergent dispenser. # Check how the dishes are loaded  (prevent dishes from bloc # Check how the basket is inserted.	• Detergent dispenser.
	Soap dispenser door cannot be opened.	# Appropriate detergent dosage. # Clean the detergent dispenser. # Check how the dishes are loaded  (prevent dishes from bloc # Check how the basket is inserted.	• Detergent dispenser.
	Salt indicator is turned on.	# Add salt. # Set the correct water hardness. # Screw the salt cover tightly.	•Softener. •Control unit.
	Loud appliance.	•When rinse aid is added at the end of the program there is a b # Sprayers should rotate freely (before you run a program). # Clean the filter. # Clean the detergent dispenser	•Spray arm. •Valve. • Detergent dispenser. •Drain pump.
	Appliance is buzzing.	• When rinse aid is added at the end of the program there is a # Clean the detergent dispenser. # Clean drain pump.	•Valve. • Detergent dispenser. •Drain pump.
	Cracking / banging sound in the appliance.	•When rinse aid is added at the end of the program there is a b # Clean the detergent dispenser. # Check how the dishes are loaded. # Check how the basket is inserted. # Sprayers should rotate freely (before you run a program). # Clean the filter.	•Spray arm. •Drain pump.
	Rust/corrosion in/on the appliance.	•When adding salt it is necessary to run a program. # Clean rust with soft cloth. # Screw the salt cover tightly.	
	Buttons does not respond.	• Water on the user interface. # Clean buttons. # Open door. # Deactivate child lock.	•Knob. •User interface. •Control unit.
	Doors do not close.	# Basket is not inserted correctly. • Incorrect/wrong installation of the appliance  (transport protec # Door lock reset (how to do reset is written in manual)	•Door lock. •Hinges. •The door.
	Does not heat.	• After the program dishes must be hot/warm. • Program without heating was used. # Choose program with high temperature. • Repair is carried out by authorized Servis.	•Heater. •Temperature sensor. •Control unit.
	Bad odor/smell.	• The stench/smell in the machine may occur due to the inactiv # Clean the filter. # Clean siphon. # Clean spray arm. # Run program with high temperature or run self cleaning prog	•Outlet hose. •Drain pump.

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	Smells like burned plastics.	<ul style="list-style-type: none"> <li># Disconnect appliance from the power supply.</li> <li># Close water tap.</li> <li>• Repair is carried out by authorized Servis.</li> </ul>	<ul style="list-style-type: none"> <li>•Electrical installation.</li> <li>•Power supply cable.</li> <li>•Wiring harness / connector.</li> <li>•Control unit.</li> </ul>
	Water inside the machine.	<ul style="list-style-type: none"> <li>• Water outlet fault.  Drain pump doesn't drain water.</li> <li># Clean the filter</li> <li># Filter is not correctly assembled</li> <li>• Drain pump clogged</li> <li>• Hydraulic sump clogged</li> <li>• Clogged drain hose or siphon</li> <li># Clean drain pump</li> <li># Clean drain hose</li> <li># Clean siphon</li> <li>• Kinked drain hose</li> <li># Run a program and if error repeats call authorized Service.</li> </ul>	<ul style="list-style-type: none"> <li>• Drain pump calibration.  Reset 02.</li> <li>•Drain pump.</li> <li>•Wiring harness.</li> <li>•Pressure sensor.</li> </ul>
	Dishes are not dry.	<ul style="list-style-type: none"> <li>• Dishes can be wet if wrong cleaning program was selected or</li> <li>• Dishes are not loaded correctly.</li> <li>• Plastic and teflon does not dry the same as ceramics</li> <li># Choose program with high temperature.</li> <li># Mandatory use of rinse aid.</li> <li># Rinse aid setting is too low.</li> <li># Deactivate TAB setting.</li> <li># Select extra option Auto door opening or Extra dry.</li> </ul>	<ul style="list-style-type: none"> <li>•Heater.</li> <li>•Turbidity sensor.</li> <li>• Set the fan value to 2 in service mode.</li> <li>• Turn on the TDE option in the service mode.</li> <li>• [blnk]4-123-1805[/blnk]</li> <li>•Control unit.</li> </ul>
	Wet dishes.	<ul style="list-style-type: none"> <li>• Dishes can be wet if wrong cleaning program was selected or</li> <li>• Dishes are not loaded correctly.</li> <li>• Plastic and teflon does not dry the same as ceramics</li> <li># Choose program with high temperature.</li> <li># Mandatory use of rinse aid.</li> <li># Rinse aid setting is too low.</li> <li># Deactivate TAB setting.</li> <li># Select extra option Auto door opening or Extra dry.</li> </ul>	<ul style="list-style-type: none"> <li>•Heater.</li> <li>•Turbidity sensor.</li> <li>• Set the fan value to 2 in service mode.</li> <li>• Turn on the TDE option in the service mode.</li> <li>• [blnk]4-123-1805[/blnk]</li> <li>•Control unit.</li> </ul>
	Does not drain water.	<ul style="list-style-type: none"> <li>• Water outlet fault.  Drain pump doesn't drain water.</li> <li># Clean the filter</li> <li># Filter is not correctly assembled</li> <li>• Drain pump clogged</li> <li>• Hydraulic sump clogged</li> <li>• Clogged drain hose or siphon</li> <li># Clean drain pump</li> <li># Clean drain hose</li> <li># Clean siphon</li> <li>• Kinked drain hose</li> <li># Run a program and if error repeats call authorized Service.</li> </ul>	<ul style="list-style-type: none"> <li>• Drain pump calibration.  Reset 02.</li> <li>•Drain pump.</li> <li>•Wiring harness.</li> <li>•Pressure sensor.</li> </ul>
	Rust/corrosion in/on cutlery.	<ul style="list-style-type: none"> <li>• Cutlery is not resistant to rust, bad quality.</li> <li># Screw the salt cover tightly.</li> <li># Correct water hardness setting.</li> </ul>	<ul style="list-style-type: none"> <li>•Softener.</li> </ul>
	White dishes.	<ul style="list-style-type: none"> <li>• White stains on the dishes due to lime stone gathering.</li> <li># Correct dose of cleaning aid.</li> <li># Correct water hardness setting.</li> <li># Use salt.</li> <li># Correct rinse aid setting.</li> <li># Screw the salt cover tightly.</li> </ul>	<ul style="list-style-type: none"> <li>• Detergent dispenser.</li> <li>•Softener.</li> </ul>
	Light filming/milky layer/ white smears and streaks.	<ul style="list-style-type: none"> <li>• Dishes are cloudy and change color.  Dishes have rainbow c</li> <li># Correct dose of cleaning aid.</li> <li># Correct water hardness setting.</li> <li># Correct rinse aid setting.</li> <li>• Inappropriate glasses.</li> </ul>	<ul style="list-style-type: none"> <li>• Detergent dispenser.</li> <li>•Softener.</li> </ul>

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	Automatic door opening system does not work.	<ul style="list-style-type: none"> <li>• Door does not open at the drying phase.</li> <li># Check if Auto door opening system was selected (not all pro</li> <li># Door lock reset (how to do reset is written in manual)</li> </ul>	<p>[blnk]4-123-1804[/blnk]</p> <ul style="list-style-type: none"> <li>•Door lock</li> </ul>
	Appliance is leaking.	# Close the water tap and call service..	• Check appliance for leakage.
	Run self cleaning program is displayed.	# Appliance must be cleaned.  Clean spray arms and filters an	
	Appliance does not start.	<ul style="list-style-type: none"> <li># Check electricity.</li> <li># Door is not correctly closed.</li> <li># Check water tap.</li> <li># Clean filter inside aqua stop hose.</li> <li># Turn on the machine and run one program, and if after 10 mi</li> </ul>	<ul style="list-style-type: none"> <li>• Check electricity.</li> <li>•Door lock.</li> <li>•Circulation pump (capacitor).</li> <li>•Diverter valve.</li> <li>•Control unit.</li> </ul>
	Appliance stops working during program.	<ul style="list-style-type: none"> <li>• Appliance stops with program if there is a power shortage or</li> <li># Check electricity.</li> <li># Check water tap.</li> <li># Clean filter inside aqua stop hose.</li> </ul>	<ul style="list-style-type: none"> <li>• Check electricity.</li> <li>• Check the appliance according to error displayed.</li> <li>•Door lock.</li> <li>•Turbidity sensor.</li> <li>•Heater.</li> <li>• Circulation pump.</li> <li>•Drain pump</li> <li>•Control unit.</li> </ul>
	Appliance works all the time, the program doesn't finish washi	<ul style="list-style-type: none"> <li># Check electricity.</li> <li>• Auto program can shorten or extend the program time based</li> </ul>	<ul style="list-style-type: none"> <li>• Check electricity.</li> <li>•Door lock.</li> <li>•Turbidity sensor.</li> <li>•Heater.</li> <li>•Control unit.</li> </ul>
	Dishes are not clean enough.	<ul style="list-style-type: none"> <li># Choose program with high temperature.</li> <li># Check how the dishes are loaded.</li> <li># Sprayers should rotate freely (before you run a program).</li> <li># Clean spray arm.</li> <li># Clean the filter.</li> <li># Clean the detergent dispenser.</li> <li># Correct dose of cleaning aid.</li> <li># Correct water hardness setting.</li> <li># Appropriate detergent dosage.</li> <li># Correct rinse aid setting.</li> <li># Run a self-cleaning program(without dishes)</li> </ul>	<ul style="list-style-type: none"> <li>•Spray arm.</li> <li>•Heater</li> <li>•Diverter valve</li> <li>•Circulation pump</li> </ul>
	Appliance does not take the tablet.	<ul style="list-style-type: none"> <li>• Dishes are blocking soap dispenser door.After appliance doo</li> <li># Clean soap dispenser (soap dispenser must be dry).</li> <li># Check how the dishes are loaded  (prevent dishes from bloc</li> <li># Check how the basket is inserted</li> </ul>	<ul style="list-style-type: none"> <li>• Detergent dispenser</li> <li>•Control unit</li> </ul>
	Circuit breaker turns off.	<ul style="list-style-type: none"> <li>• Improper electrical installation.</li> <li># Turn on the FID and reconnect the appliance.</li> <li># Turn on the FIT and connect another device.</li> </ul>	<ul style="list-style-type: none"> <li>•Wiring harness / connector.</li> <li>• Measurements of the electrical parts of the appliance.</li> </ul>
	The tablet does not dissolve.	<ul style="list-style-type: none"> <li>• Dishes are blocking soap dispenser door.After appliance doo</li> <li># Check how the dishes are loaded  (prevent dishes from bloc</li> <li># Choose program with high temperature.</li> <li># Clean spray arm.</li> <li># Clean the filter.</li> <li># Throw the tablet directly inside the machine (not in the soap</li> </ul>	<ul style="list-style-type: none"> <li>•Heater</li> <li>•Turbidity sensor</li> </ul>
	User interface isn't responding / does not work.	# Clean user interface (buttons and display).	<ul style="list-style-type: none"> <li>•Wiring harness / connector.</li> <li>•User interface.</li> <li>•Control unit.</li> </ul>
	After being plugged in, the appliance fails to function.	<ul style="list-style-type: none"> <li># Check the connection of the appliance to the mains in accor</li> <li># Check if the appliance is switch ON (ON/OFF button).</li> </ul>	<ul style="list-style-type: none"> <li>•Wiring harness / connector.</li> <li>•Connecting clamps.</li> <li>•Control unit.</li> <li>•User interface</li> </ul>

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	Safety fuse is being disconnected.	<ul style="list-style-type: none"> <li>• Improper electrical installation.</li> <li># Turn on the fuse and reconnect the appliance.</li> <li># Turn on the fuse and connect another appliance.</li> </ul>	<ul style="list-style-type: none"> <li>• Check the appliance.</li> </ul>
	The appliance does not work or it does not turn on	<ul style="list-style-type: none"> <li># Check the connection of the appliance to the mains in accord</li> <li># To turn on the appliance, the door must be open..</li> <li># To start/run a program the appliance door must be closed co</li> <li># Turn on the machine and run one program, and if after 10 mi</li> </ul>	<ul style="list-style-type: none"> <li>• Check the connection of the appliance to the mains in accord</li> <li>• Knob</li> <li>• [blnk]4-123-2104[/blnk]</li> <li>• User interface</li> <li>• Control unit</li> <li>• Door lock</li> </ul>
	doesn't operate	<ul style="list-style-type: none"> <li># Check the connection of the appliance to the mains in accord</li> <li># To turn on the appliance, the door must be open..</li> <li># To start/run a program the appliance door must be closed co</li> <li># Turn on the machine and run one program, and if after 10 mi</li> </ul>	<ul style="list-style-type: none"> <li>• Check the connection of the appliance to the mains in accord</li> <li>• Knob</li> <li>• [blnk]4-123-2104[/blnk]</li> <li>• User interface</li> <li>• Control unit</li> <li>• Door lock</li> </ul>
	Appliance does not respond	<ul style="list-style-type: none"> <li># Check the connection of the appliance to the mains in accord</li> <li># To turn on the appliance, the door must be open..</li> <li># To start/run a program the appliance door must be closed co</li> <li># Turn on the machine and run one program, and if after 10 mi</li> </ul>	<ul style="list-style-type: none"> <li>• Check the connection of the appliance to the mains in accord</li> <li>• Knob</li> <li>• [blnk]4-123-2104[/blnk]</li> <li>• User interface</li> <li>• Control unit</li> <li>• Door lock</li> </ul>