

Error	Problem	Cause or remedy	Process (service technician)
ERR1	ERR1 on display.	# Turn off the appliance for a time period (approximately 5 minutes or longer) and turn it on again. • Temperature sensor in malfunction. • Relay/Power module in malfunction. • Repair is carried out by authorized Servis.	• Wiring harness. • Temperature sensor PT1000.
ERR2	ERR2 on display.	# Turn off the appliance for a time period (approximately 5 minutes or longer) and turn it on again. • Meat probe is interrupted or in short circuit. • Repair is carried out by authorized Servis.	• Wiring harness. • Meat probe.
ERR3	ERR3 on display.	# Turn off the appliance for a time period (approximately 5 minutes or longer) and turn it on again. • Communication error between electronic modules. • Repair is carried out by authorized Servis.	•Wiring harness. •Relay/Power module.
ERR4	ERR4 on display.	# Turn off the appliance for a time period (approximately 5 minutes or longer) and turn it on again. • User interface in malfunction. • Repair is carried out by authorized Servis.	•TC module/user interface.
ERR5	ERR5 on display.	# The appliance or control module is overheating. Check the installation of the appliance or remove the hot pot away from the control module. • Appliance installation. •Temperature sensor in malfunction. • Repair is carried out by authorized Servis.	•Cooling fan. •Relay/Power module.
ERR6	ERR6 on display.	# Turn off the appliance for a time period (approximately 5 minutes or longer) and turn it on again. # Door was not properly closed. • Door lock in malfunction. • Repair is carried out by authorized Servis.	•Door lock.
ERR7	ERR7 on display.	# Turn off the appliance for a time period (approximately 5 minutes or longer) and turn it on again. • Relay/Power module in malfunction. • Repair is carried out by authorized Servis.	•Relay/Power module.
ERR8	ERR8 on display.	# Overheating of appliance • Relay/Power module in malfunction. • Appliance installation. • Repair is carried out by authorized Servis.	• Relay/Power module.
ERR10	ERR10 on display.	• Temperature of pyrolyze is not reached. • Repair is carried out by authorized Servis.	•Cooling fan. •Heaters. • Protective thermostat.
ERR11	ERR11 on display.	# Turn off the appliance for a time period (approximately 5 minutes or longer) and turn it on again. • Relay/Power module in malfunction. • Repair is carried out by authorized Servis.	•Relay/Power module.
ERR15	ERR15 on display.	# Turn off the appliance for a time period (approximately 5 minutes or longer) and turn it on again. • Relay/Power module in malfunction. • Repair is carried out by authorized Servis.	•Relay/Power module.
ERR	ERR on display.	# Moisture in the socket of the meat probe and without the cap.	
ERR9	ERR9 on display.	• Overheating of inverter or inverter in malfunction. • Repair is carried out by authorized Servis.	•Cooling fan. •Magnetron. •Inverter.
ERR12	ERR12 on display.	• Repair is carried out by authorized Servis.	•Wiring harness. •Steam generator. •Temperature sensor of steam generator.

Error	Problem	Cause or remedy	Process (service technician)
ERR13	ERR13 on display.	<ul style="list-style-type: none"> • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> •Wiring harness. •Steam generator. •Temperature sensor of steam generator.
ERR14	ERR14 on display.	# Turn off the appliance for a time period (approximately 5 minutes or longer) and turn it on again. <ul style="list-style-type: none"> •Door switch. • Repair is carried out by authorized Servis. 	<ul style="list-style-type: none"> •Relay/Power module.