

Problem	Possible causes	What to do
F3-F8	Temperature sensor failure	Please contact the supplier.
F9-FE	Temperature sensor of the IGBT failure.	Please contact the supplier.
E1/E2	Abnormal supply voltage	Please inspect whether power supply is normal. Power on after the power supply is normal.
E3/E4	Abnormal temperature	Please inspect the pot.
E5/E6	Bad induction hob heat radiation	Please restart after the induction hob cools down.

Failure	Problem	Solution A	Solution B
The LED does not come on when unit is plugged in.	No power supplied.	Check to see if plug is secured tightly in outlet and that outlet is working.	
	The accessorial power board and the display board connected failure	Check the connection.	
	The accessorial power board is damaged.	Replace the accessorial power board	
	The display board is damaged.	Replace the display board.	
Some buttons can't work, or the LED display is not normal.	The display board is damaged.	Replace the display board.	
The Cooking Mode Indicator comes on, but heating does not start.	High temperature of the hob.	Ambient temperature may be too high. Air Intake or Air Vent may be blocked.	
	There is something wrong of the fan.	Check if the fan runs smoothly. Fan should be replaced by a new one if not work anymore.	
	The power board is damaged.	Replace the power board.	

Failure	Problem	Solution A	Solution B
Heating stops suddenly during operation and display “ <u>u</u> ”.	Pan Type is wrong.	Use the proper pot (refer to the instruction manual.)	Pan detection circuit is damaged, replace the power board.
	Pot diameter is too small		
	Cooker has overheated;	Unit is overheated.Wait	
		for temperature to return to normal. Push “ON/OFF” button to restart unit.	
Heating zones of the same side (Such as the first and the second zone) would display “ <u>u</u> ” .	The power board and the display board connected failure;	Check the connection.	
	The display board of communicate part is damaged.	Replace the display board.	
	The power board is damaged.	Replace the power board.	
Fan motor sounds abnormal.	The fan motor is damaged.	Replace the fan.	