

Error	Problem	Cause or remedy	Process (service technician)
F07	F07 on display.	• Motor power supply unit temperature is too high.	•Motor.
F08	F08 on display.	• Motor spinning error. # Check if there is a seal on the door. # Check that there is no laundry or other foreign objects between the door and the appliance. # Make sure the gasket around the drum opening and the door is properly inserted. # Ripped door seal, damaged door seal.	• Door sealing • Wiring harness damaged • Motor 4-027-2422 • Power motor control unit
F09	F09 on display.	• Incorrect main voltage. • The mains voltage is not in the range (less than 200V or more than 400V). # Check the voltage level.	•Voltage level. •Control unit.
F10	F10 on display.	• Motor current lost. • In case there is no current through the motor winding after 4 seconds, an error is displayed.	•Motor. •Power motor control unit.
F11	F11 on display.	• Power supply unit error (HW)	•Power motor control unit. •Motor.
F12	F12 on display.	•Defective motor power supply unit	•Power supply unit.
F13	F13 on display.	• Door lock error. • Door do not lock. # Close the door and press Start button. If the machine does not start, close the door again and press the start key.	•Door latch . •Door pin. •The door. •Control unit.
F20	F20 on display.	• Connection error -WIFI.	•Wifi modul error. • Network error.
F21	F21 on display.	• Communication error between the power supply unit and the user interface. • Error is displayed if the communication is not detected for 60 seconds.	•Communication (conductors, connectors) between the power supply unit and the user interface.
F22	F22 on display.	• Communication error between the power supply unit and the motor power supply unit. • Error is displayed if the communication is not detected for 30 seconds. • Motor stops.	•Communication (conductors, connectors) between the power supply unit and the motor power supply unit. •Motor. •Control unit.
F30	F30 on display.	• Power supply voltage too high. # Check the voltage level.	•Voltage level. •Control unit. •Compressor.
F31	F31 on display.	• Low voltage. # Check the voltage level.	•Voltage level. •Control unit. •Compressor.
F32	F32 on display.	•Motor overcurrent # Run a program and if error repeats call authorized Service	•Control unit. •Compressor frequency inverter
F33	F33 on display.	•Excessive IPM temperature, IPM temperature exceeds 105 and lasts 0.5 s •Switch off the appliance and wait for a while for the temperature to come down	•Control unit. •Compressor frequency inverter
F34	F34 on display.	•No current on compressor # Run a program and if error repeats call authorized Service.	•Control unit. •Compressor frequency inverter
F35	F35 on display.	•No communication between compressor frequency inverter and control unit.	• Supply cord and connector. • Compressor frequency inverter.
F36	F36 on display.	•Compressor doesn't heat up. # Run a program and if error repeats call authorized Service.	•Ambient temperature below 10°C. •Compressor frequency inverter.
F40	F40 on display.	•excessive compressor temperature # Run a program and if error repeats call authorized Service.	•NTC sensor.

Error	Problem	Cause or remedy	Process (service technician)
F41	F41 on display.	<ul style="list-style-type: none"> <li>• Warning not an error. Note that the condensation tank is full.</li> <li># Empty the water container before continuing the program (see chapter »CLEANING AND MAINTENANCE / Emptying the tank for condensed. water«).</li> <li># In case machines stops multiple times and condensate container is not full, repair is carried out by authorized Servis.</li> </ul>	<ul style="list-style-type: none"> <li>• Outlet / inlet hose clogged.</li> <li>• Pumping error.</li> <li>• Pump defective, clogged.</li> <li>• Damaged float.</li> </ul>
F42	F42 on display.	<ul style="list-style-type: none"> <li>•Steam generator float defect.</li> </ul>	<ul style="list-style-type: none"> <li>•Float switch.</li> </ul>
F50	F50 on display.	Error of the NTC sensor positioned at the compressor	<ul style="list-style-type: none"> <li>•Supply cord and connector.</li> <li>•Dry NTC sensor.</li> </ul>
F51	F51 on display.	<ul style="list-style-type: none"> <li>• Drying temperature sensor error. NTC positioned on the air deflector</li> </ul>	<ul style="list-style-type: none"> <li>•Supply cord and connector.</li> <li>•Dry NTC sensor.</li> </ul>