

Displayed Message	Possible Cause	Solution
<i>Fill Tank With Fresh Water</i>	<ul style="list-style-type: none"> • Insufficient water in the water tank. 	<ul style="list-style-type: none"> • Fill the water tank with water and push back in until it clicks into place.
<i>Insert Water Tank</i>	<ul style="list-style-type: none"> • The water tank is not installed correctly. 	<ul style="list-style-type: none"> • Push the water tank back in until it clicks into place.
<i>Empty Grounds Container</i>	<ul style="list-style-type: none"> • The grounds container is full. 	<ul style="list-style-type: none"> • Empty and clean the grounds container and drip tray. • Put back the grounds container and drip tray.
<i>Insert Grounds Container and Drip Tray</i>	<ul style="list-style-type: none"> • The grounds container has not put back. 	<ul style="list-style-type: none"> • Remove the drip tray. • Put back the grounds container and drip tray.

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<p><i>Add Pre-Ground Coffee, Maximum One Measure</i></p>	<ul style="list-style-type: none"> • The “Ground Coffee” function has been selected without placing any ground coffee in the funnel. 	<ul style="list-style-type: none"> • Place a maximum of one level measure of ground coffee in the funnel. • Make the desired coffee drink.
	<ul style="list-style-type: none"> • The funnel is clogged. 	<ul style="list-style-type: none"> • Clean the funnel.
	<ul style="list-style-type: none"> • A “Long” coffee using ground coffee has been selected. 	<ul style="list-style-type: none"> • Place a maximum of one level measure of ground coffee in the funnel. • Touch ✓ and complete the coffee delivery.
<p><i>Fill Beans Container</i></p>	<ul style="list-style-type: none"> • The beans container is empty. 	<ul style="list-style-type: none"> • Fill the beans container.

Displayed Message	Possible Cause	Solution
<p><i>Ground Too Fine. Set Mill 1 Level Higher While In Operation</i></p>	<ul style="list-style-type: none"> • The grinding is set too fine. • The coffee is delivered a drop at a time, too slowly or not at all. 	<ul style="list-style-type: none"> • During the preparation of the coffee, turn the adjusting knob for the coffee mill clockwise one position at a time (towards “7”) until the coffee is delivered satisfactory.
	<ul style="list-style-type: none"> • The message keeps appearing despite the mill adjustment. 	<ul style="list-style-type: none"> • Push the water tank back until it clicks into place.
	<ul style="list-style-type: none"> • For water softener filters: an air bubble has been released inside the circuit and is obstructing the delivery of the drinks. 	<ul style="list-style-type: none"> • Slide the hot water/steam spout on the connection nozzle. • Deliver hot water until the flow becomes regular.






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<p><i>Select a Milder Taste or Reduce Pre-Ground Coffee Quantity</i></p>	<ul style="list-style-type: none"> The quantity of coffee beans in the beans container is only sufficient for a milder taste. 	<ul style="list-style-type: none"> Select a milder taste. <p>Or:</p> <ul style="list-style-type: none"> Fill the beans container.
	<ul style="list-style-type: none"> Too much ground coffee has been placed in the funnel. 	<ul style="list-style-type: none"> Open the lid of the beans container. Reduce the quantity of ground coffee in the funnel.
<p><i>Insert Water Spout</i></p>	<ul style="list-style-type: none"> The hot water/steam spout has not been pushed on the connection nozzle correctly. 	<ul style="list-style-type: none"> Slide the hot water/steam spout on the connection nozzle.



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<i>Insert Milk Frother</i>	<ul style="list-style-type: none"> The milk frother is not inserted correctly. 	<ul style="list-style-type: none"> Slide the milk frother on the connection nozzle and push down as far as it will go.
<i>Insert Infuser Assembly</i>	<ul style="list-style-type: none"> The infuser has not been inserted correctly. 	<ul style="list-style-type: none"> Insert the infuser.
<i>Water Circuit Empty. Press ✓ to Fill</i>	<ul style="list-style-type: none"> The water circuit is empty. 	<ul style="list-style-type: none"> Touch ✓. Hot water comes out from the hot water/steam spout. Deliver hot water until the flow becomes regular.
	<ul style="list-style-type: none"> The message appears again. 	<ul style="list-style-type: none"> Push the water tank back in until it clicks into place.

Displayed Message	Possible Cause	Solution
<p><i>Press ✓ to Start Cleaning or Turn Adjusting Knob</i></p>	<ul style="list-style-type: none"> The adjusting knob of the milk frother has been turned to the CLEAN position. 	<ul style="list-style-type: none"> To start the cleaning process, touch ✓. The cleaning of the milk frother starts.
		<ul style="list-style-type: none"> To make coffee with milk, turn the adjusting knob of the milk frother to the NO FROTH, LITTLE FROTH or LOT OF FROTH position.
<p><i>Turn Adjusting Knob to CLEAN to Start Cleaning</i></p>	<ul style="list-style-type: none"> Milk has been delivered; the milk tube must be cleaned. 	<ul style="list-style-type: none"> Turn the adjusting knob to CLEAN position. The cleaning of the milk frother starts.

Displayed Message	Possible Cause	Solution
<p><i>Turn Adjusting Knob to a Milk Position</i></p>	<ul style="list-style-type: none"> The adjusting knob of the milk frother was in the CLEAN position when the milk frother was inserted. 	<ul style="list-style-type: none"> To make coffee with milk, turn the adjusting knob of the milk frother to the NO FROTH, LITTLE FROTH or LOT OF FROTH position.
<p><i>Descaling is Necessary. Press ✓ to Start (~45mins)</i></p>	<ul style="list-style-type: none"> The appliance must be descaled. 	<ul style="list-style-type: none"> Touch ✓ to start descaling immediately. <p>Or:</p> <ul style="list-style-type: none"> Touch ↶ to start descaling later.

Displayed Message	Possible Cause	Solution
<i>Replace Water Filter. Press ✓ to Start</i>	<ul style="list-style-type: none"> • The water softener filter is exhausted. 	<ul style="list-style-type: none"> • Touch ✓ to replace the water softener filter immediately. <p>Or:</p> <ul style="list-style-type: none"> • Touch ↶ to replace the water softener filter later.
<i>General Alarm: See Instructions</i>	<ul style="list-style-type: none"> • The inside of the appliance is very dirty. 	<ul style="list-style-type: none"> • Clean the inside of the appliance.
	<ul style="list-style-type: none"> • The message keeps appearing despite the clean-up. 	<ul style="list-style-type: none"> • Check the “Advanced Troubleshooting”.

Displayed Message	Possible Cause	Solution
	<ul style="list-style-type: none"> • The appliance is scaled up. • The water softener filter is exhausted. 	<ul style="list-style-type: none"> • Descale the appliance. • Replace or remove the water softener filter.
	<ul style="list-style-type: none"> • The appliance is scaled up. 	<ul style="list-style-type: none"> • Descale the appliance.
	<ul style="list-style-type: none"> • The water softener filter is exhausted. 	<ul style="list-style-type: none"> • Replace or remove the water softener filter.
	<ul style="list-style-type: none"> • The milk tube and milk spout of the milk frother are clogged or dirty. 	<ul style="list-style-type: none"> • Turn the adjusting knob of the milk frother to the CLEAN position.
	<ul style="list-style-type: none"> • The auto-start user setting is enabled. 	<ul style="list-style-type: none"> • Disable the auto-start function from the user SETTINGS menu.


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	<ul style="list-style-type: none">• The energy saving mode user setting is enabled.	<ul style="list-style-type: none">• Disable the energy saving mode from the user SETTINGS menu.
	<ul style="list-style-type: none">• The user setting for the water softener filter is enabled.	<ul style="list-style-type: none">• To remove the water softener filter use the specific function in the user SETTINGS menu.

Problem	Possible Cause	Solution
<p><i>The coffee is not hot</i></p>	<ul style="list-style-type: none"> The cups were not preheated. 	<ul style="list-style-type: none"> Enable the cup warmer from the user SETTINGS menu. Place the cups on the heatable coffee cup tray. <p>Or:</p> <ul style="list-style-type: none"> Rinse the cups with hot water.
	<ul style="list-style-type: none"> The infuser has cooled down because over 3 minutes have elapsed since the last drink was made. 	<ul style="list-style-type: none"> Start rinsing. The infuser gets hot during rinsing.
	<ul style="list-style-type: none"> A low temperature is set. 	<ul style="list-style-type: none"> Set a hotter coffee temperature.

Problem	Possible Cause	Solution
<p><i>The coffee is too weak or not creamy enough</i></p>	<ul style="list-style-type: none"> • The coffee ground is too coarsely. 	<ul style="list-style-type: none"> • During the preparation of the coffee, turn the adjusting knob for the coffee mill counterclockwise one position (towards “1”).
	<ul style="list-style-type: none"> • The coffee is unsuitable 	<ul style="list-style-type: none"> • Use coffee for espresso machines.
<p><i>The coffee is delivered a drop a time or too slowly</i></p>	<ul style="list-style-type: none"> • The coffee ground is too fine. 	<ul style="list-style-type: none"> • During the preparation of the coffee, turn the adjusting knob for the coffee mill clockwise one position (towards “7”).

Problem	Possible Cause	Solution
<i>The coffee is only coming out of one of the holes in the coffee spouts or is not coming out at all</i>	<ul style="list-style-type: none"> • The holes in the coffee spouts are clogged. 	<ul style="list-style-type: none"> • Clean the holes in the coffee spouts.
<i>The milk contains large bubbles and squirts out of the milk spout or there is little froth</i>	<ul style="list-style-type: none"> • The milk is not cold enough. • The milk used was not skimmed or semi-skimmed. 	<ul style="list-style-type: none"> • Use skimmed or semi-skimmed milk at a temperature of 5°C.
	<ul style="list-style-type: none"> • The adjusting knob was not turned correctly to one of the three milk positions. 	<ul style="list-style-type: none"> • Turn the adjusting knob to the left or right until set to the recommended position.
	<ul style="list-style-type: none"> • The lid of the milk frother is dirty. • The adjusting knob of the milk frother is dirty. 	<ul style="list-style-type: none"> • Clean the lid and adjusting knob of the milk frother.

Problem	Possible Cause	Solution
<i>The milk contains large bubbles and squirts out of the milk spout or there is little froth</i>	<ul style="list-style-type: none"> • The connection nozzle is dirty. 	<ul style="list-style-type: none"> • Clean the connection nozzle.
<i>The milk does not come out from the milk spout</i>	<ul style="list-style-type: none"> • The lid of the milk frother is dirty. 	<ul style="list-style-type: none"> • Clean the lid of the milk frother.
	<ul style="list-style-type: none"> • The milk tube has not or not correctly been inserted. 	<ul style="list-style-type: none"> • Insert the milk tube in the milk frother lid.

Problem	Possible Cause	Solution
<p><i>The appliance does not come on</i></p>	<ul style="list-style-type: none"> • The plug (of the mains cable) is not plugged into the mains socket. • The appliance is disconnected. 	<ul style="list-style-type: none"> • Plug into the mains socket.
	<ul style="list-style-type: none"> • The main switch is not turned ON. 	<ul style="list-style-type: none"> • Press the main switch.
<p><i>The infuser cannot be extracted</i></p>	<ul style="list-style-type: none"> • The appliance has not been switched OFF correctly. 	<ul style="list-style-type: none"> • Press the ON/OFF  button.
<p><i>The appliance requires a third rinse cycle at the end of descaling</i></p>	<ul style="list-style-type: none"> • The water tank was not filled to the MAX level. 	<ul style="list-style-type: none"> • Empty the drip tray. • Follow the instructions displayed by the appliance and perform a third rinse cycle.

Problem	Possible Cause	Solution
<i>The appliance emits noises or small puffs or steam while not in use</i>	<ul style="list-style-type: none">• The appliance is ready for use or has been recently switched OFF.• Condensate is dripping into the vaporizer.	<ul style="list-style-type: none">• This is normal.• To limit this, empty the drip tray.