

Error	Problem	Cause or remedy	Process (service technician)
	Circuit breaker turns off.	<ul style="list-style-type: none"> Switching off the FID switch (fault isolation detection switch) # In the case that you have several devices connected at the s This can also be caused by the electrical installation itself. 	Electric wire.
	When turned on for the first time, letter H illuminates on the dis	<ul style="list-style-type: none"> H displayed on the glass ceramic hob means that the cookin 	
	Appliance with touch control does not work properly (does not	<ul style="list-style-type: none"> The operation of the control module may be disturbed by ext 	<ul style="list-style-type: none"> LIN cable, [see service manual[blnk]4-037-1842[/blnk]. TC module/user interface. Impurities from above or below of the glass above the sensor
	Cooking of food is all the time starting and stopping.	<ul style="list-style-type: none"> This is normal, in this way the heating power is regulated - at 	
	Glass above the sensors/control module is too hot.	<ul style="list-style-type: none"> The cookware you are using is too big (in diameter).. 	
	Stink, unpleasant smell at first use the appliance.	<ul style="list-style-type: none"> This is normal; smell will go away.. 	
	The fuse is switch OFF.	<ul style="list-style-type: none"> Too many appliances (consuming too much power) are conn 	
	Appliance can not be operated, the sensors are not respondin	# Switch off the appliance from the mains for a few minutes (u	TC module/user interface.
	Broken glass.	<ul style="list-style-type: none"> Glass breaks due to impact or overload. 	See technical information[blnk]4-033-1704[/blnk].
	There is a gap between the cooktop and the worktop..	<ul style="list-style-type: none"> Just after the installation a narrow gap is normal; gradually it 	
	Cooktop rim unglued.	<ul style="list-style-type: none"> Edge fell off by impact of the bottom of the pot. 	
	Impurities on the glass, change on color, damages on glass, s	<ul style="list-style-type: none"> In the use manuals, chapter cleaning and maintenance, the p 	See technical information[blnk]4-033-1704[/blnk].
	Heater/cooking zone switches on independently, can not be tu	<ul style="list-style-type: none"> Repair is carried out by authorized Servis. 	TC module/user interface.
	Left or right side does not work.	# Check that the appliance is connected to the mains in accord	
	Appliance does not detect a pan on the cooking zone (power l	<ul style="list-style-type: none"> No cookware on the cooking zone.. Induction principle requires a container with an appropriate b Cookware too small (see User Manual for minimum diameter 	
	At higher power, the power level flashes.	<ul style="list-style-type: none"> With higher temperatures the magnetic properties of cookwar # Try with a different cookware.. 	
	When the highest power levels are selected then power level o	<ul style="list-style-type: none"> The system for protecting the electric circuit against overloadi 	
	When the highest power levels are selected then power level o	<ul style="list-style-type: none"> The system for limiting the maximum power of the appliance i 	
	When IQcook system is used it comes to foaming off the conte	<ul style="list-style-type: none"> Too much water (fill the pot with water to 5 cm below the rim) A lid without an air hole was used. Certain foodstuffs tend to foam more (e.g. potatoes: different 	
	Water does not boil on the IQcook system.	<ul style="list-style-type: none"> With certain cookware it is possible that despite the water boi 	
	Metal ring of IQcook sensor fell off the lid..	<ul style="list-style-type: none"> Lid too small.. Before gluing, the surface of the lid was not cleaned thorough Glue has not cured sufficiently; we recommend longer curing Due to washing up in a dishwasher the glue may become sof 	
	Induction hob is too loud..	<ul style="list-style-type: none"> Induction technology is based on the properties of certain me In most cases is container loud (double-bottomed container). # Try a different cookware (cast iron or enamel with flat base).. 	
	Vibration and crackling of the cookware.	<ul style="list-style-type: none"> Noise appears in cookware (pots or pans) made of different Noise appears in cookware (pots or pans) made of different 	
	Noise of the fan.	<ul style="list-style-type: none"> For proper operation of the induction electronics, it must oper 	
	Buzzing like in a transformer.	<ul style="list-style-type: none"> Buzzing occurs when cooking at a high power level, the reas This noise will disappear or weaken when we reduce the pow 	
	Fan works for several minutes after switching off the hob.	<ul style="list-style-type: none"> This is normal, the hob/cooktop cools down. 	
	Ticking is heard in the hob.	<ul style="list-style-type: none"> This is caused by the capacity limiter on the front and back z Ticking can also occur at lower settings. 	
	Cooking zone is switched on but display continues blinking.	<ul style="list-style-type: none"> The pan you are using is unsuitable for induction cooking or t 	
	Cooking suddenly stops, a beep sound can be heard.	<ul style="list-style-type: none"> The set cooking time has expired. # To stop a beep sound press any button. 	
	Appliance with five cooking zones switches off or interrupts an	<ul style="list-style-type: none"> Repair is carried out by authorized Servis. 	See service manual[blnk]4-037-1801[/blnk].

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	Part fell off, in malfunction, broken, rusted.	• Repair is carried out by authorized Servis.	
	Child lock has switched on by itself.	# Turn the child lock off in accordance with the user manuals.	TC module/user interface.
	After a certain amount of time, the appliance reduces the power	• Appliance does not have sufficient cooling. # Checking the installation of the appliance (according to man	Cooling fan.
	Cooking zone has no power as before.	• With higher temperatures the magnetic properties of cookware # Try with a different cookware..	• Induction coil. • Induction module/Power Module.
	Cooking zone works at maximum power.	• Repair is carried out by authorized Servis.	Induction module/Power Module.
E6	E6 on the left or right side of the cooktop.	# Check that the appliance is connected to the mains in accord	• Induction module/Power Module (depends on model), see s