

Fout	Problem	Oorzaak of oplossing	Proces (service monteur)
	Appliance after connecting to electricity network, does not work.	# Check the outlet voltage. # Check if the appliance is switch ON (ON/OFF button).	•There is voltage in the circuit. •Power switch. •Control unit.
	Appliance does not work, lights does not turn on, does not start	# Check the outlet voltage. # Check if the appliance is switch ON (ON/OFF button).	•There is voltage in the circuit. •Power switch. •Control unit.
	Circuit breaker turns off.	• Improper electrical installation. # Turn on the FID and reconnect the appliance. # Turn on the FIT and connect another device.	•Wiring harness damaged. •Heater. •Motor.
	Switch off the fuse switch.	• Improper electrical installation. • The appliance is in short circuit. # Turn on the fuse and reconnect the appliance. # Turn on the fuse and connect another appliance.	•Wiring harness damaged. •Heater. •Motor.
	The appliance does not dry the laundry, the laundry remains wet.	• Different kinds of laundry and thickness or to much load. • The laundry is not properly sorted by type and thickness. • The appliance is placed in an unsuitable space # Proper machine maintenance according to the instructions (filter cleaning).	•Thermostat. • Air flow. •Heater. •Fan •Control unit.
	No water or water does not accumulate in the condensation tank / A little water in the condensation tank.	• Temperature in the room is too high (more than 25 °C). • Improper maintenance of the appliance in accordance with the instructions in the User Manual. # Cleaning the filters, condenser. 4-023-2115 # Hose has snapped.	•Drum sealing. •Pump. •Capacitor. • Clean the filter.
	The dust / steam goes into space.	• Repair is carried out by authorized Servis.	•Drum seal. •Check the door leakage.
	The appliance is noisy loud or rattling.	• The system is consists of a compressor and a heat exchanger. After starting the dryer, the operation of the compressor (liquid noise) or the flow of coolant during operation may be louder. This is not a sign of failure and does not affect the lifetime of the appliance. Over time, the noise of these noises decreases with the operation of the tumble dryer. • Vibration, movement of the appliance around the room and loud operation can be caused by incorrect adjustment of the adjustable feet. Improper alignment of adjustable feet is not a repair in warranty. • Sometimes the dryer also makes unusual or loud noises, which are unusual for a dryer and are most often caused by improper placement. • During operation, the sound of hard parts of the laundry hitting the drum may be heard. • The reason of loud sound can be in noisy pump bearings, noisy support wheels, drum rubbing. • The prolonged non-use of the dryer can provide to a point load on the supporting elements. • Drying of inadequate clothing items.	• Check the operation of the appliance. • Check the operation of the pump (SPK). • Check the bearings. • Check the support wheels. • Check drum rotation. rubbing. • Check the motor. • Check for fan grinding. • Check compressor, rubber shock absorbers, connection pipes. • Graphite brush control. • Air outlet cover control.
	The appliance does not spin or turn/rotate the drum.	# Checking if the door is well closed. # Empty condensate container.	•Belt. •Stuck drum seal. •Motor.

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	Extends running time, extends program	<ul style="list-style-type: none"> • Not a fault, appliance is sensing the moisture in the laundry can adjust the drying time due to the circumstances listed below. • Different kinds of laundry and thickness or too much load. • The laundry is not properly sorted by type and thickness. • The appliance is placed in an unsuitable space. <p># Proper machine maintenance according to the instructions (filter cleaning). In case of appliance with heat pump, both filters must be cleaned.</p> <p># Poorly spinned laundry takes longer to dry.</p>	
	It beeps, it doesn't start.	<ul style="list-style-type: none"> • The sound signal warns that the door is not closed. <p># Close the door and press Start button. If the machine does not start, close the door again and press the start key.</p> <p># Check that there is no laundry or other foreign objects between the door and the appliance.</p> <p># Make sure the gasket around the drum opening and the door is properly inserted.</p>	<ul style="list-style-type: none"> • Door latch . • Door pin. • The door.
	During drying, the door opens and the program stops.	<ul style="list-style-type: none"> • The load on the door is too big (too much laundry in the drum). <p># Reduce the amount of laundry.</p> <p># Check that there is no laundry or other foreign objects between the door and the appliance.</p> <p># Restart the program.</p>	<ul style="list-style-type: none"> • Transport damage. • Door sealing. • Door latch . • The door.
	Long / excessive drying time.	<ul style="list-style-type: none"> • Drying times on heat pump appliances are longer than drying times on electric heaters. • Prolonging time. ZB1042. • ZB1044. Not a fault, appliance is sensing the moisture in the laundry can adjust the drying time due to the circumstances listed below. • Different kinds of laundry and thickness or too much load. • The laundry is not properly sorted by type and thickness. • The appliance is placed in an unsuitable space. <p># Proper machine maintenance according to the instructions (filter cleaning). ZB0965.</p> <p># ZB0502. In case of appliance with heat pump, both filters must be cleaned.</p> <p># Poorly spinned laundry takes longer to dry.</p>	<ul style="list-style-type: none"> • Repair regarding the information 5-027-2209
	Mechanical damage. Part fell off, deformed, in malfunction, broken, rusted.	<ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	

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F22	F22 on display.	<ul style="list-style-type: none"> • Communication error between the power supply unit and the motor power supply unit. • Error is displayed if the communication is not detected for 30 seconds. • Motor stops. 	<ul style="list-style-type: none"> •Communication (conductors, connectors) between the power supply unit and the motor power supply unit. 4-023-2313. •Motor.
F50	F50 on display.	Error of the NTC sensor positioned at the compressor	<ul style="list-style-type: none"> •Supply cord and connector. •Dry NTC sensor.
F51	F51 on display.	<ul style="list-style-type: none"> • Drying temperature sensor error. NTC positioned on the air deflector 	<ul style="list-style-type: none"> •Supply cord and connector. •Dry NTC sensor.