

D45855-0

INDUCTION BASIC 4

ERROR CODE

FR
GB
DE

Legend:



Visual Control



No appropriated measure







Measure with multimetre

TC = Touch Control panel
Cable LIN = White Cable 0.25 mm² (ex : connection between TC and Filter Board PCB).
IHE = Induction Heating Element

Error Code	Description	Potential Failure	Measure	What to do...
E blinking	No error! IHE configurations have been erased			You are in the configuration menu: See description of the configuration procedure
C	No error! Cooking zone can be Configured			You are in the configuration menu: See description of the configuration procedure
-	No error! Cooking zone is configured			You are in the configuration menu: See description of the configuration procedure
C blinking	No error! Cooking zone can be configured			You are in the configuration menu: See description of the configuration procedure








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Error Code	Description	Potential Failure	Measure	What to do...
E 2	<p>Temperature sensor indicates overheat of induction coil</p> <p>IHE over temperature Wrong algorithm calculated over-temperature at coil sensor PT-1000 (only for cooking level 9)</p>	<p>Cooking zone has overheated (maybe pot boiled without food...)</p>		<p>A cool down is necessary Error is disappearing when cooling down</p> <p>Replace IHE with sensor if E2 reappears after complete cooling down of cooktop.</p>
E 3	<p>Not adapted pan</p> <p>or</p> <p>Component failure</p>	<p>Some pans lose their magnetic properties due to a overheat of the bottom</p> <p>The pan generates interferences which disturb the functioning of the induction.</p> <p>Some bad pans may destroy some electronic components.</p>		<p>Employment of suitable pan ⇒ Replace the pan</p> <p>Replace IHE</p>
E 4	<p>IHE is not configured</p> <p>Communication failure between TC and IHE</p> <p>Component failure</p>	<p>Defective or missing Lin Bus cable between CU and IHE</p> <p>Missing voltage supplying of the IHE</p> <p>Failure on the IHE</p>		<p>Configure again, with the manual procedure</p> <p>Check and/or change the Lin Bus cable</p> <p>Check the voltage of the IHE</p> <p>Replace the IHE</p>
E 5	<p>Communication failure between TC and IHE</p>	<p>Defective Lin Bus cable</p> <p>Absence of power supply</p> <p>IHE not connected</p>		<p>Check the mains connection</p> <p>Check and/or change Lin Bus cable</p> <p>Replace the IHE</p>


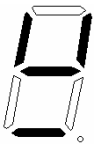



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Error Code	Description	Potential Failure	Measure	What to do...
E 6	Network failure	Frequency problem Overvoltage		Check the frequency and voltage Replace the IHE
E 7	Unknown error	Compatibility problems between IHE and TC		Replace IHE or TC
E 8	Fan failure	Fan or control electronics defect		Replace IHE
E 9	Temperature probe PT 1000	Temperature probe PT 1000 is defective		Replace IHE
E A	Hardware failure	Hardware failure		Replace IHE
E C	Configuration failure	2 cooking zones are connected on the same key		Configure again with the manual procedure
E H	Fixed resistor recognition	If there is no temperature change at the cook place after activation of cooktop within 5 minutes, error display shows message "E H"		Induction cooktop has to cool down



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Error Code	Description	Potential Failure	Measure	What to do...
No display / Function	Wrong connection Error on Touch Control	Defect mains connection Component part error on TC Component part error on IHE		As soon as the hob is installed, please check if it works properly. If you cannot turn on the appliance, please double check the electrical connections on both sides of the power cord. A wrong connection that lasts more than 30 minutes will cause permanent damage that is not covered by the warranty. Check the mains connection replace TC replace IHE Review or replacement of Lin Bus Cable
	Incorrect pot detection	Pan not adapted Component failure on IHE	 	Use an adapted pan Replace IHE
Cyclic bar display Er31 Er47	TC	Defective or missing Lin Bus cable between CU and IHE TC failure		Reconfigure the TC Review or replacement of Lin Bus Cable Replace TC

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Error Code	Description	Potential Failure	Measure	What to do...
Er22	Key evaluation defect, Touch Control switches off after 3,5-7,5s.	Short circuit or interruption around key evaluation	✕	Replace TC
Er 03 + continuously "sound" Or symbol: 	Continuous key activation, Control switches off after 10s	Liquid or cookware on glass above control		Clean glass ceramics
Er 20	Flash error Data not plausible Programming options wrong	Component part error on Touch Control	✕	replace Touch Control
Cooking level back to 0	Power level returns automatically to zero	Component part error on IHE	✕	Replace IHE
L	No mistake!	Safety device for children activates	✕	Desactivate the safety device for children (see instruction manual)