

Error	Problem	Cause or remedy
P3, P2, 2P, P	P3, P2, 2P on display.	<ul style="list-style-type: none"> • Appliance is in production mode. # Switch the device off/on from the power supply twice.
The humidity of a zone is out of range	The humidity of a zone is out of range on display.	<ul style="list-style-type: none"> • The value of humidity in the compartment is outside the permitted limits. • Defective humidity sensor. • The appliance continues to function, the basic function is guaranteed. • Repair is carried out by authorized Servis.
The temperature of a zone is out of range	The temperature of a zone is out of range on display.	<ul style="list-style-type: none"> • The temperature in each compartment is outside the permitted limits. • Temperature sensor failure. • The appliance continues to function, the basic function is guaranteed. • Repair is carried out by authorized Servis.
The vibrations are too high	The vibrations are too high on display.	<ul style="list-style-type: none"> • Vibrations are outside the allowable limits. # Check proper installation. <ul style="list-style-type: none"> • The appliance continues to function, the basic function is guaranteed.
The door is open	The door is open on display.	<ul style="list-style-type: none"> • Door opened too often or for too long. # Close the door. <ul style="list-style-type: none"> • Lighting does not work. • Defective door sensor. • The appliance continues to function, the basic function is guaranteed. • Repair is carried out by authorized Servis.
The Charcoal filter of every zone has a lifetime of 12 months. This means that your filters will expire withing X days. Please exchange all filters.	The Charcoal filter of every zone has a lifetime of 12 months. This means that your filters will expire withing X days. Please exchange all filters on display.	# Replace the air filters in all three temperature zones.
U1	U1 on display.	<ul style="list-style-type: none"> • Vibration sensor error. • The appliance continues to function, the basic function is guaranteed.
E0	E0 on display.	<ul style="list-style-type: none"> • Communication failure between power and logic module. • The appliance continues to function, the basic function is guaranteed.
E2	E2 on display.	<ul style="list-style-type: none"> • Communication error between power supply module and wireless network card. • The appliance continues to function, the basic function is guaranteed.
E3	E3 on display.	<ul style="list-style-type: none"> • Communication error between power supply module and wireless network card. • The appliance continues to function, the basic function is guaranteed.
E8	E8 on display.	<ul style="list-style-type: none"> • Communication failure between power and logic module. • The appliance continues to function, the basic function is guaranteed.
E9	E9 on display.	<ul style="list-style-type: none"> • Failure of door switch. • The appliance continues to function, the basic function is guaranteed.
F1	F1 on display.	<ul style="list-style-type: none"> • Fan error in the upper compartment. • The appliance continues to function, the basic function is guaranteed.

Process (service technician)
<ul style="list-style-type: none">• Connecting cable and connector.•Power board.•Logic board.•Temperature sensor.•The operation of cooling system elements (leakage).
<ul style="list-style-type: none">• Connecting cable and connector.• Humidity sensor.
<ul style="list-style-type: none">• Connecting cable and connector.• Temperature sensor.
<ul style="list-style-type: none">• Installation of the appliance.
<ul style="list-style-type: none">• Connecting cable and connector.• Magnet on/in the door.• Door sensor.
<ul style="list-style-type: none">• Air filter.
<ul style="list-style-type: none">• Connecting cable and connector.• Vibration sensor.
<ul style="list-style-type: none">• Connecting cable and connector.• Power board.• Logic board.
<ul style="list-style-type: none">• Connecting cable and connector.• Logic board.• Power board.• Wireless network card.
<ul style="list-style-type: none">• Connecting cable and connector.• Wireless network card.• Power board.
<ul style="list-style-type: none">• Connecting cable and connector.• Logic board.• Power board.
<ul style="list-style-type: none">• Connecting cable and connector.• Door switch.
<ul style="list-style-type: none">• Connecting cable and connector.• Fan.

Error	Problem	Cause or remedy
F2	F2 on display.	<ul style="list-style-type: none"> • Failure of fan in compressor compartment. • The appliance continues to function, the basic function is guaranteed.
F3	F3 on display.	<ul style="list-style-type: none"> • Fan error in the middle compartment. • The appliance continues to function, the basic function is guaranteed.
F4	F4 on display.	<ul style="list-style-type: none"> • Fan error in the lower compartment. • The appliance continues to function, the basic function is guaranteed.
H1	H1 on display.	<ul style="list-style-type: none"> • Failure of humidity sensor in the upper compartment. • The appliance continues to function, the basic function is guaranteed.
H2	H2 on display.	<ul style="list-style-type: none"> • Failure of humidity sensor in the middle compartment. • The appliance continues to function, the basic function is guaranteed.
H3	H3 on display.	<ul style="list-style-type: none"> • Failure of humidity sensor in the lower compartment. • The appliance continues to function, the basic function is guaranteed.
H4	H4 on display.	<ul style="list-style-type: none"> • Failure of humidity sensor outdoors. • The appliance continues to function, the basic function is guaranteed.
P1	P1 on display.	<ul style="list-style-type: none"> • Motion detection sensor error. • The appliance continues to function, the basic function is guaranteed.
T1	T1 on display.	<ul style="list-style-type: none"> • Temperature sensor error outdoors. • The appliance continues to function, the basic function is guaranteed.
T2	T2 on display.	<ul style="list-style-type: none"> • Temperature sensor error in the upper compartment. • The appliance continues to function, the basic function is guaranteed.
T3	T3 on display.	<ul style="list-style-type: none"> • Temperature sensor error on the upper compartment evaporator. • The appliance continues to function, the basic function is guaranteed.
T4	T4 on display.	<ul style="list-style-type: none"> • Temperature sensor error in the middle compartment. • The appliance continues to function, the basic function is guaranteed.
T6	T6 on display.	<ul style="list-style-type: none"> • Temperature sensor error on the middle compartment evaporator. • The appliance continues to function, the basic function is guaranteed.
T8	T8 on display.	<ul style="list-style-type: none"> • Temperature sensor error in the lower compartment. • The appliance continues to function, the basic function is guaranteed.
T9	T9 on display.	<ul style="list-style-type: none"> • Temperature sensor error on the lower compartment evaporator. • The appliance continues to function, the basic function is guaranteed.

Error	Problem	Cause or remedy	Process (service technician)
	After being plugged in, the appliance fails to function.	<ul style="list-style-type: none"> # Check the connection of the appliance to the mains in accordance with the Operating Instructions and the electrical supply in the outlet. # Check if the appliance is switch ON (ON/OFF button). 	<ul style="list-style-type: none"> •Supply cord and connector. •Connecting clamps. •Power board. •Logic board.
	The cooling system has been operating continuously for a long time.	<ul style="list-style-type: none"> • The temperature of the surroundings too high. • Door opened too often or for too long. • Door not closed correctly (possible impurities on door). • There is too much foodstuffs in the appliance. • The temperature sensor in the refrigerator is blocked with fresh food (some models only). # Enable, that air can circulate around the sensor. • Insufficient cooling of the compressor and condenser. # Check the air circulation of the appliance and clean the condenser. # Manually defrost the appliance (turn OFF the appliance for 24 hours and open the both doors). 	
	Excessive ice accumulation on the rear wall of the interior of the refrigerator.	<ul style="list-style-type: none"> • This is not a sign of failure and does not affect the lifetime of the appliance. • With every opening of the door, the humidity in the air enters the interior and accumulates on the coldest part of the appliance. Initially, this moisture is visible in the form of water droplets, and because of low temperatures these droplets freeze. After switching off the compressor, the ice-cold droplets are thawed and slip past the rear wall into the condensate drain opening into the condensate container. Due to the operation of the compressor, it is heated and consequently causes evaporation of the condensate in the condensate container. • Door opened too often or for too long. • Insertion of hot food in the refrigerator. • Touching the food or container of the rear interior wall of the refrigerator • Door doesn't seal well # If the seal is dirty or damaged, it should be cleaned or replaced. # Manually defrost the appliance (turn OFF the appliance for 24 hours and open the both doors). 	<ul style="list-style-type: none"> • Gasket. • The door. • Installation of the appliance.
	Difficulties opening the door.	<ul style="list-style-type: none"> • When opening the door, some cool air from the appliance is replaced with warm from the surrounding area. When cooling this air a negative pressure is created, which is the reason why the recently closed door is difficult to open. # After a few minutes, the situation returns to normal and the door can be easily opened. 	
	When the compressor is turned ON, it sounds like a drone and a click.	<ul style="list-style-type: none"> • This is not a sign of failure and does not affect the lifetime of the appliance. • The compressor is subjected to the overcoming of certain mechanical forces when switched on. When it is running, it is also less audible and even more uniform. 	<ul style="list-style-type: none"> • Installation of the appliance. •Touching the pipes. •Rubber buffer (56372). •compressor.
	Noisy - it sounds like gurgling, rustle, bubbling...	<ul style="list-style-type: none"> • This is not a sign of failure and does not affect the lifetime of the appliance. • A refrigerant circulating through the cooling system of the appliance changes its physical state. It moves from thinner to thicker pipes and opposite. It all sounds like mentioned sounds. # Manually defrost the appliance (turn OFF the appliance for 24 hours and open the both doors). 	<ul style="list-style-type: none"> •Refilling the cooling system.

Error	Problem	Cause or remedy	Process (service technician)
	Noisy appliance. When I lean against it or press it with my hand, it stops.	<ul style="list-style-type: none"> • This is not a sign of failure and does not affect the lifetime of the appliance. • Most likely the refrigerator is not balanced, or it touches some part of the furniture. <p># It is recommended that you balance the appliance with the water balance, and adjust the adjustable feet to ensure that the appliance is firmly standing on a level and hard surface.</p>	<ul style="list-style-type: none"> • Installation of the appliance. •Touching the pipes. •Rubber buffer (56372). •compressor.
	Sometimes the bang is heard in the appliance.	<ul style="list-style-type: none"> • This is not a sign of failure and does not affect the lifetime of the appliance. • The materials in the refrigerators are exposed to high temperature changes, so they stretch and shrink. The phenomenon sounds like cracking, which is not time consuming and occurs at certain time intervals. <p># Manually defrost the appliance (turn OFF the appliance for 24 hours and open the both doors).</p>	
	Condensation builds up on the outside of the appliance.	<ul style="list-style-type: none"> • The appearance can occur at elevated ambient temperature and increased humidity in the room. The appliance operates normally up to the humidity level of 75 %. • Since we are unable to detect humidity it is recommended to perform a humidity measurement. <p># We recommend setting the temperature to a minimum. # Enable better circulation of air around the appliance.</p>	<ul style="list-style-type: none"> • Humidity measurement.
	There is water under the appliance.	<ul style="list-style-type: none"> • Door opened too often or for too long. • Door not closed correctly (possible impurities on door). • The appearance can occur at elevated ambient temperature and increased humidity in the room. The appliance operates normally up to the humidity level of 75 %. • Since we are unable to detect humidity it is recommended to perform a humidity measurement. <p># We recommend setting the temperature to a minimum.</p>	<ul style="list-style-type: none"> • Sealing (the door, gasket). • Condensate container layouts. •Condensate container.
	Foul-smelling interior.	<ul style="list-style-type: none"> • An unpleasant smell is not a consequence of the lowering of the refrigerant. <p># Appliance interior can be cleaned with lukewarm water and with liquid non-aggressive detergent to which you can add some vinegar.</p>	
	The appliance cannot be operated.	<ul style="list-style-type: none"> • Communication failure between power and logic module. <p># Disconnect the appliance from the power supply for 3 minutes.</p>	<ul style="list-style-type: none"> •Supply cord and connector. •Power board. •Logic board.
	Switch OFF the protective (FID) switch.	<ul style="list-style-type: none"> • Improper electrical installation. <p># Turn on the protected switch (FID) and connect another appliance.</p>	<ul style="list-style-type: none"> •Supply cord and connector. • Measurements of the electrical parts of the appliance.
	The fuse is switch OFF.	<ul style="list-style-type: none"> • Too many appliances (consuming too much power) are connected to one fuse. • Improper electrical installation. • The appliance is in short circuit. <p># Re-switch ON the appliance. # Turn on the fuse and connect another appliance.</p>	<ul style="list-style-type: none"> •Supply cord and connector. • Measurements of the electrical parts of the appliance.
	It does not cool, the lighting works.	<p># Check if the appliance is switch ON (ON/OFF button). # Hold down the power button for at least 3 seconds.</p> <ul style="list-style-type: none"> • Physical pressure is required as the button can be mechanical and not touch. <p># Disconnect the appliance from the power supply for 3 minutes.</p> <ul style="list-style-type: none"> • Unsuitable room - ambient temperature too low. <p># To consider to the chapter Selecting the room.</p>	<ul style="list-style-type: none"> • Supply cord and connector. • Door switch. • Temperature sensor. • Thermal fuse (option). • Defrosting heater (option). • Connecting clamps. • compressor. • Air damper duct. • The operation of cooling system elements (leakage).

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	The compressor works, it does not cool down.	<ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> •Supply cord and connector. •Door switch. •Temperature sensor. •Thermal fuse (option). •Defrosting heater (option). •Connecting clamps. •compressor. •The operation of cooling system elements (leakage).
	Display does not work.	<ul style="list-style-type: none"> • Communication failure between power and logic module. <p># Disconnect the appliance from the power supply for 3 minutes.</p>	<ul style="list-style-type: none"> •Supply cord and connector. •Power board. •Logic board.
	The phenomenon of spot/corrosion.	<ul style="list-style-type: none"> • Cleaning the appliance with aggressive cleaners. • The appearance can occur at elevated ambient temperature and increased humidity in the room. The appliance operates normally up to the humidity level of 75 %. • Since we are unable to detect humidity it is recommended to perform a humidity measurement. 	
	There are traces of sticky substances on the door.	<ul style="list-style-type: none"> • Clean the appliance using a soft cloth. <p># Clean the exterior of the appliance with water or a mild soap solution.</p> <p># Appliance interior cleaned with lukewarm water to which you can add some vinegar.</p>	
	Noisy fan.	<ul style="list-style-type: none"> • Sound like windmill is the normal sound of the fan. • The fan stop if the door is opened. 	<ul style="list-style-type: none"> • Installing the fan. •Fan.
	The door itself opens.	<ul style="list-style-type: none"> • Drawer not closed properly (it is possible something is blocking the drawer). • Mash gasket. <p># If the seal is dirty or damaged, it should be cleaned or replaced.</p> <p># The appliance must stand flat or inclined slightly back, stable, on a sufficiently solid basis.</p>	<ul style="list-style-type: none"> •Gasket. •The door. • Installation of the appliance.
	Doors do not close.	<ul style="list-style-type: none"> • Drawer not closed properly (it is possible something is blocking the drawer). • Mash gasket. <p># If the seal is dirty or damaged, it should be cleaned or replaced.</p> <p># The appliance must stand flat or inclined slightly back, stable, on a sufficiently solid basis.</p>	<ul style="list-style-type: none"> •Gasket. •The door. • Installation of the appliance.
	It's too cold.	<ul style="list-style-type: none"> • Setting the appliance to the coldest. <p># We recommend a medium temperature setting.</p>	<ul style="list-style-type: none"> • Temperature in the appliance. •Supply cord and connector.
	Noisy compressor.	<ul style="list-style-type: none"> • Most likely the refrigerator is not balanced, or it touches some part of the furniture. <p># It is recommended that you balance the appliance with the water balance, and adjust the adjustable feet to ensure that the appliance is firmly standing on a level and hard surface.</p>	<ul style="list-style-type: none"> • Installation of the appliance. •Touching the pipes. •Rubber buffer (56372). •compressor.
	Water under the appliance.	<ul style="list-style-type: none"> • Overflow of the condensate tank. • Door opened too often or for too long. • Door not closed correctly (possible impurities on door). • The appearance can occur at elevated ambient temperature and increased humidity in the room. The appliance operates normally up to the humidity level of 75 %. • Since we are unable to detect humidity it is recommended to perform a humidity measurement. <p># We recommend setting the temperature to a minimum.</p>	<ul style="list-style-type: none"> • Sealing (the door, gasket). • Condensate container layouts. •Condensate container.
	Noisy fan.	<ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> • Installing the fan. •Fan.

Error	Problem	Cause or remedy	Process (service technician)
	The cooling compartment freezes.	<ul style="list-style-type: none"> • Setting the appliance to the coldest. • The temperature sensor in the refrigerator is blocked with fresh food (some models only). # We recommend a medium temperature setting.	<ul style="list-style-type: none"> • Temperature in the appliance. •Supply cord and connector. •Temperature sensor.
	The display goes OFF.	<ul style="list-style-type: none"> • Communication failure between power and logic module. # Disconnect the appliance from the power supply for 3 minutes.	<ul style="list-style-type: none"> •Supply cord and connector. •Power board. •Logic board.
	The display loses contact.	<ul style="list-style-type: none"> • Communication failure between power and logic module. # Disconnect the appliance from the power supply for 3 minutes.	<ul style="list-style-type: none"> •Supply cord and connector. •Power board. •Logic board.
	Noisy squeaky, ...	<ul style="list-style-type: none"> • This is not a sign of failure and does not affect the lifetime of the appliance. • A refrigerant circulating through the cooling system of the appliance changes its physical state. It moves from thinner to thicker pipes and opposite. It all sounds like mentioned sounds. # Manually defrost the appliance (turn OFF the appliance for 24 hours and open the both doors).	<ul style="list-style-type: none"> • Installation of the appliance. • Touching the pipes. • Fan. • Rubber buffer (56372). • compressor. • Refilling the cooling system.
	Gasket fluted, deformed, jammed, poorly positioned.	# If the seal is dirty or damaged, it should be cleaned or replaced. <ul style="list-style-type: none"> • Changed the direction of opening the door. # Rotate the seal 180 degrees.	<ul style="list-style-type: none"> •Gasket. •Hinge. •The door.
	It operates NON-STOP.	# Manually defrost the appliance (turn OFF the appliance for 24 hours and open the both doors). <ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> • Supply cord and connector. • Door switch. • Temperature sensor. • Thermal fuse (option). • Defrosting heater (option). • compressor. • The operation of cooling system elements (leakage).
	The compressor does not work, the lighting works.	# Check if the appliance is switch ON (ON/OFF button). # Disconnect the appliance from the power supply for 3 minutes.	<ul style="list-style-type: none"> •Supply cord and connector. •Door switch. •Temperature sensor. •Thermal fuse (option). •Defrosting heater (option). •Connecting clamps. •compressor. •The operation of cooling system elements (leakage).
	The appliance will not be in use for a longer time.	# Switch OFF the appliance and disconnect the power supply. # Empty the contents, defrost the appliance, clean it and leave the door slightly open and place it in a dry and regularly ventilated room.	
	The gasket is torn, damaged, broken.	# If the seal is dirty or damaged, it should be cleaned or replaced. <ul style="list-style-type: none"> • Changed the direction of opening the door. # Rotate the seal 180 degrees.	<ul style="list-style-type: none"> •Gasket. •Hinge. •The door.
	The door is damaged, curled, poorly installed.	# If the door is dirty or damaged, clean or replace it. <ul style="list-style-type: none"> • Changed the direction of opening the door. # Rotate the seal 180 degrees.	<ul style="list-style-type: none"> •Hinge. •The door.
	The hinge is damaged, curled, bent, poorly installed.	<ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> •Hinge. •The door.

Error	Problem	Cause or remedy	Process (service technician)
	The appliance does not work.	# Check the connection of the appliance to the mains in accordance with the Operating Instructions and the electrical supply in the outlet. # Check if the appliance is switch ON (ON/OFF button).	<ul style="list-style-type: none"> •Supply cord and connector. •Door switch. •Temperature sensor. •Thermal fuse (option). •Defrosting heater (option). •Connecting clamps. •Compressor. •The operation of cooling system elements (leakage).
	All or only some of the LED lights do not work.	<ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> • Connecting cable and connector. • Door switch. • Lighting.