

Fout	Problem	Oorzaak of oplossing	Proces (service monteur)
	The appliance is noisy loud or rattling.	<ul style="list-style-type: none"> <li>• The system consists of a compressor and a heat exchanger. After starting the dryer, the operation of the compressor (liquid noise) or the flow of coolant during operation may be louder. This is not a sign of failure and does not affect the lifetime of the appliance. Over time, the noise of these noises decreases with the operation of the tumble dryer.</li> <li>• Vibration, movement of the appliance around the room and loud operation can be caused by incorrect adjustment of the adjustable feet. Improper alignment of adjustable feet is not a repair in warranty.</li> <li>• Sometimes the dryer also makes unusual or loud noises, which are unusual for a dryer and are most often caused by improper placement.</li> <li>• During operation, the sound of hard parts of the laundry hitting the drum may be heard.</li> <li>• The reason of loud sound can be in noisy pump bearings, noisy support wheels, drum rubbing.</li> <li>• The prolonged non-use of the dryer can provide to a point load on the supporting elements.</li> <li>• Drying of inadequate clothing items.</li> </ul>	<ul style="list-style-type: none"> <li>• Check the operation of the appliance.</li> <li>• Check the operation of the pump (SPK).</li> <li>• Check the bearings.</li> <li>• Check the support wheels.</li> <li>• Check drum rotation. rubbing.</li> <li>• Check the motor.</li> <li>• Check for fan grinding.</li> <li>• Check compressor, rubber shock absorbers, connection pipes.</li> <li>• Graphite brush control.</li> <li>• Air outlet cover control.</li> </ul>
	Appliance after connecting to electricity network, does not work.	<p># Please check that there is no power outage at your home</p> <p># If your appliance is connected via an extension lead, plug it directly into a wall socket instead</p> <p># Please make sure that the power cord is securely plugged into a functional power socket</p> <p># Connect the other device to the same socket and check if the appliance is working</p> <p># Check the outlet voltage 4-027-1986.</p> <p># Check if the appliance is switch ON (ON/OFF button).</p> <p># Restart the program.</p>	<ul style="list-style-type: none"> <li>• There is voltage in the circuit.</li> <li>• Supply cord and connector.</li> <li>• Input (RFI) filter.</li> <li>• Power switch.</li> <li>• Control unit.</li> </ul>
	Appliance does not work, lights does not turn on, does not start	<p># Please check that there is no power outage at your home</p> <p># If your appliance is connected via an extension lead, plug it directly into a wall socket instead</p> <p># Please make sure that the power cord is securely plugged into a functional power socket</p> <p># Connect the other device to the same socket and check if the appliance is working</p> <p># Check the outlet voltage 4-027-1986.</p> <p># Check if the appliance is switch ON (ON/OFF button).</p> <p># Restart the program.</p>	<ul style="list-style-type: none"> <li>• There is voltage in the circuit.</li> <li>• Supply cord and connector.</li> <li>• Input (RFI) filter.</li> <li>• Power switch.</li> <li>• Control unit.</li> </ul>
	Circuit breaker turns off.	<ul style="list-style-type: none"> <li>• Improper electrical installation.</li> </ul> <p># Please check that there is no power outage at your home</p> <p># If your appliance is connected via an extension lead, plug it directly into a wall socket instead</p> <p># Please make sure that the power cord is securely plugged into a functional power socket</p> <p># Connect the other device to the same socket and check if the appliance is working</p> <p># Test appliance on any other electric socket (other phase)</p> <p># If the FID is still triggering, the problem is with the appliance</p> <p># Turn on the FID and reconnect the appliance.</p> <p># Run a program and if error repeats call authorized Service</p>	<ul style="list-style-type: none"> <li>• Wiring harness damaged.</li> <li>• Heater.</li> <li>• Motor.</li> </ul>

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	Switch off the fuse switch.	<ul style="list-style-type: none"> <li>• Improper electrical installation.</li> <li># Please check that there is no power outage at your home</li> <li># If your appliance is connected via an extension lead, plug it directly into a wall socket instead</li> <li># Please make sure that the power cord is securely plugged into a functional power socket</li> <li># Connect the other device to the same socket and check if the appliance is working</li> <li># Test appliance on any other electric socket (other phase)</li> <li># If the FID is still triggering, the problem is with the appliance</li> <li># Turn on the FID and reconnect the appliance.</li> <li># Run a program and if error repeats call authorized Service</li> </ul>	<ul style="list-style-type: none"> <li>•Wiring harness damaged.</li> <li>•Heater.</li> <li>•Motor.</li> </ul>
	Key on display, settings cannot be changed.	<ul style="list-style-type: none"> <li>• Child lock is switched on</li> <li>• When the child lock is activated, the selection of other functions on display is not possible</li> <li># To switch the function on/off, press the combination at the same time as described in the user manual</li> </ul>	
	The appliance does not dry the laundry, the laundry remains wet.	<ul style="list-style-type: none"> <li>• Different kinds of laundry and thickness or too much load.</li> <li>• The laundry is not properly sorted by type and thickness.</li> <li>• The appliance is placed in an unsuitable space.</li> <li># Proper machine maintenance according to the instructions (filter cleaning).</li> <li># Press Extra dry button (1-3 times).</li> </ul>	<ul style="list-style-type: none"> <li>• Air flow.</li> <li>• NTC sensor. 4-027-2536</li> <li>• Heat pump. 4-027-2567</li> </ul>
	It beeps, it doesn't start.	<ul style="list-style-type: none"> <li>• The sound signal warns that the door is not closed.</li> <li># Close the door and press Start button. If the machine does not start, close the door again and press the start key.</li> <li># Check that there is no laundry or other foreign objects between the door and the appliance.</li> <li># Make sure the gasket around the drum opening and the door is properly inserted.</li> </ul>	<ul style="list-style-type: none"> <li>•Door latch .</li> <li>•Door pin.</li> <li>•The door.</li> </ul>
	During drying, the door opens and the program stops.	<ul style="list-style-type: none"> <li>• See technical information 4-023-2410</li> <li>• The load on the door is too big (too much laundry in the drum).</li> <li># Overfilling the machine with laundry can cause it to press against the door, opening it and stopping the cycle</li> <li># Reduce the amount of laundry.</li> <li># Check that there is no laundry or other foreign objects between the door and the appliance.</li> <li># Door and duct gasket - Check the door gasket for damage or dirt and clean it if necessary</li> <li># Restart the program.</li> </ul>	<ul style="list-style-type: none"> <li>• Transport damage.</li> <li>• Door sealing.</li> <li>• Door latch .</li> <li>• The door.</li> </ul>
	Long / excessive drying time.	<ul style="list-style-type: none"> <li>• Drying times on heat pump appliances are longer than drying times on electric heaters.</li> <li>• Prolonging time. Not a fault, appliance is sensing the moisture in the laundry can adjust the drying time due to the circumstances listed below.</li> <li>• Different kinds of laundry and thickness or too much load.</li> <li>• The laundry is not properly sorted by type and thickness.</li> <li>• The appliance is placed in an unsuitable space.</li> <li># Proper machine maintenance according to the instructions (filter cleaning). In case of appliance with heat pump, both filters must be cleaned.</li> <li># Poorly spinned laundry takes longer to dry.</li> </ul>	<ul style="list-style-type: none"> <li>• Repair regarding the information 4-023-2008</li> </ul>

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	Extends running time, extends program.	<ul style="list-style-type: none"> <li>• Not a fault, appliance is sensing the moisture in the laundry can adjust the drying time due to the circumstances listed below.</li> <li>• Different kinds of laundry and thickness or too much load.</li> <li>• The laundry is not properly sorted by type and thickness.</li> <li>• The appliance is placed in an unsuitable space.</li> </ul> <p># Proper machine maintenance according to the instructions (filter cleaning). In case of appliance with heat pump, both filters must be cleaned. 4-023-2115</p> <p># Poorly spinned laundry takes longer to dry.</p> <p># Appropriate choice of program. In case of larger laundry, where knotting is possible, for example pants or shirts, the Bedding program must be used.</p>	
	Mechanical damage.	• Repair is carried out by authorized Service.	
	Installation of the appliance		
	A part is missing	• Repair is carried out by authorized Service	
	The door lock cover was damaged when the door opening direction was changed	see technical information 4-023-2504.	

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E0	E0 on display.	<ul style="list-style-type: none"> <li>• Error of the processor.</li> </ul> # Restart the machine.	<ul style="list-style-type: none"> <li>•Power supply unit</li> </ul>
E1.1	E1.1 on display.	<ul style="list-style-type: none"> <li>• Open clamps/short circuit of the temperature sensor. NTC positioned on the air deflector</li> </ul> # Run a program and if error repeats call authorized Service	<ul style="list-style-type: none"> <li>•Connectors, connection to NTC sensor.</li> <li>•NTC sensor. NTC positioned on the air deflector</li> </ul>
E1.2	E1.2 on display.	<ul style="list-style-type: none"> <li>• Open clamps/short circuit of the temperature sensor. NTC on high-pressure hose</li> </ul> # Run a program and if error repeats call authorized Service	<ul style="list-style-type: none"> <li>•Connectors, connection to NTC sensor.</li> <li>•NTC sensor. NTC on high-pressure hose</li> </ul>
E1.3	E1.3 NTC on high-pressure hose.	<ul style="list-style-type: none"> <li>• Open clamps/short circuit of the temperature sensor. NTC3 is located on the steam generator</li> </ul> # Run a program and if error repeats call authorized Service	<ul style="list-style-type: none"> <li>•Connectors, connection to NTC sensor.</li> <li>•NTC sensor. NTC3 is located on the steam generator</li> </ul>
E2	E2 on display.	<ul style="list-style-type: none"> <li>• Communication between the control unit and the power supply unit.</li> </ul> # Restart the program.	<ul style="list-style-type: none"> <li>•Connection cable.</li> <li>•Power supply unit.</li> <li>•Control unit.</li> </ul>
E3	E3 on display.	<ul style="list-style-type: none"> <li>• Pumping error. An error occurs when the device detects the full container in five consecutive times, in which container was discharged. Drying is interrupted. Drying interrupted.</li> </ul>	<ul style="list-style-type: none"> <li>• Hoses.</li> <li>• Float switch.</li> <li>• Pump. 4-027-2537</li> </ul>
E4	E4 on display.	<ul style="list-style-type: none"> <li>• Clogged filter, blocked air flow (just for dryers with heat pumps). An error occurs if permitted temperature of heat pump is exceeded.</li> </ul> # Clean the filter.	<ul style="list-style-type: none"> <li>• Clean the filter.</li> <li>• Check the NTC.</li> </ul>
E5	E5 on display.	<ul style="list-style-type: none"> <li>• Clogged filter, blocked air flow. An error occurs if max. program time is exceeded ( shown only in service menu).</li> </ul>	# Clean door filter. # Clean condenser filter. <ul style="list-style-type: none"> <li>• Check the heater.</li> <li>• Check heat pump operation. 4-027-2567</li> </ul>
E6	E6 on display.	<ul style="list-style-type: none"> <li>• Motor control error.</li> </ul> # Restart the program. # If error repeat, repair is carried out by authorized Servis.	<ul style="list-style-type: none"> <li>•Wiring harness damaged.</li> <li>•Motor.</li> <li>•Power supply unit.</li> </ul>
E7	E7 on display.	<ul style="list-style-type: none"> <li>• Control unit error. Door control in defective condition.</li> <li>• Repair is carried out by authorized Service.</li> </ul> # Turn off the appliance for a time period (approximately 5 minutes or longer) and turn it on again	<ul style="list-style-type: none"> <li>•Door latch</li> <li>•Power supply unit</li> </ul>
E8	E8 on display.	<ul style="list-style-type: none"> <li>• Control unit error.</li> <li>• Button error.</li> </ul>	<ul style="list-style-type: none"> <li>•Keys.</li> <li>•Control unit.</li> </ul>
E9	E9 on display.	<ul style="list-style-type: none"> <li>• Communication error between the control unit and the power supply unit (UI and PMCU).</li> <li>• Communication error between the control unit and the power supply unit (UI and PMCU).</li> </ul>	<ul style="list-style-type: none"> <li>•SW versions at UI and PMCU.</li> <li>•Connection cable.</li> </ul>
E11	E11 on display.	<ul style="list-style-type: none"> <li>• Communication error between power supply and BLDC motor.</li> </ul> # Disconnect the appliance from the power supply # Restart the program.	<ul style="list-style-type: none"> <li>• Communication between power supply unit and BLDC motor.</li> <li>• Motor.</li> <li>• Power supply unit.</li> </ul>
E14	E14 on display.	<ul style="list-style-type: none"> <li>• The voltage range is not in the range (49/51 Hz - 59/61 Hz).</li> <li>• Voltage frequency.</li> </ul>	# The error is only visible in the service program.
E15	E15 on display.	<ul style="list-style-type: none"> <li>• Incorrect main voltage.</li> <li>• The mains voltage is not in the range (180 - 255 V).</li> <li>• The error is only visible in the service program</li> </ul>	•Voltage level.
E16	E16 on display.	<ul style="list-style-type: none"> <li>• Incorrect main voltage.</li> <li>• Low supply voltage between 180V and 200V.</li> </ul>	# The error is only visible in the service program.
E17	E17 on display.	<ul style="list-style-type: none"> <li>• There is no communication between the UI and the WIFI module.</li> </ul>	<ul style="list-style-type: none"> <li>• Poorly attached WIFI module.</li> <li>• The WIFI module is missing.</li> </ul>

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E18	E18 on display.	<ul style="list-style-type: none"> <li>• Steam generator overheating</li> <li>• Increased temperature on NTC3</li> <li>• NTC3 is located on the steam generator</li> </ul> # Restart the program. # If error repeat, repair is carried out by authorized Servis.	<ul style="list-style-type: none"> <li>• Steam generator pump.</li> </ul>
E48	E48 on display.	<ul style="list-style-type: none"> <li>• There is no communication between the UI and the WIFI module.</li> </ul>	<ul style="list-style-type: none"> <li>• Poorly attached WIFI module.</li> <li>• The WIFI module is missing.</li> </ul>