

Error	Problem	Cause or remedy	Process (service technician)
ERR1	ERR1 on display.	# Turn off the appliance for a time period (approximately 5 min) • Temperature sensor in malfunction. • Relay/Power module in malfunction. • Repair is carried out by authorized Servis.	• Wiring harness. • Temperature sensor PT1000.
ERR2	ERR2 on display.	# Turn off the appliance for a time period (approximately 5 min) • Meat probe is interrupted or in short circuit. • Repair is carried out by authorized Servis.	• Wiring harness. • Meat probe.
ERR3	ERR3 on display.	# Turn off the appliance for a time period (approximately 5 min) • Communication error between electronic modules. • Repair is carried out by authorized Servis.	•Wiring harness. •Relay/Power module.
ERR4	ERR4 on display.	# Turn off the appliance for a time period (approximately 5 min) • User interface in malfunction. • Repair is carried out by authorized Servis.	•TC module/user interface.
ERR5	ERR5 on display.	# The appliance or control module is overheating. Check the in • Appliance installation. •Temperature sensor in malfunction. • Repair is carried out by authorized Servis.	•Cooling fan. •Relay/Power module.
ERR6	ERR6 on display.	# Turn off the appliance for a time period (approximately 5 min) # Door was not properly closed. • Door lock in malfunction. • Repair is carried out by authorized Servis.	•Door lock.
ERR7	ERR7 on display.	# Turn off the appliance for a time period (approximately 5 min) • Relay/Power module in malfunction. • Repair is carried out by authorized Servis.	•Relay/Power module.
ERR8	ERR8 on display.	# Overheating of appliance • Relay/Power module in malfunction. • Appliance installation. • Repair is carried out by authorized Servis.	• Relay/Power module.
ERR10	ERR10 on display.	• Temperature of pyrolyze is not reached. • Repair is carried out by authorized Servis.	•Cooling fan. •Heaters. • Protective thermostat.
ERR11	ERR11 on display.	# Turn off the appliance for a time period (approximately 5 min) • Relay/Power module in malfunction. • Repair is carried out by authorized Servis.	•Relay/Power module.
ERR15	ERR15 on display.	# Turn off the appliance for a time period (approximately 5 min) • Relay/Power module in malfunction. • Repair is carried out by authorized Servis.	•Relay/Power module.
ERR	ERR on display.	# Moisture in the socket of the meat probe and without the cap	
ERR9	ERR9 on display.	• Overheating of inverter or inverter in malfunction. • Repair is carried out by authorized Servis.	•Cooling fan. •Magnetron. •Inverter.
ERR12	ERR12 on display.	• Repair is carried out by authorized Servis.	•Wiring harness. •Steam generator. •Temperature sensor of steam generator.
ERR13	ERR13 on display.	• Repair is carried out by authorized Servis.	•Wiring harness. •Steam generator. •Temperature sensor of steam generator.
ERR14	ERR14 on display.	# Turn off the appliance for a time period (approximately 5 min) •Door switch. • Repair is carried out by authorized Servis.	•Relay/Power module.

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	Circuit breaker turns off.	<ul style="list-style-type: none"> Switching off the FID switch (fault isolation detection switch) # In the case that you have several devices connected at the s This can also be caused by the electrical installation itself. 	<ul style="list-style-type: none"> Heater, see service manual[blnk]4-037-1765[/blnk]. Cooling fan. Oven ventilator. Electric wire.
	Condensation builds up on the front panel of the appliance..	<ul style="list-style-type: none"> Cooling ventilator is not functioning. 	<ul style="list-style-type: none"> Cooling fan. Timer/user interface (depends on the oven model). Relay module (depends on the oven model).
	Loud, noisy appliance.	<ul style="list-style-type: none"> Loud cooling fan. Loud oven fan. 	<ul style="list-style-type: none"> Cooling fan. Oven ventilator. Vibration of the rear wall of the oven, see service manual[bln Housing.
	Dish is from below poorly baked.	<ul style="list-style-type: none"> # Use preheating. # At the end of the baking, turn on the bottom heating system f 	
	Cooling fan blows too hard..	<ul style="list-style-type: none"> This is not a sign of failure, in this way adequate cooling of th 	
	After being plugged in, the appliance fails to function.	<ul style="list-style-type: none"> # Check that the appliance is connected to the mains in accord 	<ul style="list-style-type: none"> Connecting clamp. Oven selector switch (depends on model). Timer/user interface (depends on the oven model). Relay module (depends on the oven model). Protective thermostat (depends on the oven model).
	Clock/time of day blinks.	<ul style="list-style-type: none"> # Set the daily time, this should be done when connecting the 	
	Oven illumination does not work, light is off.	<ul style="list-style-type: none"> Some appliances have the ability to set the operating of the o # Turn on the illumination. Bulb burned out. 	<ul style="list-style-type: none"> Bulb. Lamp holder. Oven selector switch (depends on model). Timer/user interface (depends on the oven model). Relay module (depends on the oven model).
	Stink, unpleasant smell at first use the appliance.	<ul style="list-style-type: none"> This is normal; smell will go away.. 	
	Oven does not heat up.	<ul style="list-style-type: none"> Door is not completely closed (appliances with door switch). Demo mode is activated (ON or DEMO is shown on the displ # Press the start button to start heating, if necessary according 	<ul style="list-style-type: none"> Heater. Protective thermostat. Door switch (depends on model). Sensor PT1000 (depends on model). Oven thermostat (depends on model). Oven selector switch (depends on model). Timer/user interface (depends on the oven model). Relay module (depends on the oven model).
	Oven heats poorly, does not reach the temperature, does not	<ul style="list-style-type: none"> Electrical voltage is too low. No suitable baking system or baking temperature was select The baking system does not work properly. 	<ul style="list-style-type: none"> Heater. Sensor PT1000 (depends on model). Oven thermostat (depends on model), see service manual[b Oven selector switch (depends on model). Timer/user interface (depends on the oven model). Relay module (depends on the oven model). Oven gasket. Insulation of the oven. Temperature measurement and customer counseling.
	Oven stops heating after a while, heating goes out, the temper	<ul style="list-style-type: none"> Protective thermostat switched off the heating. # Check the installation of the oven regarding sufficient cooling 	Protective thermostat.
	Oven heats to much.	<ul style="list-style-type: none"> Baking temperature was set too high. Thermostat failure. 	<ul style="list-style-type: none"> Sensor PT1000 (depends on model). Oven thermostat (depends on model). Timer/user interface (depends on the oven model). Relay module (depends on the oven model).
	Cooling fan blows even after the oven is switched off.	<ul style="list-style-type: none"> This is normal, fan works for some time (max. 1 hour) after s 	
	Steam will come out at the door..	<ul style="list-style-type: none"> Poor installation of the door or oven gasket. 	<ul style="list-style-type: none"> Oven gasket. Door hinge.

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	Condensing, the water drops out of the door, running under th	<ul style="list-style-type: none"> Between glasses is coming to the steam condensation. Water drops onto the kitchen element under the oven when o Leakage of water at the oven seal. 	•Oven gasket.
	The clock is lagging or overtaking.	<ul style="list-style-type: none"> Lagging or overtaking of the clock is due to the instability of t It has no effect on the functionality of the appliances, baking t 	
	Door of the oven is poorly closing, not sealing, falling, hinge fai	• Door hinges failure.	<ul style="list-style-type: none"> •Oven gasket. •Door hinge.
	Dish is not evenly baked.	# Lower the cooking temperature by 10-20 degrees and exten # Use preheating.	
	Food is baked only on one side.	# Use preheating. # After half a baking time turn the baking dish and allow the dis	
	Pastry is undercooked..	• A grease filter is installed and circulation of hot air is obstruct	
	Appliance reports that the door is not closed.	<ul style="list-style-type: none"> • Door is opened. • Oven gasket is not well installed. • Door switch failure. 	Door switch.
	Oven still heats up, although it is switched off.	• Switch (relay) for the heating does not switch off the heating.	<ul style="list-style-type: none"> • Timer/user interface (depends on the oven model). • Relay module, (depends on the oven model).
	Baking tray guides do not slide easily, get stuck.	<ul style="list-style-type: none"> • The rail was washed-up in a dishwasher and the grease was • Guide was in the pyrolytic oven during pyro cleaning. 	
	Sensors do not respond, do not react on touch, content on the	<ul style="list-style-type: none"> • Child lock is switched on # Switch off the appliance from the mains for a few minutes (u	
	When setting the operating time of the oven, the oven does no	# Follow the user manual to correctly set the baking time.	Timer/user interface.
	Cooking programs can not be set.	# Follow the user manual. • Timer does not work properly.	Timer/user interface.
	The oven (heating) does not turn on.	<ul style="list-style-type: none"> • User manuals were not strictly observed. # Press the start button to start heating, if necessary according	Timer/user interface.
	Door of the pyrolytic oven can not be opened.	• Oven has not cooled enough after using pyrolysis.	<ul style="list-style-type: none"> •Door lock. • Protective thermostat. •Wiring harness of the door lock. •Relay module.
	Pyrolysis does not work.	• User manuals were not strictly observed.	
	Timer/user interface shows unusual values or uncontrolled swi	<ul style="list-style-type: none"> • Working of the clock can be disturbed by electric disturbance • Steam when opening the oven door affects the operation of t # Open the oven door fully, do not hold them slightly open.	<ul style="list-style-type: none"> •Timer/user interface. • Influence of steam.
	Food in microwave oven is not cooked, no heating of microwa	<ul style="list-style-type: none"> • Inaccurate setting of cooking time or power.. • Button Start was not pressed.. • Door was not properly closed. 	See service manual [b]4-037-1668[/b] or [b]4-037-141
	The food in the microwave is either overcooked or undercooke	• Inaccurate setting of cooking time or power..	
	There are sparks in the microwave..	<ul style="list-style-type: none"> • Due to improper use of the oven (inadequate cookware, meta • If aluminum foil is used, it must not touch the walls. • Pay attention to the baking trays, they must not be replaced (l 	
	Clicking in the microwave oven.	• The clicking sound can mainly be heard when defrost progra	
	On display is written "Water reservoir is empty. Refill to resum	<ul style="list-style-type: none"> • Water tank is empty. # If the message is displayed again, remove the water tank, re	<ul style="list-style-type: none"> •Inlet pump. •Possibility of the hoses. •Flow sensor. •Relay module.
	On the display is written "This appliance must be descaled.".	# Carrie out the procedure. • This notification can be ignored three times, after that the ste	
	The food in the steam oven is not cooked..	<ul style="list-style-type: none"> • Inaccurate setting of cooking time.. • Button Start was not pressed.. 	
	The food in the steam oven is either overcooked or undercook	• Inaccurate setting of cooking time..	

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	After the end of the steam program there is water at the botto	• This is normal, wait for the oven to cool down, then wipe the	
	When the steam program is selected, a strong buzzing sound	• There is no error, water pumps produce the noise.	
	In the oven occurs condensation, water on the inner glass.	• This is normal, after use it is necessary to wipe the oven.	
	It does not heat below, lower heater failure.	• No suitable baking system was selected.	•Heater. • Oven selector switch (depends on model). • Relay module, (depends on the oven model).
	It does not heat above, upper heater failure.	• No suitable baking system was selected.	•Heater. • Oven selector switch (depends on model). • Relay module, (depends on the oven model).
	No heating on the rear side, fan heater is defective.	• No suitable baking system was selected.	•Heater. • Oven selector switch (depends on model). • Relay module, (depends on the oven model).
	Cooling fan does not work anymore.	• Repair is carried out by authorized Servis.	•Cooling fan. • Timer/user interface (depends on the oven model). • Relay module, (depends on the oven model).
	When the oven switches on, the appliance indicates that the o	• Repair is carried out by authorized Servis.	Sensor PT1000.
	Display is not fully visible.	• Repair is carried out by authorized Servis.	Timer/user interface.
	Appliance does not detect the meat probe.	• Meat probe is not sufficiently pushed into the socket.	•Wiring harness. • Socket for meat probe. •Meat probe.
	Pyrolysis works poorly, poorly cleaned oven after pyrolysis.	# Repeat pyrolysis at the longest pyrolysis setting (for models t • The oven is at the edges of the door during the pyrolysis cold • Pyrolysis can not clean the inner glass.	
	Part fell off, in malfunction, broken, rusted.	• Repair is carried out by authorized Servis.	
	Pyrolytic oven stops heating, after a while error E6 appears.	• Protective thermostat switched off the heating. # Check the installation of the oven regarding sufficient cooling	•Push the protective thermostat holder away from the oven for • Protective thermostat.
	From the ceiling of the steam oven water flows to the food.	• Repair is carried out by authorized Servis.	See service manual [bInk]4-037-1815[/bInk].
	Door of the water tank drawer does not close.	• Repair is carried out by authorized Servis.	See technical information[bInk]4-033-1502[/bInk].
	Steam when opening the oven door affects the operation of th	# Open the oven door fully, do not hold them slightly open.	
	Excessive amount of steam in the oven during baking.	• Certain type of food (potato for instance) contain a lot of wate	•Cooling fan. • Partition sheet metal (Possibility of the venting openings).
	Door of the pyrolytic oven cannot be closed completely, it hits t	• The door lock hook remained in the lower position, it is also p • Guide the customer to try to solve the problem according to i	