

Trouble shooting guide

No	Problem	Possible Cause
1	The refrigerator does not get cold at all.	Not plugged in.
		Is the circuit breaker tripped or blown fuse?
		Is the refrigerator temperature control setted at “off”?
2	The refrigerator does not get cold enough.	Is the refrigerator control dialed set to correct location?
		Is the refrigerator placed in direct sunlight or closely a heat source?
		Is the door closed completely?
		Is the door opened too frequently or too long?
		Does the door gasket seal properly?
Is the refrigerator overloaded?		
3	The food in the refrigerator is frozen	Is the refrigerator control dialed set to correct location?
		Is the ambient temperature too low?
4	Two sides of the cabinet are hot:	Hot-pipe is installed in two sides of refrigerator. That makes refrigerator's temperature low quickly and save the power consumption

	condensation occurs.	Condensation can occur when you leave the door open for a long time.
5	Vibrations	The refrigerator is not level and firm.
6	The refrigerator is noisy.	Water bubbling comes from the refrigerant circulating of the refrigerator.
		Contraction and expansion of the insulation inside the walls may cause popping and cracking.
		Is the refrigerator unstable or touching the wall?
		Is the refrigerator not level?
7	The door can not close properly.	Were the doors not properly installed?
		Is the door gasket dirty and distortion?
8	The lamp does not work.	Has the home circuit breaker or fuse tripped?
		Is the refrigerator's door close completely?
9	Operating for all long time.	Is the ambient temperature too high?
		Is the temperature controller in freezer chamber or in refrigerator chamber is set at "strong" position
		Too much food is loaded into the refrigerator and insufficient spaces for airflow.

		The door were not closed completely or the gasket not sealing enough.
		Open the door too frequently.

What To Do

Plug in

Put on the home circuit breaker or change the new fuse.

Set the temperature control knob at "4".

Set it to a colder temperature.

Move the refrigerator to proper location.

Close the door completely.

Open the door less often,

Make the gasket sealing properly.

Load less food into it.

Set it to a warmer temperature.

Normal state.

Normal state.
Place the refrigerator in a level location.
Normal state.
Normal state.
Keep the refrigerator leaving the wall.
Adjust the refrigerator leveling.
Assure the doors installed properly.
Cleaning and flatting the door gasket.
Put on the home circuit breaker or change the new fuse.
Assure the door close completely.
Sets it at a right position.
Load less food into the refrigerator.

Close the doors completely or make the gasket sealing enough.

Decrease the open-door times.